

Export Guide 2025

Ship simply worldwide.



Characteristics by country

COUNTRY NAME	COUNTRY CODE	PRICE ZONE	MAX WEIGHT (KG)	INDICATIVE TRANSIT TIMES ⁽¹⁾	DELIVERY TRANSIT TIME COMMITMENT	SHIPPED	ENERGY ADJUSTMENT COEFFICIENT (EAC) ⁽²⁾	VOLUMETRIC WEIGHT ⁽³⁾	INTERACTIVE NOTIFICATION
Algeria	DZ	4	30	D+4		Air	Air	Yes	
Argentina	AR	6	30	D+7		Air	Air	Yes	
Australia	AU	5	30	D+5	✓	Air	Air	Yes	✓
Austria	AT	2	30/20	D+3	✓	Road	Road	No	✓
Belgium	BE	1	30/20	D+3	✓	Road	Road	No	✓
Brazil	BR	6	30	D+4		Air	Air	Yes	
Bulgaria	BG	4	30	D+5	✓	Air	Air	Yes	
Cameroon	CM	6	30	D+5		Air	Air	Yes	
Canada	CA	5	30	D+4	✓	Air	Air	Yes	
Chile	CL	6	30	D+6		Air	Air	Yes	
China	CN	5	30	D+5	✓	Air	Air	Yes	
Croatia	HR	4	30	D+4	✓	Air	Air	Yes	
Cyprus	CY	4	30	D+5	✓	Air	Air	Yes	
Czech Republic	CZ	3	30/20	D+4	✓	Road	Road	No	✓
Denmark	DK	3	30/20	D+4	✓	Road	Road	No	✓
Egypt	EG	6	30	D+5		Air	Air	Yes	
Estonia	EE	3	30/20	D+6	✓	Road	Road	No	✓
Finland	FI	4	30/20	D+4	✓	Air	Air	Yes	
French Guiana	GY	OM1	30	D+7		Air Sea ⁽⁴⁾	Air	Yes	✓
French Polynesia	PF	OM2	30	D+7		Air	Air	Yes	
Germany	DE	1	30/20	D+3	✓	Road	Road	No	✓
Greece	GR	4	30	D+5	✓	Air	Air	Yes	
Guadeloupe	GP	OM1	30	D+5		Air	Air	Yes	✓
Hong Kong	HK	5	30	D+4	✓	Air	Air	Yes	
Hungary	HU	3	30/20	D+5	✓	Road	Road	No	✓
Iceland	IS	4	30	D+4	✓	Air	Air	Yes	
India	IN	5	30	D+4		Air	Air	Yes	
Republic of Ireland	IE	2	30/20	D+4	✓	Road	Road	Yes	
Israel	IL	5	20	D+6		Air	Air	Yes	
Italy	IT	2	30	D+3	✓	Road	Road	No	✓
Japan	JP	5	30	D+4	✓	Air	Air	Yes	
Latvia	LV	3	30/20	D+6	✓	Road	Road	No	✓

COUNTRY NAME	COUNTRY CODE	PRICE ZONE	MAX WEIGHT (KG)	INDICATIVE TRANSIT TIMES ⁽¹⁾	DELIVERY TRANSIT TIME COMMITMENT	SHIPPED	ENERGY ADJUSTMENT COEFFICIENT (EAC) ⁽²⁾	VOLUMETRIC WEIGHT ⁽³⁾	INTERACTIVE NOTIFICATION
Lithuania	LT	3	30/20	D+5	✓	Road	Road	No	✓
Luxembourg	LU	1	30/20	D+3	✓	Road	Road	No	✓
Malaysia	MY	6	30	D+7		Air	Air	Yes	
Malta	MT	4	30	D+4	✓	Air	Air	Yes	
Martinique	MQ	OM1	30	D+5		Air	Air	Yes	✓
Mayotte	YT	OM1	30	D+7		Air	Air	Yes	✓
Mexico	MX	6	30	D+7		Air	Air	Yes	
Nigeria	NG	6	30	D+5		Air	Air	Yes	
Morocco	MA	4	30	D+4		Air	Air	Yes	
Netherlands	NL	1	30/20	D+3	✓	Road	Road	No	✓
New Caledonia	NC	OM2	30	D+7		Air	Air	Yes	
New Zealand	NZ	6	30	D+10		Air	Air	Yes	
Norway	NO	4	30	D+6	✓	Air	Air	Yes	
Poland	PL	3	30/20	D+5	✓	Road	Road	No	✓
Portugal	PT	2	30/20	D+4	✓	Road	Road	No	✓
Qatar	QA	6	30	D+5		Air	Air	Yes	
Reunion	RE	OM1	30	D+5		Air	Air	Yes	✓
Romania	RO	4	30	D+4	✓	Air	Air	Yes	
St Pierre and Miquelon	PM	OM1	30	D+7		Air	Air	Yes	
Saudi Arabia	SA	6	30	D+5		Air	Air	Yes	
Senegal	SN	6	30	D+4		Air	Air	Yes	
Singapore	SG	5	30	D+4	✓	Air	Air	Yes	
Slovakia	SK	3	30/20	D+4	✓	Road	Road	No	✓
Slovenia	SI	3	30/20	D+5	✓	Road	Road	No	✓
South Africa	ZA	6	20	D+6		Air	Air	Yes	
South Korea	KR	5	30	D+5	✓	Air	Air	Yes	
Spain	ES	2	30/20	D+3	✓	Road	Road	No	✓
Sweden	SE	3	30/20	D+4	✓	Road	Road	No	✓
Switzerland	CH	3	30	D+3	✓	Road	Road	No	
Thailand	TH	5	30	D+5	✓	Air	Air	Yes	
Tunisia	TN	4	30	D+4		Air	Air	Yes	
Turkey	TR	4	30	D+4		Air	Air	Yes	
United Arab Emirates	AE	6	30	D+5		Air	Air	Yes	
United Kingdom	GB	2	30/20	D+3	✓	Road	Road	No	✓
United States	US	5	30	D+5	✓	Air	Air	Yes	
Vietnam	VN	5	30	D+5	✓	Air	Air	Yes	
Wallis and Futuna	WF	OM2	30	D+7		Air	Air	Yes	

(1) Indicative delivery times, expressed in working days, applicable only for main cities. (2) Except Colissimo ECO Overseas offer. (3) Volumetric weight does not apply to Colissimo Retour International, Colissimo Retour Outre-mer and Colissimo Eco Outre-mer offers. (4) Colissimo Eco Overseas offer.

EDITORIAL

Explore new territories



Colissimo accompanies you beyond borders.

There's no doubt about it: international markets are a key growth driver for your business.

Opening up to international consumers is an asset in a diversification strategy that is essential for capturing growth markets and spreading risk, since the dynamism of certain destinations can cushion a slowdown in others.

At the same time, we are seeing consumer behaviour evolve faster: consumers are increasingly looking for reliable e-commerce services, choice of delivery mode and interactivity at affordable prices, and a focus on "made or sold in France".

No less than 69% of French e-tailers expect their international sales to increase in the next two years⁽¹⁾.

