



LA POSTE
BRANCHE SERVICES-COURRIER-COLIS
PÔLE COLIS
9 RUE DU COLONEL PIERRE AVIA
75757 PARIS CEDEX 15
www.laposte.fr/colissimo-entreprise



La Poste, SA au capital de 5364 051364 €, 356 000 000 RCS PARIS, Siège social : 9, rue du Colonel Pierre Avia 75015 Paris - Conception : Rumeur Publique - Photo de couverture : Adobe Stock / FStockluk - Date d'édition : mars 2022



2022 Prices Privilège Contract

Shipments from
Metropolitan France

ECOLOGIC
Priorité neutralité carbone



France offer

Colissimo On Demand

Only available for Colissimo's parcels collect and subject to eligibility.

Number of parcels*	Prices excl. VAT (€)
1	3.00
2	4.00
3	5.00
4	6.00
5	7.00
6	8.00
7	9.00
8	10.00
9	11.00
10	12.00
11	13.00
12	14.00
13	15.00
14	16.00
15	17.00

* 15 parcels maximum per collection

France offer

Colissimo On Demand

The rates applicable to this service are broken down as follows:

- rate per collect in respect of La Poste drop off: two euro excluding taxes
- rate per Colissimo: one euro excluding taxes

France offer

Colissimo Domicile and Point Retrait

Home delivery: *without signature*⁽¹⁾ or *with signature* within 48h⁽²⁾

Pickup and Delivery Points: *to post office, Pickup points or Pickup locker*

Delivery methods	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait ⁽³⁾ <i>to post office, Pickup points or Pickup locker</i>
Weights of up to	Prices excl. VAT (€)		
0.25kg	5.96	6.96	4.56
0.50kg	6.71	7.71	5.31
0.75kg	7.50	8.50	6.10
1.00kg	8.14	9.14	6.74
2.00kg	9.13	10.13	7.73
3.00kg	10.01	11.01	8.61
4.00kg	10.92	11.92	9.52
5.00kg	11.80	12.80	10.40
6.00kg	12.35	13.35	10.95
7.00kg	13.21	14.21	11.81
8.00kg	14.07	15.07	12.67
9.00kg	14.96	15.96	13.56
10.00kg	15.83	16.83	14.43
11.00kg	16.38	17.38	14.98
12.00kg	17.23	18.23	15.83
13.00kg	18.08	19.08	16.68
14.00kg	18.95	19.95	17.55
15.00kg	19.80	20.80	18.40
16.00kg	20.65	21.65	19.25
17.00kg	21.50	22.50	20.10
18.00kg	22.35	23.35	20.95
19.00kg	23.22	24.22	21.82
20.00kg	24.06	25.06	22.66
21.00kg	24.68	25.68	23,28

(continued)
Delivery methods

	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait ⁽³⁾ <i>to post office, Pickup points or Pickup locker</i>
Weights of up to	Prices excl. VAT (€)		
22.00kg	25.52	26.52	24.12
23.00kg	26.37	27.37	24.97
24.00kg	27.22	28.22	25.82
25.00kg	28.05	29.05	26.65
26.00kg	28.91	29.91	27.51
27.00kg	29.75	30.75	28.35
28.00kg	30.60	31.60	29.20
29.00kg	31.46	32.46	30.06
30.00kg	32.28	33.28	30,88

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)	Products eligible
150.00 €	0.90 €	Only available on: • Colissimo Domicile with signature • Colissimo Point Retrait
300.00 €	1.80 €	
500.00 €	3.00 €	
1 000.00 €	6.00 €	
2 000.00 €	12.00 €	Only available on Colissimo Domicile with signature
5 000.00 €	30.00 €	
FTD/DDP Option	€5,10 per parcel	Only available from september 1st 2022 for parcels sent from Andorra to Metropolitan France
Cash on Delivery	Prices (excluding VAT)	Product eligible
Optic	4.73 €	Only available on Colissimo Domicile with signature
Non optic	9.45 €	

* Non available on Colissimo Point Retrait.

(1) Delivery directly to letter box if parcel size allows.
(2) Indicative delivery time in working days for shipments within mainland France.
(3) Price over 20kg only for post offices.

For any additional information, request our terms and conditions of sale.

