

Customs: e-solutions for all your shipments to and from French Overseas Territories



Simplify your new regulatory obligations with Colissimo e-solutions

The directives



Modernising and simplifying the VAT regime for e-commerce flows



Ensuring fair competition between European and non-European operators



Improve tax revenues by removing the thresholds for duty-free allowances and combating the undervaluing of goods

→ Reminder of the objectives and changes

- **Collection of VAT and customs taxes** from the first euro for all e-commerce goods: from French Overseas Territories from 1 July; to French Overseas Territories from 1 October 2021.
- **Electronic customs declaration:** from French Overseas Territories from 1 July; to French Overseas Territories from 1 October 2021.
- **Implementation of a process to retrieve electronic customs clearance data** from the senders in order to optimise the service provided to the customer: from French Overseas Territories from 1 July; to French Overseas Territories from 1 October 2021.

New customs declaration process for your Colissimo parcels

① You use ColiShip:

- Log in** to the Colissimo Box
- Access** ColiShip
- Generate** your label and your CN23
- Download** the invoice using the online postage tool

② You use a Web Service or Specific Development:

- Access** the postage label Web Service or the CN23 Web Service
- Generate** your label and CN23
- Access** the documentation Web Service
- Download** the invoice using the documentation Web Service

With this new process, you benefit from:

A reliable customs clearance process for the French Overseas Departments so you can pre-empt and therefore avoid any delays at destination.

Simplified logistics preparation thanks to the digitisation of customs documents.

A pro-active service to inform you of any missing customs documents.

Improved delivery quality

- **Since the electronic data is transmitted** prior to customs clearance.
- **Since your customers can be sent** a notification so that they can **pay the customs fees** online.

Shorter than average delivery times (if the electronic data and customs documents are in compliance).



Remove obstacles to purchasing by choosing the FTD option

For all shipments from Metropolitan France to the French Overseas Departments, you can cover the costs of duties and taxes thanks to the «Free of Taxes and Duties» - FTD option. Consequently, online shoppers receive their parcel(s) without having to pay the duties and taxes at destination.

A well-prepared parcel is a parcel that arrives on time

CHECK-LIST

Electronic documents and data to be transmitted to customs before the collection of your parcels:

- CN23 customs declaration** transmitted **electronically** via Colissimo e-solutions.
 - The 8-to-10 character HS code** specifying the nature of the goods sent. If free of taxes and duties (CN11): add associated taxes.
 - A detailed description** of the contents of the parcel corresponding to the attached invoice.
 - The ex. VAT value** of each product corresponding to the attached invoice.
 - The sender's EORI number if the value is greater than €1,000** and the recipient's EORI number in the case of a commercial shipment between two companies.
 - The invoice number.**
- The commercial invoice** transmitted in **image format**, to guarantee the consistency of the declaration in relation to the electronic data entered.



In the event of incorrectly completed or missing documents

Non-conformity charges are applied and the parcel may be held in Customs longer.

For more information,
go to the International section of the Colissimo Box
laposte.fr/colissimo-entreprise
or get in touch with your usual contact person