Europe – nearby and without customs barriers – is naturally the first playground, with e-commerce sales estimated at 628 billion Euros in 2023 (+10%)⁽²⁾. But there are other

interesting markets to explore: the French overseas territories, with their three million inhabitants, French-speaking markets such as certain cantons in Switzerland, Quebec in Canada, and the Maghreb, which offer real potential for e-commerce and are easy to access, requiring no translation of your e-commerce website.

In Asia – in addition to China, the world's largest e-commerce market – countries such as Japan and Saudi Arabia are very interested in quality products made in France, whether in the fashion, luxury goods, home decoration, cosmetics or health & beauty sectors.

Colissimo has what it takes to help you conquer and develop these international markets. Its leading position in Europe on the BtoC express market; its commitment to delivery times to 40 destinations, including major export markets; and its wide range of solutions – Colissimo International Domicile and Hors Domicile, Delivengo and Colissimo Overseas – mean you can meet all your expectations with complete peace of mind.



Colissimo International is:

- An offer that lets you deliver to all your customers, anywhere in the world, according to local lifestyles: delivery is adapted to conventions in the destination country. You can deliver to homes (with or without a signature) or to one of our 57,000 relay points, lockers and post offices, which form Europe's largest collection network.
- An offer with attractive rates and no surprises, thanks to the strength of our worldwide postal network (with recognised quality standards) and a simple, easy-to-understand price structure from the first to the last mile.
- A return offer from 28 countries: you can allow your customers to return their order easily from one of our 75,000 postal drop-off points (local post offices or relay points depending on the country).
- An offer that respects our commitments: for over 10 years, Colissimo has been strongly committed to reducing the CO₂ emissions of

its activities. You and your customers benefit from the results of these actions across the entire Colissimo service.

We can help you meet the different delivery needs of cross-border consumers: speed, delivery methods, flexibility (return, notification...), and end-to-end traceability. In addition, for low-weight (up to 2kg) and low-value shipments, Delivengo is a solution that optimises your transport budget with letterbox delivery but no insurance or delivery-time commitment.

Colissimo uses its expertise to support and advise you regarding markets, regulations and customs formalities.

Every day, we work to promote more responsible e-commerce, for you and your customers.

Let's grow together!

Philippe Vidal
Export Sales & Marketing Director
Colissimo and International BU

A complete range of services to support your international development!

	International		French Overseas
	Delivengo (≤ 2kg)	Colissimo International (≤ 30kg)	Colissimo Overseas (≤ 30kg)
Home			
With signature	✓	✓ ⁽²⁾	✓ ⁽⁴⁾
Without signature	With Recorded Delivery option	✓	✓
Out of Home			
In a post office		✓ ⁽²⁾	
In a pick-up point		✓ ⁽²⁾	
In a locker		✓ ⁽²⁾	
Return			
From a post office	✓ ⁽¹⁾	✓ ⁽²⁾	✓ ⁽⁷⁾
From a pick-up point		✓ ⁽⁶⁾	
From the letter box		✓ ⁽³⁾	
Delivery time commitment			
		✓ ⁽²⁾ returns excluded	
Options			
Customs clearance ⁽⁵⁾		DDP International ⁽⁸⁾	DDP Overseas ⁽⁹⁾
Ad valorem insurance	With Recorded Delivery option	✓	✓

(1) Please request a quote (based on destination). (2) Based on destination. (3) Dropoff mode only available with Return offer from France to European Union countries. (4) Also available with Colissimo Eco Overseas service, only under a Privilège contract. (5) For Delivengo, Colissimo International and Colissimo Overseas, the basic incoterm is DAP (Delivered At Place). (6) Dropoff mode only available with Return offer from International destinations. (7) Available in DM1. (8) Available in 31 destinations. (9) Available only in OM1 (excluding St. Martin, St. Barthelemy and St. Pierre and Miquelon).



REACH

Helping you to conquer the world

A comprehensive range
of delivery services
to grow your business
abroad



Our advantages
and strengths
p.8



Colissimo
International
p.10



Colissimo
French Overseas
p.14



Sustainable
e-commerce
p.16

Our advantages and strengths



Colissimo **specialises in international** and French overseas deliveries with over 14.5 million parcels sent worldwide in 2023.



A delivery time commitment for 40 destinations⁽³⁾ with high export potential.



A full and simple offer thanks to partners specialised in last-mile delivery.



A digitalised client experience and your dedicated client area online. Colissimo Box is available 24/7, and includes Parcel Tracker and a specific customer service for international and French Overseas sending.



An effective international network that gives you access to over 235 destinations, 12 of which are French Overseas.



Signed delivery proof accessible in Parcel Tracker for 18 European and F01 destinations.



A parcel return service for your foreign e-buyers from 28⁽¹⁾ countries and 8 French Overseas territories,⁽²⁾ and from France to EU countries.



Our interactive notification service enhances your customers' delivery experience to 20 European countries: Austria, Belgium, Czech Republic, Denmark, Estonia, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Poland, Portugal (including specified territories), Republic of Ireland, Slovakia, Slovenia, Spain (excluding specified territories), United Kingdom.

Interactive notification service

Reinvent your customer deliveries in Europe using our interactive notification service: the interactive notification service makes it easy to send and receive parcels abroad. This interactive delivery solution lets your recipients know the date and time slot for their delivery. An unexpected situation? Using emails and/or text messages, your recipients can now change the date and place of delivery before the driver has even arrived. You therefore provide your customer an improved delivery experience to 20 countries.



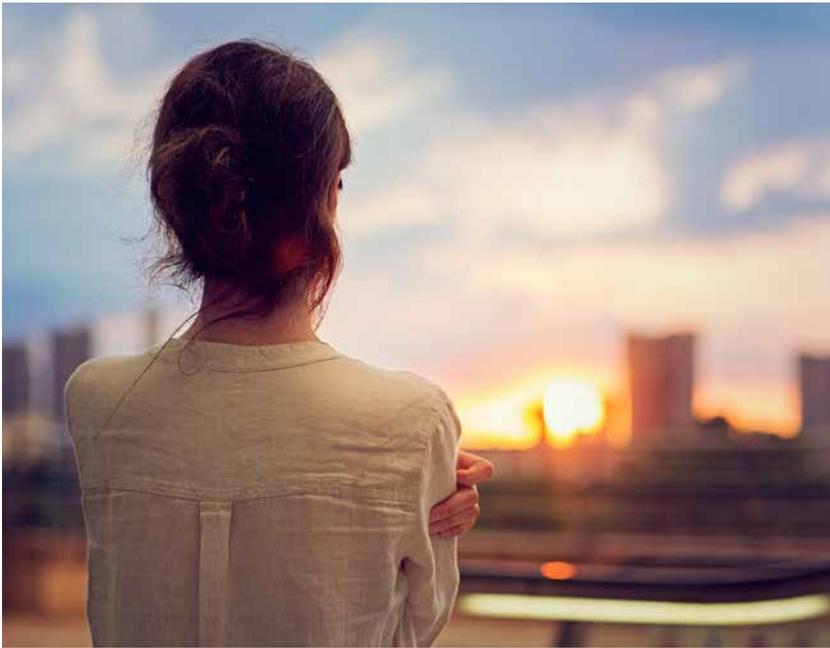
Delivery methods aligned with local habits: at home or out of home.