France offer

Colissimo Retour

Parcel return with 3 drop-off methods within 48h⁽¹⁾

Delivery methods	Colissimo Retour to letter box, post office or Pickup points
Weights of up to	Prices excl. VAT (€)
0.25kg	5.96
0.50kg	6.71
0.75kg	7.50
1.00kg	8.14
2.00kg	9.13
3.00kg	10.01
4.00kg	10.92
5.00kg	11.80
6.00kg	12.35
7.00kg	13.21
8.00kg	14.07
9.00kg	14.96
10.00kg	15.83
11.00kg	16.38
12.00kg	17.23
13.00kg	18.08
14.00kg	18.95
15.00kg	19.80
16.00kg	20.65
17.00kg	21.50
18.00kg	22.35
19.00kg	23.22
20.00kg	24.06

(continued) Delivery methods	Colissimo Retour to letter box, post office or Pickup points
Weights of up to	Prices excl. VAT (€)
21.00kg	24.68
22.00kg	25.52
23.00kg	26.37
24.00kg	27.22
25.00kg	28.05
26.00kg	28.91
27.00kg	29.75
28.00kg	30.60
29.00kg	31.46
30.00kg	32.28

Price over 20kg for post offices drop off.

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

(1) Indicative delivery time in working days for shipments within mainland France.

For any additional information, request our terms and conditions of sale.

Colissimo Domicile

Delivery *without signature*⁽¹⁾ or *with signature* and parcel Returns

Indicative delivery time⁽²⁾:

From 5 days to the OM1 zone, excluding Mayotte and St-Pierre-et-Miquelon

From 7 days to the OM2 zone, excluding Mayotte and St-Pierre-et-Miquelon

Delivery methods	Colissimo Domicile without signature Colissimo Retour ⁽³⁾		Colissimo Domicile with signature	
	OM1	OM2	OM1	OM2
Weights of up to	Prices excl. VAT (€)			
0.50kg	9.59	11.40	13.09	19.21
1.00kg	14.55	17.70	16.78	23.76
2.00kg	19.82	31.46	22.63	36.97
3.00kg	25.11	45.20	28.48	52.06
4.00kg	30.40	56.40	33.09	62.89
5.00kg	34.12	69.55	38.40	76.00
6.00kg	40.98	86.49	46.02	93.18
7.00kg	46.24	100.24	51.87	104.87
8.00kg	50.35	110.98	55.19	115.32
9.00kg	55.37	122.18	60.78	128.42
10.00kg	61.38	135.33	66.38	141.52
15.00kg	86.00	206.80	94.33	213.13
20.00kg	110.67	262.97	117.61	269.03
25.00kg	138.44	324.95	143.57	330.95
30.00kg	167.29	389.50	170.68	395.50

Zoning

OM1 Zone: Guadeloupe (including St Barthélemy and St Martin), Martinique, Réunion, French Guiana, Mayotte and St-Pierre-et-Miquelon.
OM2 Zone: New Caledonia and its dependencies, French Polynesia, the Wallis and Futuna Islands and the French Southern and Antarctic Territories.

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)	Products eligible
150.00 €	0.90 €	Only available on: • Colissimo Domicile with signature
300.00 €	1.80 €	
500.00 €	3.00 €	
1 000.00 €	6.00 €	
2 000.00 €	12.00 €	
5 000.00 €	30.00 €	

FTD/DDP option	5.10 €	Price applicable from september 1st 2022. Only available on : • Colissimo Domicile with signature • Colissimo Domicile without signature To zone OM1 (except Saint-Pierre-et-Miquelon)
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Overseas surcharge: 5€ excl.tax per parcel**

Customs announcement quality: 15€ excl.tax per parcel***

**Due to the decrease in air traffic and the increase in transport costs, we will apply a surcharge for all parcels to overseas destinations. Non applicable for the return.

***Applicable to all parcels sent to Guadeloupe, Martinique, Reunion Island, French Guyana and Mayotte, in case of non-conformity of the customs declaration.

- From drop-off to delivery for shipments to Guadeloupe (including St Barthélemy and St Martin), Martinique, La Réunion, French Guiana, Mayotte, New Caledonia and French Polynesia.
 - Up until departure from mainland France for shipments to destinations in the OM2 zone (excluding New Caledonia and French Polynesia) and St-Pierre-et-Miquelon.

(1) Delivery directly to letter box if parcel size allows.

(2) Delivery time in working days.