(1) Subject to change during the year.

(2) French Overseas Return offer available in:

Guadeloupe, St. Barthelemy, St. Martin, Martinique, French Guiana, Reunion, Mayotte and St. Pierre and Miquelon.

(3) Commitment deadlines are subject to change depending on international developments and our agreements. Consult the updated list of eligible countries: <https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#details>.



	International	French Overseas
Colissimo Home Delivery		
Signature required		
No signature required		
Colissimo Out of Home Delivery		
At the post office		
At pick-up points and in lockers		
Colissimo Return		
Post office deposit		
Pick-up point deposit		
Letter box deposit		

(1) Belgium and Switzerland. (2) Depends on the destination. (3) Deposit mode only available on the Return offer from International (postal network) and according to destinations. (4) Deposit mode available only for International Return offer from France to EU countries.

Colissimo International

Meet your customers all over the world.

Our international solutions

 Home Delivery	 Out of Home Delivery	 Return
<i>Signature required</i>	<i>At post office</i>	<i>At post office</i>
<i>No signature required⁽¹⁾</i>	<i>At pick-up point</i>	<i>At pick-up point</i>
	<i>Locker</i>	<i>In Letter box</i>



⁽¹⁾ Offer available only in Belgium and Switzerland (only for shipments less than 63CHF in value).

🏠 Colissimo Home Delivery

Colissimo Home Delivery
with signature required

more convenient and safer

*Delivered in hand and signed
for by the recipient*

OR

Colissimo Home Delivery
no signature required⁽¹⁾

more practical

*Delivered in letter box
if the package is small enough*

- For any parcel up to **30kg** (according to the destination).
- **Over 220 destinations** around the world and in Europe.
- Delivery in:
 - **D+3⁽²⁾** to the main European business centres
 - **D+5⁽²⁾** to the main business centres in the rest of the world.
- **Standard compensation:** *no signature required: 23€/kg, signature required: 33€/kg.*
- **Optional compensation** (ad valorem insurance) to insure your high-value parcels up to €5,000 (Home delivery with signature offer).
- **Complete tracking over 150 destinations** using Parcel Tracker and lasposte.fr.
- **Recipient's signature** required on delivery.
- **Delivery transit time commitment** from postcode to postcode to **40 destinations⁽³⁾** (see below).
- **Enhanced delivery expertise** with notification and an **interactive e-mail and/or SMS notification service** (see Country fact sheets). Your recipient knows the day and the time slot for their parcel delivery.
- **Possibility to choose your delivery partner for 4 destinations:** Austria, Germany, Italy, Luxembourg.
- **Proof of delivery (signature)** available in Parcel Tracker for our main European destinations.

Destinations with delivery transit time commitment⁽³⁾:

Australia, Austria, Belgium, Bulgaria, Canada, China, Cyprus, Croatia, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hong Kong, Hungary, Iceland, Italy, Japan, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal (including specific territories), Republic of Ireland, Romania, Singapore, Slovakia, Slovenia, South Korea, Spain (including specific territories), Sweden, Switzerland, Thailand, United Kingdom, United States, Vietnam.

The plus:

Release purchasing brakes by choosing the DDP⁽⁴⁾ option: for all shipments from Continental France to 31 countries, you can either have your e-buyers pay the duties and taxes when they pay for their order, or pay them yourselves. In that way, e-buyers receive their parcel without having to pay duties and taxes at the destination.

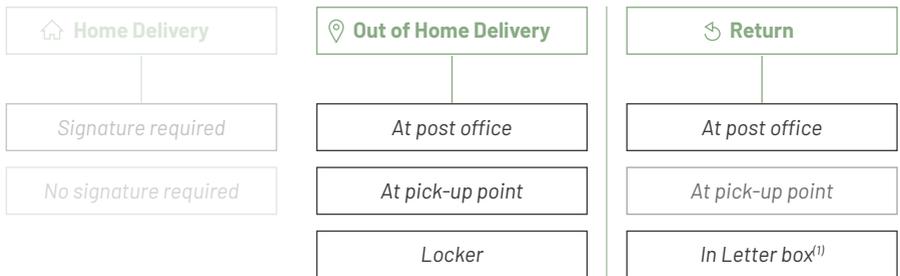
(2) Indicative delivery times, excluding customs clearance, in work days to the main economic centres. (3) Commitment deadlines are subject to change depending on international developments and our agreements. Consult the updated list of eligible countries: <https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#details>.

(4) list of destinations available on <https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international/formalities-and-practical-procedures/ftdddp-option>.

Colissimo International

Meet your customers all over the world.

Our international solutions



Colissimo Out of Home Delivery

Colissimo Out of Home Delivery at a post office

more flexible

Your local branch

OR

Colissimo Out of Home Delivery at Pick-up points or Lockers

more freedom

More than 57,000 contact points

- **Postal code to postal code delivery time commitment** for all 21 destinations.

- For any parcel up to **20kg**.
- **21 countries served⁽⁴⁾** (see table opposite).
- Delivery service on: **D+3⁽²⁾** to the main European business centres.
- **Standard compensation** of €23/kg.
- **Optional insurance compensation** (*ad valorem* insurance) to guarantee your valuable parcels for up to €1,000.
- **Full tracking**.
- **Delivery with signature** required on delivery.
- **E-mail and/or text message notifications** when package is available to collect.

- **Proof of delivery (signature)** accessible in Parcel Tracking for our main European destinations.

Austria, Belgium, Czech Republic, Denmark, Estonia, Finland⁽³⁾, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway⁽³⁾, Poland, Portugal (excluding specific territories), Republic of Ireland, Slovakia, Slovenia, Spain (excluding specific territories), Sweden.

(1) Drop-off method available only for Colissimo Return from France to European Union countries. (2) Indicative delivery times, excluding customs clearance, in work days to the main economic centres. (3) Available 2025. (4) List subject to change during the year.



↻ Colissimo International Return

With the International Return offer, your customers can return their parcels from international destinations to France and also from France to European Union countries.

- For any parcel up to **30kg⁽¹⁾**.
- Return service from international destinations to France available in 28 countries (see list opposite).
- Return service from France to the European Union available in 21 European countries (see list opposite).
- Return service from **D + 3⁽²⁾**.
- **Standard compensation** of €23/kg.
- **Optional insurance compensation** (*ad valorem* insurance) to guarantee your valuable parcels for up to €5,000.
- **Full tracking.**
- **Proof of delivery (signature)** available in Parcel Tracker on Colissimo Box.
- **Nearly 75,000 drop-off points** (post offices and relays, depending on destination)⁽³⁾.
- **No charge for re-importing to France** from Switzerland, UK, Australia, Norway.

28 countries qualify⁽⁴⁾:

Australia, Austria, Belgium, Croatia, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, **Norway**, Poland, Portugal (including specified regions), Republic of Ireland, Romania, Slovakia, Slovenia, Spain (including specified regions), Sweden, **Switzerland** and **United Kingdom**.

Countries listed in orange are not eligible for the Return offer from France to EU countries. Returns for the EU are handled by the Colissimo International Home delivery partner.

The plus:

Simplify the shopping experience by offering your customers a larger choice of return solutions from France.