(3) The Colissimo Retour offer is only available in the OM1 zone.

*Free consultation, excluding connection and communication costs, depending on the chosen operator.

French Overseas Territories Offer

Colissimo Eco

Delivery, (whether exclusively by Colissimo Eco for French Overseas Territories or not), may only be performed directly via a Parcel Sorting Center, subject to the conditions applicable for this type of depot (in particular the loading bays of a parcel sorting centre may only be accessed by semi-trailers)* or by means of collection.

Delivery without signature⁽¹⁾

Indicative delivery time⁽²⁾:

From 18 days to the OM1 zone, excluding St-Pierre-et-Miquelon, St-Barthelemy and St-Martin.

Delivery methods	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
0.25kg	6.49
0.50kg	7.45
0.75kg	8.41
1.00kg	9.38
2.00kg	13.12
3.00kg	16.58
4.00kg	20.44
5.00kg	23.58
6.00kg	27.65
7.00kg	31.23
8.00kg	32.52
9.00kg	35.10
10.00kg	37.34

(continued)

Delivery methods

Weights of up to	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
11.00kg	45.96
12.00kg	50.22
13.00kg	54.01
14.00kg	57.78
15.00kg	65.56
20.00kg	67.85
25.00kg	71.27
30.00kg	85.50

OPTIONS

FTD/DDP option	5,10€ excluding VAT per parcel	To zone OM1 (Excluding St-Pierre-et-Miquelon, St-Barthelemy and St-Martin) from september 1st 2022
Customs announcement quality: 15€ excl.tax per parcel*		

*Applicable as from 1st October 2021.

(1) Delivery directly to letter box if parcel size allows.

(2) Delivery time in working days.

(3) The Colissimo Eco service is only available for Guadeloupe, French Guyana, Martinique, Réunion Island and Mayotte.

*For details, customers can contact their sales advisor.

For any additional information, request our terms and conditions of sale.

International Offer

Colissimo Domicile

Home delivery : **without signature** ⁽¹⁾ or **with signature**
Indicative delivery time ⁽²⁾ :
D+3 for nearby European destinations and **D+5** for longer distance to the main economic centers

Delivery Methods	Colissimo Domicile without signature ⁽¹⁾		Colissimo Domicile with signature ⁽²⁾													
	Zone 1	Zone 3	Zone 1			Zone 2				Zone 3		Zone 4	Zone 5			Zone 6
	Belgium	Switzerland	Germany	Belgium	Other countries	United Kingdom ⁽³⁾	Italy	Spain	Other countries	Switzerland	Other countries	All countries	United States ⁽⁴⁾	China ⁽⁵⁾	Other countries	All countries
Weight up to	Prices (excluding VAT)															
0.50 kg	8.29	10.97	8.97	8.79	8.88	10.30	10.15	10.10	10.20	11.47	11.36	13.31	25.67	25.94	26.20	30.04
1.00 kg	10.23	13.76	10.94	10.73	10.84	13.10	12.90	12.84	12.97	14.26	14.12	16.29	28.39	28.68	28.97	35.34
2.00 kg	10.98	15.45	11.71	11.48	11.60	14.65	14.43	14.36	14.50	15.95	15.79	17.92	38.93	39.32	39.72	48.53
3.00 kg	11.82	16.88	12.57	12.32	12.44	15.60	15.37	15.30	15.45	17.38	17.21	19.66	49.45	49.96	50.46	61.98
4.00 kg	12.65	18.64	13.42	13.15	13.29	16.46	16.21	16.13	16.29	19.14	18.95	21.99	56.68	57.26	57.83	75.17
5.00 kg	13.42	20.42	14.20	13.92	14.06	17.35	17.09	17.01	17.18	20.92	20.71	26.59	60.49	61.11	61.73	86.43
6.00 kg	14.19	27.05	14.99	14.69	14.84	18.19	17.92	17.83	18.01	27.55	27.27	30.07	77.34	78.13	78.92	99.29
7.00 kg	14.96	28.62	15.77	15.46	15.61	19.16	18.88	18.78	18.97	29.12	28.83	34.26	89.53	90.45	91.36	112.27
8.00 kg	15.73	30.08	16.56	16.23	16.40	19.99	19.70	19.60	19.80	30.58	30.28	39.35	99.20	100.21	101.22	125.14
9.00 kg	16.51	31.55	17.35	17.01	17.18	20.84	20.53	20.42	20.63	32.05	31.73	42.29	103.37	104.43	105.48	138.31
10.00 kg	17.28	33.00	18.14	17.78	17.96	21.69	21.37	21.26	21.48	33.50	33.17	45.91	108.53	109.64	110.74	151.18
15.00 kg	21.69	41.29	22.64	22.19	22.41	26.37	25.98	25.85	26.11	41.79	41.38	62.09	158.91	160.53	162.15	209.48
20.00 kg	26.10	49.46	27.14	26.60	26.87	30.93	30.47	30.32	30.62	49.96	49.46	72.84	174.03	175.81	177.59	269.04
25.00 kg	30.53	57.66	31.66	31.03	31.34	35.47	34.95	34.77	35.12	58.16	57.59	86.28	223.40	225.68	227.96	327.33
30.00 kg	34.94	59.99	36.16	35.44	35.80	40.05	39.46	39.26	39.66	60.49	59.89	100.10	257.45	260.07	262.70	385.62

(1) Delivery directly to letterbox if parcels size allows. Available only in Belgium and Switzerland (for any goods worth less than 65CHF). List likely to evolve during 2022
(2) Delivery time, in working days depending on the destination and excluding time spent in customs
(3) A supplement of €4.90 (excluding VAT) is applied on parcel sent to Great Britain (England, Scotland, Wales) and Northern Ireland
(4) Following a new process of treatment and control of the goods set up by the American government, a supplement of 5.00 € HT per package is applied

(5) The strong increase of the air transport costs forces us to set up a surcharge on China of an amount of 15CHT per parcel as from July 1st, 2022. This surcharge is likely to increase or decrease depending on the evolution of the situation. Find the current rate on the following link <https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international/china-surcharge> of the Colissimo Box.
For any additional information request our terms and condition of sale
* Free consultation excluding connection and communication costs, depending on the chosen operator

Colissimo Domicile

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

FTD/DDP Option	Only available on Colissimo Domicile with signature The rate is changing by country according to the commitment of volume within the limit of €18 (excluding VAT) per parcel Check the eligible destinations on www.laposte.fr/colissimo-entreprise or with your sales contact.
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Postal partners option (Germany, Austria, Italy, Luxembourg)	€2 (excluding VAT) per parcel
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Zoning : in bloc, countries with a commitment time⁽⁶⁾

Zone 1: Germany, Belgium, Luxembourg, Netherlands

Zone 2: Austria, Ireland, Italy, Portugal, Spain, United-Kingdom

Zone 3: Czech republic, Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Slovenia, Sweden, Switzerland

Zone 4: Bulgaria, Cyprus, Croatia, Finland, Greece, Island, Maghreb, Malta, Norway, Portugal Specific territories (Madeira island, Azores) and Spain Specific territories (Balearic islands, Canary islands, Ceuta and Melilla), Romania, other Eastern Europe countries

Zone 5: Australia, Canada, China, Hong-kong, India, Israel, Japan, Russia, Singapore, South Korea, Taiwan, Thailand, United States, Vietnam

Zone 6: Africa (excluding Maghreb), the Americas (excluding Canada & United States), Middle East, Oceania (excluding Australia), Other Asian countries

Main destination with tracking from drop-off to delivery

- European Union,
- Iceland, Norway, Switzerland,
- Ivory Coast, Israel, Morocco, Togo,
- Brazil, Canada, United-States,
- Australia, China, South Korea, Japan,
- Hong-Kong, Russia, Singapore

The maximum weight allowed may vary depending on the destination country.

For any additional information, consult www.laposte.fr/fiches-pays-colis

Find all destinations with full tracking on www.laposte.fr/delai-inter-colis

(6) The Post Office commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on <https://www.colissimo.entreprise.laposte.fr/en/international/international-delivery-times>

For any additional information request our terms and condition of sale

* Free consultation excluding connection and communication costs, depending on the chosen operator

International offer

Colissimo Point Retrait

Delivery to over 30,000 pick-up points (including 18,000 Pickup points)

Indicative delivery times ⁽¹⁾:

As D+3

Delivery methods	Colissimo Point Retrait Post office, pick-up points or lockers								
	Zone 1			Zone 2				Zone 3	Zone 4 ⁽²⁾
	Germany	Belgium	Other countries	United Kingdom ⁽²⁾	Italy ⁽⁵⁾	Spain	Other countries	All countries	Other countries
Weight up to	Prices (excluding VAT)								
0,50 kg	7,97	7,79	7,88	9,30	9,15	9,10	9,20	10,36	12,31
1,00 kg	9,94	9,73	9,84	12,10	11,90	11,84	11,97	13,12	15,29
2,00 kg	10,71	10,48	10,60	13,65	13,43	13,36	13,50	14,79	16,92
3,00 kg	11,57	11,32	11,44	14,60	14,37	14,30	14,45	16,21	18,66
4,00 kg	12,42	12,15	12,29	15,46	15,21	15,13	15,29	17,95	20,99
5,00 kg	13,20	12,92	13,06	16,35	16,09	16,01	16,18	19,71	25,59
6,00 kg	13,99	13,69	13,84	17,19	16,92	16,83	17,01	26,27	29,07
7,00 kg	14,77	14,46	14,61	18,16	17,88	17,78	17,97	27,83	33,26
8,00 kg	15,56	15,23	15,40	18,99	18,70	18,60	18,80	29,28	38,35
9,00 kg	16,35	16,01	16,18	19,84	19,53	19,42	19,63	30,73	41,29
10,00 kg	17,14	16,78	16,96	20,69	20,37	20,26	20,48	32,17	44,91
15,00 kg	21,64	21,19	21,41	25,37	24,98	24,85	25,11	40,38	61,09
20,00 kg	26,14	25,60	25,87	29,93	29,47	29,32	29,62	48,46	71,84

The maximum weight allowed may vary depending on the destination country.
For any additional information, consult www.laposte.fr/fiches-pays-colis

OPTIONS

4 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €

Zoning : in bold, countries with a commitment time⁽⁴⁾

Zone 1: Germany, Belgium, Luxembourg, Netherlands

Zone 2: Austria, Italy⁽⁵⁾, Portugal (excluding specific territories), Republic of Ireland⁽⁵⁾, Spain (excluding specific territories), United-Kingdom⁽²⁾

Zone 3: Czech republic, Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Sweden

Zone 4: Finland⁽³⁾

(1) Indicative delay, in working days, depending on the destination.

(2) If the delivery method is restored in 2022

(3) Available in 2022

(4) La Poste commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on <https://www.colissimo.entreprise.laposte.fr/international/calculateur-de-delai-international>

(5) From July 1st, 2022

For any additional information request our terms and condition of sale

*Free consultation excluding connection and communication costs, depending on the chosen operator

International offer

Colissimo Retour

Delivery against signature
Indicative delivery time ⁽¹⁾:
D+3 for returns from the main European economic centers
and **D+5** from the rest of the world
Returns available via one of 73,000 drop-off points.

Drop-off methods	Colissimo Retour from worldwide to France and from France to the European Union countries ⁽³⁾										
	Zone 1			Zone 2				Zone 3		Zone 4	Zone 5 ⁽²⁾
	Germany	Belgium	Other countries	United Kingdom	Italy	Spain	Other countries	Switzerland	Other countries	All countries	All countries
Weight up to	Prices (excluding VAT)										
0.50 kg	8.97	8.79	8.88	10.30	10.15	10.10	10.20	11.47	11.36	13.31	26.20
1.00 kg	10.94	10.73	10.84	13.10	12.90	12.84	12.97	14.26	14.12	16.29	28.97
2.00 kg	11.71	11.48	11.60	14.65	14.43	14.36	14.50	15.95	15.79	17.92	39.72
3.00 kg	12.57	12.32	12.44	15.60	15.37	15.30	15.45	17.38	17.21	19.66	50.46
4.00 kg	13.42	13.15	13.29	16.46	16.21	16.13	16.29	19.14	18.95	21.99	57.83
5.00 kg	14.20	13.92	14.06	17.35	17.09	17.01	17.18	20.92	20.71	26.59	61.73
6.00 kg	14.99	14.69	14.84	18.19	17.92	17.83	18.01	27.55	27.27	30.07	78.92
7.00 kg	15.77	15.46	15.61	19.16	18.88	18.78	18.97	29.12	28.83	34.26	91.36
8.00 kg	16.56	16.23	16.40	19.99	19.70	19.60	19.80	30.58	30.28	39.35	101.22
9.00 kg	17.35	17.01	17.18	20.84	20.53	20.42	20.63	32.05	31.73	42.29	105.48
10.00 kg	18.14	17.78	17.96	21.69	21.37	21.26	21.48	33.50	33.17	45.91	110.74
15.00 kg	22.64	22.19	22.41	26.37	25.98	25.85	26.11	41.79	41.38	62.09	162.15
20.00 kg	27.14	26.60	26.87	30.93	30.47	30.32	30.62	49.96	49.46	72.84	177.59
25.00 kg	31.66	31.03	31.34	35.47	34.95	34.77	35.12	58.16	57.59	86.28	227.96
30.00 kg	36.16	35.44	35.80	40.05	39.46	39.26	39.66	60.49	59.89	100.10	262.70