Your customers will be able to drop off their parcels:

- In their letter box;
- At the post office.

Colissimo French Overseas

Provide your customers with worry-free delivery even on the other side of the world.

Our French Overseas services



Colissimo French Overseas Home Delivery

Colissimo Home Delivery
with signature required

more convenient

Hand-delivered

OR

Colissimo Home Delivery
no signature required

more practical

Delivered in letter box

- For all parcels up to **30 kg** destined for F01⁽¹⁾ and F02⁽²⁾.
- Delivery from **D+5**⁽³⁾ for Reunion, Martinique and Guadeloupe and **D+7**⁽³⁾ for other French overseas territories.

• **Standard compensation**

no signature required:
23€/kg, signature required:
33€/kg.

• **Interactive notification service**

if the recipient is absent, the postman leaves an attempted delivery note. With this note, the client can reschedule the delivery either to his home or for collection at the post office on the laposte.fr website.

• **The extra: Make it easier to buy by choosing the DDP***

For all shipments from Continental France to the F01 zone (excluding St. Martin and St. Barthelemy, and St. Pierre and Miquelon), you can either have your e-buyers pay

the duties and taxes when they pay for their order, or pay them yourselves. In that way, e-buyers receive their parcels without having to pay duties and taxes at the destination.

- **Full tracking to all French Overseas destinations**, except Wallis and Futuna and French Southern and Antarctic Lands (TAAF).
- **Proof of delivery (signature)** accessible in Parcel Tracking for our main French Overseas destinations.
- **Optional compensation (ad valorem insurance)** to insure your high-value parcels up to €5,000 (Home delivery with signature offer).

(1) F01: Gaudeloupe (including St. Barthelemy and St. Martin), Martinique, Reunion, French Guiana, Mayotte and St. Pierre and Miquelon.

(2) F02: New Caledonia and its dependencies, French Polynesia, Wallis and Futuna, French Southern and Antarctic Lands (TAAF). (3)

Indicative delivery times in work days, excluding customs clearance. (4) F01 zone only. DDP: Delivered Duty Paid.

Colissimo French Overseas Return

This offer applies to F01 (Reunion, Mayotte, Martinique, Guadeloupe, French Guiana, St. Martin, St. Pierre and Miquelon, St. Barthelemy).

Prepaid return service with tracking

- **Intra-DOM** (From French Overseas to French Overseas, inside the same département: Colissimo Return France).
- **Inter-DOM** (From French Overseas to French Overseas between 2 different départements).
- **F01 › Mainland France** and **Mainland France › F01**.

Delivery transit time guidelines

- **Inter-DOM:** from D+10⁽¹⁾.
- **F01 › Mainland France** and **Mainland France › F01 from D+5⁽¹⁾** for the F01 zone (excluding French Guiana, Mayotte, St. Martin, St. Barthelemy and St. Pierre and Miquelon D+7).
- Delivery *with signature*.
- For any parcel up to 30kg.
- **Standard compensation** of €23/kg.
- **Optional insurance compensation** (*ad valorem* insurance) to guarantee your valuable parcels for up to €5,000.
- **No fees on re-import to France**, since F01 (French Guiana, Martinique, Guadeloupe, Reunion, Mayotte).

Colissimo Eco French Overseas

Your customers are in no hurry?

Find out more about the **Colissimo Eco French Overseas offer**

- Take advantage of Colissimo's expertise for your **Eco** deliveries *no signature required* to French Overseas.
- Deliver to your customers **from D+18⁽¹⁾** to Guadeloupe, Martinique, Reunion, French Guiana and Mayotte.
- **Full tracking** to these 5 destinations.
- **Standard compensation** of €23/kg.
- **DDP* Option:** available on the 5 destinations on offer.

⁽¹⁾ Indicative delivery times are in work days, excluding time spent in customs.

* DDP: Delivered Duty Paid.

Committed to sustainable e-commerce

A pioneering player

Corporate Social Responsibility (CSR) has been one of the La Poste Group's priorities since the early 2000s. Fully dedicated to this approach,

Colissimo has a proactive and ambitious policy for reducing the environmental impact of our activities and services.

Our 2040 objective

**Net Zero
Emissions**

Trajectory for CO₂ emissions
reduction between 2021 and
2030 (validated by SBTi)

-33%

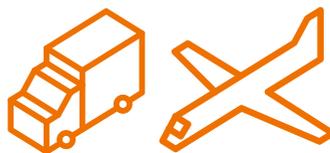
**Choose Colissimo for more responsible
and successful delivery**



100%

of electricity across all Colissimo sites comes from renewable resources (certificates of guaranteed origin).

-49% drop in intensity per package between 2013 and 2023.



Environmental criteria incorporated into our purchase of transport services (haulage and air).





COUNTRY FACT SHEETS

A review of our main destinations

Rely on
our local knowledge
to guide you to more
than 235 destinations



Country fact
sheets
p.20 to 158

Presentation of the 67 main destinations.

All the detailed fact sheets are on
www.laposte.fr/colissimo-entreprise

Algeria



Country details



Country code: **DZ**
Capital: **Algiers**
Currency: **Algerian Dinar**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Champion Poste



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial invoice or pro forma invoice,

+ 1 declaration of origin EUR1 certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

An import licence issued by the Ministry of Health and Population is required for all pharmaceutical products.

Prohibited imports:

used articles (clothing, shoes, linen, covers, clothing accessories), contraceptive products, baby bottles, agricultural products, chemicals, funeral urns, arms, weapons, ammunition, securities, raffles.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on:
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Argentina



Country details



Country code: **AR**
Capital: **Buenos Aires**
Currency: **Argentinian Peso**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Correo Argentino



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: yes

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

spirits, alcohol, car parts, chemicals, computer equipment, electrical devices, electronics, second-hand spare parts, food products, pharmaceuticals.

Prohibited imports:

perfume.

Tax threshold:

Duties and taxes apply to all Correo Argentino shipments with a market value of USD 30 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Australia



Country details



Country code: **AU**
Capital: **Canberra**
Currency: **Australian Dollar**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Australia Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 7 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial

invoice or pro forma invoice.

Specific restrictions:

animals, plants and

unprocessed by-products

are subject to complicated

phytosanitary legislation.

More than 150 agricultural

products are subject to

an import license and very

strict quarantine measures.

Packaging and pallets must

have a fumigation certificate

attached.

Some goods are subject

to quotas or restrictions,

such as cheese, tobacco,

pharmaceutical products

and drugs.

For more information, visit the

Australian Customs website:

<http://www.customs.gov.au>.

Prohibited imports:

refer to the specific

restrictions section.

Tax threshold:

Duties and taxes apply to all

shipments of goods valued

at over AUD 1,000, equivalent

to USD 638. GST is due on

all goods (AUD 0+) sold by

traders who send items

worth more than AUD 75,000

per year to Australia.

The above lists are not

exhaustive and are subject

to change. You are advised to

consult the websites of the

customs authorities of the

destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
- Colissimo Return⁽¹⁾

Options

- Compensation (*ad valorem insurance*) for Colissimo International and Colissimo Return
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :

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colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



(1) The return to France is free of charge on re-importation from this destination.

Austria



Country details



Country code: **AT**

Capital: **Vienna**

Currency: **Euro**

Price zone: **2**

Delivery: **Road**

Delivery partners:

› **Austrian Post** (Colissimo International: Home Delivery *signature required* and

Colissimo Return from International to France)

› **DPD** (Colissimo International: Home Delivery *signature required*, Out of Home Delivery (pick-up point and locker⁽¹⁾) and Colissimo Return from France



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts:

1 with our partner DPD
(Colissimo International
Home Delivery)
1 with our partner Austrian
Post (Colissimo International
Home Delivery)

Holding: yes

Time held: 5 business days
with our partner DPD
10 days with our partner
Austrian Post (excluding
return)

Delivery on Saturday: No



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
- Colissimo Return

Options

- Postal partner
- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out
all the international destinations
covered by Colissimo on:

[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



(1) Available in 2025.

Belgium



Country details



Country code: **BE**

Capital: **Brussels**

Currency: **Euro**

Price zone: **1**

Delivery: **Road**

Delivery partners:

› **Bpost** (Colissimo
International: Home Delivery
no signature required, Out of

Home Delivery in post office,
pick-up point and locker
and Colissimo Return from
International to France

› **DPD** (Colissimo International:
Home Delivery *signature
required* and Colissimo
Return from France)



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts:

1 with our partner DPD
(Colissimo International
Home Delivery)

2 with our partner BPost
(Colissimo International
Home Delivery)

Holding: yes

Time held: 10 business days
(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

parcels containing tobacco are prohibited.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required / no signature required*
 - Colissimo Out of Home Delivery (pick-up point, at the post office, locker)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery (pick-up point, at the post office)
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



Brazil



Country details



Country code: **BR**
Capital: **Brasilia**
Currency: **Brazilian Real**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Correios Do Brasil



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

chemicals, drugs, cosmetics, food, medical equipment, pharmaceuticals, watches.

Prohibited imports:

tobacco, spirits, stamps, jewellery and precious stones, pornography, perfume, any used article, plants and seeds, leather goods.

Tax threshold:

Duties and taxes apply to all shipments of goods with Correos Do Brasil with a value of over 50 USD. No VAT in Brazil.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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all the international destinations
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[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Bulgaria



Country details



Country code: **BG**
Capital: **Sofia**
Currency: **Bulgarian Lev**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Bulgarian Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 20 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

jewellery and precious stones.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home
 - Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
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colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Cameroon



Country details



Country code: **CM**
Capital: **Yaoundé**
Currency: **CFA Franc**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Cameroon Post



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 14 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

non perishable or tinned foods.

Prohibited imports:

spirits, non-alcoholic beverages, chemicals, passports, jewellery.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home
 - Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery

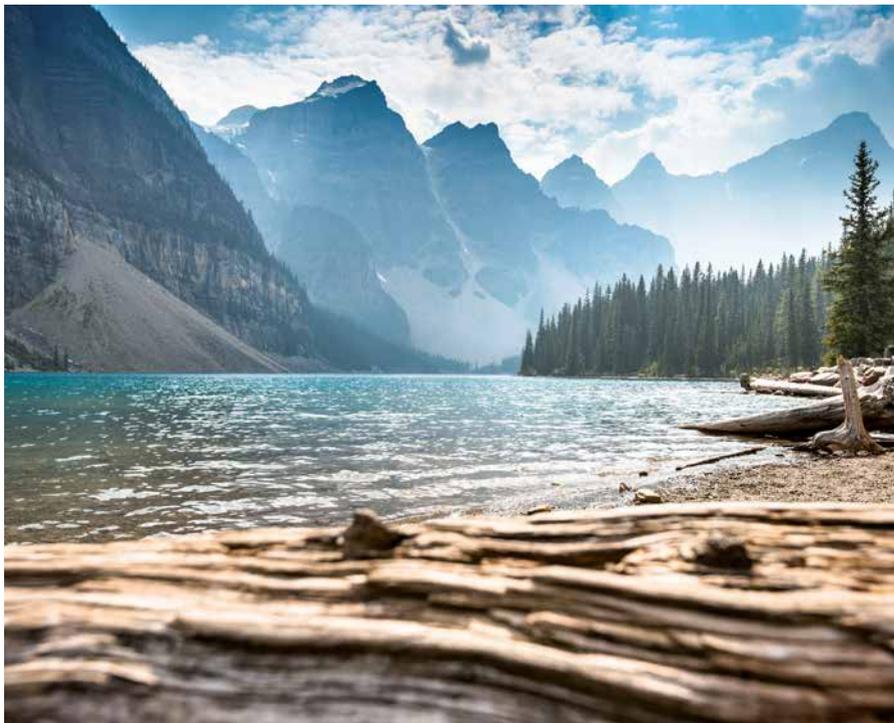


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www.laposte.fr/colissimo-entreprise



Canada



Country details



Country code: **CA**
Capital: **Ottawa**
Currency: **Canadian Dollar**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Postes Canada



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

In order to benefit from the partial or total exemption from customs duties stipulated in the CETA trade agreement between the EU and Canada, the EU preferential proof of origin must be provided by the exporter through the Declaration of Origin on Invoice (DOF) up to €6,000 and in excess of €6,000 through the Registered Exporter system.

Specific restrictions: none.

Prohibited imports:

alcohol unless addressed

to a regional or provincial liquor board, agricultural and pharmaceutical products without a certificate, permit or prescription, clothing for sale without a permit, deli meats, cheese, foie gras, chemicals, perfumes.

Tax threshold:

Duties and taxes apply to all shipments with a value of CAD 20 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on: www.laposte.fr/colissimo-entreprise



Chile



Country details



Country code: **CL**
Capital: **Santiago**
Currency: **Peso**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Empresa Correos de Chile



Delivery times

- From D+6



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

alcohol, chemicals, CDs,

computer equipment,

cosmetics, drugs, food,

medical equipment, spare

parts, personal effects,

cassettes, textiles, tobacco,

toys.

Prohibited imports:

banknotes, jewellery and

precious stones.

Tax threshold:

Duties and taxes apply to all shipments of goods with Empresa Correos Chile with a value in excess of 30 USD.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on :

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China



Country details



Country code: **CN**
Capital: **Beijing**
Currency: **Chinese Renminbi**
or **Yuan**

Price zone: **5**
Delivery: **Air**
Delivery partner:
China Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

goods imported for commercial purposes must have an import permit attached.

Prohibited imports:

firearms and ammunition, germ-bearing animal and plant products, foodstuffs, medication that can spread disease, pornographic printed matter and films,

CDs, videos, data storage devices that can harm the interests of the People's Republic of China.

Tax threshold:

Duties and taxes apply to all shipments with a market value of 5,000 RMB or more (equivalent to 684 USD).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Croatia



Country details



Country code: **HR**
Capital: **Zagreb**
Currency: **Kuna**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Hrvatska pošta



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 5 business days

(excluding return)

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods
(ICAO, IATA).



Customs formalities

Customs documents:

no customs documents
are required to EU.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports:

parcels containing tobacco
are prohibited.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature
required*
- Colissimo Return from
International to France
and from France

Options

- Optional compensation
(*ad valorem*) for
Colissimo International
and Colissimo Return

Features included

- Tracking from drop-off
to delivery



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Cyprus



Country details



Country code: **CY**
Capital: **Nicosia**
Currency: **Euro**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Cyprus Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 15 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

no customs documents are required to EU.