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

Zoning: Countries covered by Colissimo Retour

- Zone 1: Germany, Belgium, Luxembourg, Netherlands
- Zone 2: Austria, Italy, Ireland, Portugal, Spain, United-Kingdom
- Zone 3: Czech republic, Estonia, Hungary, Lithuania, Poland, Slovakia, Slovenia, Switzerland
- Zone 4: Croatia, Finland, Greece, Malta, Romania
- Zone 5: Australia

(1) Delivery time, in working days depending on the destination and excluding time spent in customs
(2) Rates apply to countries eligible for the Colissimo Retour International offer from International to France (except USA and China).
(3) To find out about the terms and conditions of the Colissimo International Return service from France to the European Union, contact your sales representative or log on www.laposte.fr/entreprise.

For any additional information, request our terms and conditions of sale.
* Free consultation, excluding connection and communication costs, depending on the chosen operator.
The maximum weight allowed may vary depending on the destination country. For any additional information, consult www.laposte.fr/fiches-pays-colis

Prices surcharges

1. Quality of Information Provided

To ensure that you and your consignees benefit from a quality home delivery, you must provide Colissimo with all the necessary useful and accurate information for a successful delivery.

The information sent in notifications and printed on shipping labels are therefore essential for the delivery of your parcels. Any incorrect or missing information will directly impact the delivery service we provide, and the information provided to the consignee.

As such, a notice quality surcharge may be applied should the information provided not be compliant:

Surcharge	Definition	Ex VAT prices per parcel
No EDI received before midnight on day of shipment*	EDI not received or received after midnight on day of collection	€ 0.30
Address not provided	No address	€ 0.30
Postcode/City problem	Postcode and City/Town not matching	€ 2.00
No e-mail/telephone number	No e-mail or telephone number (e-mail or telephone number must be provided)	€ 0.30

NB: You can monitor and optimise the quality of the information provided via your ColiView tool in the Colissimo Box on: www.laposte.fr/colissimo-entreprise**.
The correct use of the labelling solutions provided by Colissimo will also optimise the quality of your addresses.

*This surcharge does not apply to online I-NET customers or customers using the ColiShip online franking system.

** Free consultation, excluding connection and communication costs of the chosen operator.

2. Standard Surcharges

		Ex VAT prices per parcel
Non-machineable parcels	Any parcel that does not comply with one of the standard parcel specifications set out in our terms and conditions of sale requires special handling.	€ 6
Unacceptable parcels	As a matter of course, unacceptable parcels must not be dropped off at La Poste. For all delivery methods, shipments that do not comply with the conditions for machineable or non-machineable parcels, as set out in the terms and conditions, will not be accepted into the postal network. Parcels will be considered unacceptable for the following reasons: - weight - wrapping - size - packaging	€ 50

		Mode de calcul
Fuel Surcharge (FS)	The Fuel Surcharge is a surcharge linked to fuel prices. Depending on the routing method used to ship the parcel, the customer will be charged a fuel price adjustment for routing by road or plane. This coefficient is applied to the billed amount excl. VAT, after discount (optional services, pricing surcharges, miscellaneous costs, duties and taxes excluded) as a percentage which changes every month. The FS is available on www.laposte.fr/colissimo-entreprise**	Percentage variable on a monthly basis
Volumetric weight	The volumetric weight is applied to parcels to be shipped internationally (list of applicable countries at www.laposte.fr/fiches-pays-colis**) and to French Overseas Territories by air. La Poste will apply the price for volumetric weight if the latter is greater than the dead weight of the parcel.	LxWxH (in cm)/5000