Please note that goods intended for North Cyprus, which is controlled by Turkey, must have the following documents attached:

+ 4 copies of form CN23,

+ 2 copies of the commercial invoice or pro forma invoice,

+ ATR certificate (proof of community status).

Specific restrictions:

passport, drugs, pharmaceuticals, tobacco, perfumes, cosmetics, fabrics, watches, gambling.

Prohibited imports:

spirits, wine, cash, content offensive to Muslim culture, or propaganda against the government.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home
 - Delivery signature required

Options

- Optional compensation (ad valorem)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on: www.laposte.fr/colissimo-entreprise



Czech Republic



Country details



Country code: **CZ**
Capital: **Prague**
Currency: **Czech Koruna**
Price zone: **3**
Delivery: **Road**
Delivery partners:

- › **DPD** (Colissimo Home Delivery, Colissimo Out of Home Delivery and Colissimo Return from France)
- › **Czech Post** (Colissimo Return from International to France)



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 6 business days

(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



(1) Available in 2025.

Denmark



Country details



Country code: **DK**
Capital: **Copenhagen**
Currency: **Danish Krone**
Price zone: **3**
Delivery: **Air**
Delivery partners:
‣ **DPD**: Colissimo Home

Delivery, Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
‣ **Postnord**: Colissimo Return from International to France (excluding Feroe islands & Groenland)



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 1
Holding: yes

Time held: 5 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight:

- Colissimo Home Delivery: 30kg
- Colissimo Out of Home Delivery and Colissimo

Return: 20kg
Max length: 1m
Max girth L+w+h: 1.50m
Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

no customs documents are required to EU.

Please note that goods for the Faroe islands and Greenland must have the following documents attached:

- + 4 copies of form CN23,
- + 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Duties and taxes apply to all shipments with a market value of DKK 1,150 or more (equivalent to USD 165).

Prohibited imports: none.

Tax threshold:

Duties and taxes apply to all shipments with a market value of DKK 1,150 or more (equivalent to USD 165).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
 - Colissimo Return from International to France (excluding Faroe Islands and Greenland)

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** on Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



(1) Available in 2025.

Egypt



Country details



Country code: **EG**
Capital: **Cairo**
Currency: **Egyptian Pound (LE)**

Price zone: **6**
Delivery: **Air**
Delivery partner: **Egypt Post**



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 3

Holding: yes

Time held: 15 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial or pro forma invoice.

Specific restrictions:

clothing, furniture, household appliances, carpets, textiles, shoes, steel, covers, bicycles, motorbikes, watches,

mineral/natural waters and soft drinks.

Prohibited imports:

edible poultry offal (including liver), hazardous chemicals and certain chemicals and pesticides, hazardous

waste, products using or containing substances harmful to the ozone layer (excluding medical products), used telecommunications equipment for commercial purposes, etc.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Compensation (*ad valorem insurance*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Estonia



Country details



Country code: **EE**
Capital: **Tallinn**
Currency: **Euro**
Price zone: **3**
Delivery: **Road**
Delivery partners:
› **DPD** (Colissimo Home)

Delivery, Colissimo Out of Home Delivery and Colissimo Return from France)
› **Omniva** (Colissimo Return from International to France)



Delivery times

- **From D+6**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 7 business days
(excluding return)

Delivery on Saturday: yes -
on option



Standards and regulations

**Authorised Dimensions and
Weights (machinable):**

Max weight:

- Colissimo International,
Colissimo Home Delivery
and Colissimo Return: 30kg
- Colissimo Out of Home
Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised
by the ADR: only on favorable
advice from our safety
experts. Contact your sales
representative for further
information.



Customs formalities

Customs documents:

no customs documents
are required to EU.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports: none.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature
required*
 - Colissimo Out of
Home Delivery (locker)
- Colissimo Return

Options

- Optional compensation
(*ad valorem*) for
Colissimo International
and Colissimo Return

Features included

- Tracking from drop-off
to delivery
- **Interactive notification
service** for Colissimo
Home Delivery and
Colissimo Out of Home
Delivery
- **Proof of Delivery**
available on Colissimo
Parcel Tracker (partner
DPD only)



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Finland



Country details



Country code: **FI**
Capital: **Helsinki**
Currency: **Euro**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Posti Corporation



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery⁽¹⁾
- For this location, the delivery partner can make a first delivery attempt at an Out of Home point

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 10 business days

(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery⁽¹⁾: 20kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

no customs documents are required to EU.

Please note that goods for the Åland Islands must have the following documents attached:

+ 4 copies of form CN23,

+ 2 copies of commercial

invoice or pro forma invoice.

Specific restrictions:

sensitive products or those

subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

• Colissimo International:

- Colissimo Home Delivery *signature required*
- Colissimo Out of Home Delivery (pick-up point and locker - except specified regions)⁽¹⁾

• Colissimo Return from International to France & from France

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery



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(1) Available in 2025.

French Guiana



Country details



Country code: **GY**
Administrative centre:
Cayenne
Currency: **Euro**

Price zone: **OM1**
Delivery: **Air for Colissimo
Home Delivery. Maritime for
Colissimo Eco**



Delivery times

- From D+7 for Colissimo Home Delivery
- From D+22 for Colissimo Eco



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Holding: yes in 44 post offices

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA) and subject to maritime regulations for Colissimo Eco.



Customs formalities

Customs documents:

+ 4 copies of form CN23

(warning: for customs clearance of alcoholic beverages, the sender must indicate a detailed description with volume of pure alcohol per bottle, price per litre and quantity - 75cl or 1 litre on the CN23 customs declaration. Without these indications, customs clearance will be delayed in order to obtain these elements from the consignee);

+ 2 copies of the commercial or pro forma invoice.

Specific restrictions:

customs taxes (excise duties) must be paid by the recipient if the alcohol quantities sent are above: 1 litre of alcohol for a beverage with an alcohol content of over 22° or 2 litres of alcohol for a beverage with

an alcohol content under 22°.

Prohibited imports:

the shipment of tobacco (cigarettes, cigars...) is prohibited from the French Overseas to Metropolitan France.

Tax threshold:

Duties and taxes apply to all shipments with a market value of EUR 22 or more. Customs taxes (excise duties, VAT) are payable by the consignee if the quantities of alcohol shipped exceed: 1 liter of alcohol and alcoholic beverage over 22° or 2 liters of alcohol and alcoholic beverage under 22°.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International
- Colissimo Home
Delivery signature required / no signature required
- Colissimo Eco
- Colissimo Return
intra-Dom
- Colissimo Return
Mainland France
- Colissimo Return
Inter-Dom

Options

- Optional compensation (*ad valorem*) for Colissimo International
- DDP option for Colissimo Home Delivery and Eco

Features included

- Tracking from drop-off to delivery
- **Proof of delivery** using Parcel Tracker

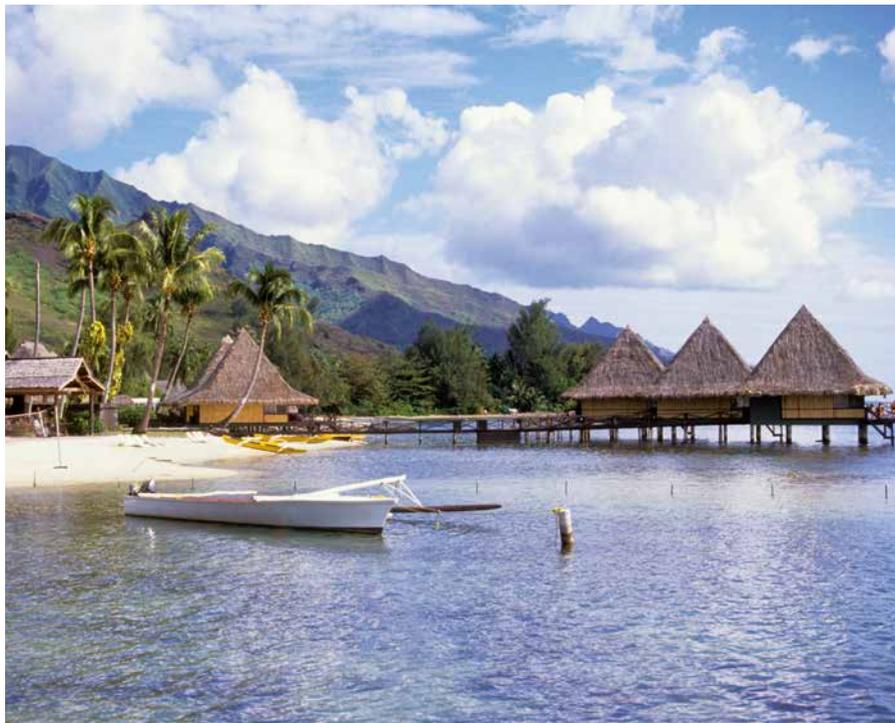


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French Polynesia



Country details



Country code: **PF**
Administrative centre:
Papeete

Currency: **CFP Franc**
Price zone: **OM2**
Delivery: **Air**



Delivery times

- From D+7



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial

invoice or pro forma invoice,

+ 1 declaration of origin EUR1

certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

none.

Prohibited imports: none.

Tax threshold:

Duties and taxes apply to all shipments with a market value of EUR 166 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo Home
Delivery signature required / no signature required

Options

- Optional compensation (ad valorem)

Features included

- Tracking from drop-off to delivery



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Germany



Country details



Country code: **DE**
Capital: **Berlin**
Currency: **Euro**
Price zone: **1**
Delivery: **Road**
Delivery partners:
› **Deutsche Post** (Colissimo International: Home Delivery signature required⁽¹⁾ and

Return form International to France)
› **DPD** (Colissimo International: Home Delivery signature required and Out of Home Delivery pick-up point and locker⁽²⁾) and Return from France



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Deutsche Post Packstation delivery option (13,000 points). To do this, you must select the Postal Partner option. The e-buyer must then enter the Packstation address of their choice instead of their home address. To benefit from this service, the e-buyer must first register for the service and activate the Post & DHL application on their smartphone. (2) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts:

2 with our partner DPD
(Colissimo Home Delivery),
1 with our partner Deutsche
Post (Colissimo Home
Delivery)

Holding: yes

Time held: 5 business days
with our partner DPD.

10 business days with our
partner Deutsche Post
(excluding return)

Delivery on Saturday: yes
(DPD)



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery
and Colissimo Return: 30kg
- Colissimo Out of Home
Delivery: 20kg

Max length: 1m

Max girth L+w+h: 150cm

Transport regulations:

Dangerous goods Authorised
by the ADR: only on favorable
advice from our safety
experts. Contact your sales
representative for further
information.



Customs formalities

Customs documents:

no customs documents
are required for the EU.
Please note that goods for
Büdingen (78266) and the
island of Helgoland (27998)
must have the following
documents attached:
+ 4 copies of form CN23,
+ 2 copies of commercial
invoice or pro forma invoice.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports: none.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature
required*
 - Colissimo Out of
Home Delivery (pick-
up point and locker)⁽¹⁾
- Colissimo Return
(excluding specified
regions)

Options

- Postal partner
- Optional compensation
(*ad valorem*) for
Colissimo International
and Colissimo Return

Features included

- Tracking from drop-off
to delivery
- **Interactive notification
service** for Colissimo
Home Delivery
signature required and
Colissimo Out of Home
Delivery
- **Proof of Delivery**
available on Colissimo
Parcel Tracker (partner
DPD only)



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(1) Available in 2025.



Greece



Country details



Country code: **GR**
Capital: **Athens**
Currency: **Euro**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Elta



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 14 business days

(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods
(ICAO, IATA).



Customs formalities

Customs documents:

no customs documents
are required to EU.

Please note that goods for
mount Athos must have
the following documents
attached:

+ 4 copies of form CN23,

+ 2 copies of commercial

invoice or pro forma invoice.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports:

none.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature required*
- Colissimo Return from
International to France
and from France

Options

- Optional compensation
(*ad valorem*) for
Colissimo International
and Colissimo Return
from International to
France and from France

Features included

- Tracking from drop-off
to delivery



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Guadeloupe



Country details



Country code: **GP**
Administrative centre:
Basse-Terre
Currency: **Euro**

Price zone: **OM1**
Delivery: **Air for Colissimo**
Home Delivery and Colissimo
Eco



Delivery times

- From D+5 for Colissimo Home Delivery
- From D+18 for Colissimo Eco



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entrepise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Holding: yes in 60 post offices

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23

(warning: for customs

clearance of alcoholic

beverages, the sender must indicate a detailed description

with volume of pure alcohol

per bottle, price per litre and

quantity - 75cl or 1 litre on the

CN23 customs declaration.

Without these indications,

customs clearance will be

delayed in order to obtain

these elements from the

consignee);

+ 2 copies of the commercial or

pro forma invoice.

Specific restrictions:

customs taxes (excise

duties, VAT) must be paid by

the recipient if the alcohol

quantities sent are above:

1 litre of alcohol for a beverage

with an alcohol content of

over 22° or 2 litres of alcohol

for a beverage with an alcohol

content under 22°.

Prohibited imports:

the shipment of tobacco

(cigarettes, cigars...) is

prohibited from the French

Overseas to Metropolitan

France.

Tax threshold:

Duties and taxes apply to all

shipments with a market value

of EUR 22 or more. Customs

taxes (excise duties, VAT) are

payable by the consignee if the

quantities of alcohol shipped

exceed: 1 liter of alcohol and

alcoholic beverage over 22° or

2 liters of alcohol and alcoholic

beverage under 22°.

The above lists are not

exhaustive and are subject

to change. You are advised to

consult the websites of the

customs authorities of the

destination countries.

Services available

• Colissimo International

• Colissimo Home

Delivery signature

required / no signature

required

• Colissimo Eco

• Colissimo Return

intra-Dom

• Colissimo Return

Mainland France

• Colissimo Return

Inter-Dom

Options

• Optional compensation

(ad valorem) for

Colissimo Home

Delivery signature

required and Mainland

France Return

• DDP option for

Colissimo Home

Delivery and Eco offers

Features included

• Tracking from drop-off

to delivery

• **Proof of delivery** using

Parcel Tracker



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colissimo-entreprise



Hong Kong



Country details



Country code: **HK**
Capital: **Hong Kong**
Currency: **Hong Kong Dollar**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Hong Kong Post



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 7 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

the Hong Kong territory still has a free port status and remains an autonomous customs territory, separate from the rest of China. Goods must have the following documents attached:

+ 4 copies of form CN23,

+ 2 copies of commercial

invoice or pro forma invoice.

Specific restrictions:

alcohol and tobacco imports require a permit and a transport licence. Pharmaceutical products and drugs, textiles, and radio broadcasting equipment are subject to an import licence.

Prohibited imports:

lottery tickets, celluloid.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Hungary



Country details



Country code: **HU**
Capital: **Budapest**
Currency: **Forint**
Price zone: **3**
Delivery: **Road**
Delivery partners:

- › **DPD** (Colissimo Home Delivery, Colissimo Out of Home Delivery pick-up point and locker⁽¹⁾) and Return from France
- › **Magyar Posta** (Colissimo Return from International to France)



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 10 business days
(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery, Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker ⁽¹⁾)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



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(1) Available in 2025.



Iceland



Country details



Country code: **IS**
Capital: **Reykjavik**
Currency: **Icelandic Krona**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Postur



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 30 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods
(ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial
invoice or pro forma invoice,

+ 1 declaration of origin EUR1
certificate may enable the
consignee to benefit from the
reduction or exemption of
customs duties on arrival.

Specific restrictions:

asbestos, hazardous materials,
carpets, gaming equipment,
ivory, liquids, pornographic
films or images.

Prohibited imports: none.

Tax threshold:

Duties and taxes apply to all
shipments with a market value
of ISK 0 or more, with the
exception of personal gifts.

Duties and taxes apply to
personal gifts with a market
value of ISK 13,500 or more,
equivalent to USD 98.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature
required*

Options

- Optional compensation
(*ad valorem*)

Features included

- Tracking from drop-off
to delivery

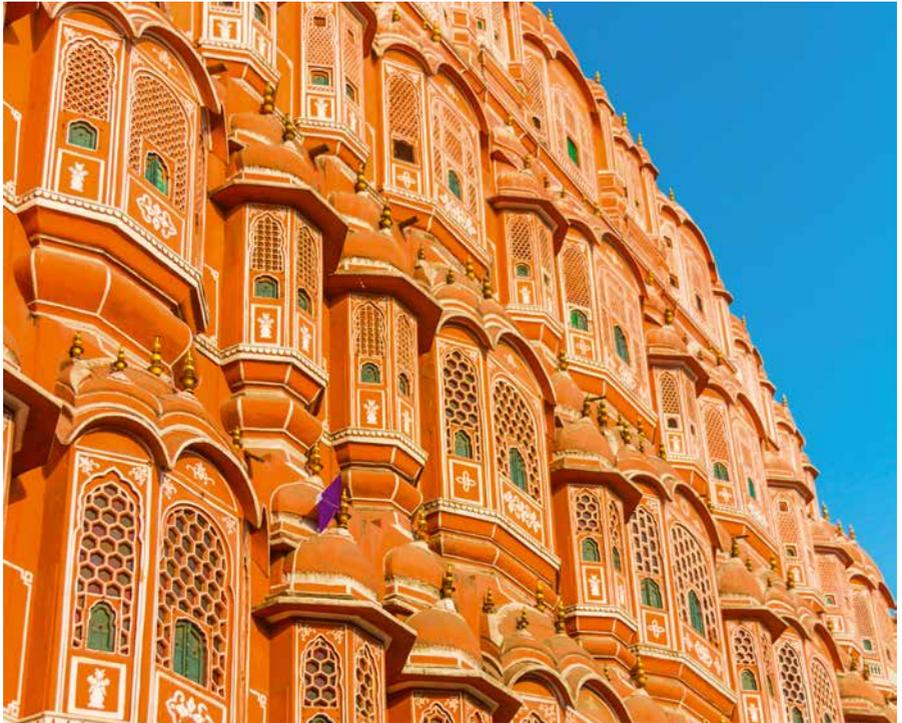


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India



Country details



Country code: **IN**
Capital: **New Delhi**
Currency: **Indian Rupee**
Price zone: **5**

Delivery: **Air**
Delivery partner:
India Post



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

200 rupees for gifts.

No limit for parcels of

no commercial value.

Duty free for charities.

Prohibited imports:

animal fats and oils, animal preservatives, wood and products in the form of wood, chemicals.

Firearms must have a

certificate - licence - import permit.

Tax threshold:

Duties and taxes apply to all shipments valued at over 0 USD (except for gifts and samples valued at 10,000 INR or the equivalent of 132 USD).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Israel



Country details



Country code: **IL**

Capital: **Jerusalem**

Currency: **New Israeli Shekel**

Price zone: **5**

Delivery: **Air**

Delivery partner:

Israel Postal Company



Delivery times

- From D+6



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

alcohol, tobacco, food, drugs, cosmetics, communication equipment, computer equipment, toys, hides, skins and pelts.

Prohibited imports:

pornography, dangerous toys, gambling, precious stones,

slot machines, propaganda material, stamps.

Tax threshold:

Duties and taxes apply to all shipments with a market value of USD 500 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out

all the international destinations covered by Colissimo on :

www.laposte.fr/colissimo-entreprise



Italy



Country details



Country code: **IT**

Capital: **Rome**

Currency: **Euro**

Price zone: **2**

Delivery: **Road**

Delivery partners:

› **Poste Italiane** (Home Delivery *signature required* and Colissimo Return from

International to France)

› **BRT** (Colissimo Return from International to France: Colissimo Home Delivery, Colissimo Out of Home Delivery pick-up point and Colissimo Return from France)



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

partner Poste Italiana
(excluding returns)

attempts: 2

Holding: yes

Delivery on Saturday:

Time held:

- 3 business days with partner
BRT

- no with our partner BRT
- yes with our partner Poste
Italiane

- 10 business days with



Standards and regulations

**Authorised Dimensions and
Weights (machinable):**

Max weight:

- Colissimo International, Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Please note that goods bound for Livigno, Campione d'Italia, Vatican City and San Marino must have the following documents attached:

- + 4 copies of form CN23,
- + 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) on Colissimo International and Colissimo Return
- Postal partner option

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner BRT only)



Check out
all the international destinations
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colissimo-entreprise](https://www.laposte.fr/colissimo-entreprise)



Japan



Country details



Country code: **JP**
Capital: **Tokyo**
Currency: **Japanese Yen**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Japan Post



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

food of animal origin is the subject of many import restrictions.

Prohibited imports:

plant products with no Japanese certificate, meat-based food preparations, indecent images.

Tax threshold:

Duties and taxes apply to all shipments with a market value of JPY 10,000 or more (equivalent to USD 68). If the

shipment is split (to avoid exceeding weight limits, etc.) and sent from a fixed sender to a fixed consignee at the same time, the total customs value of all packages shipped separately from the same sender to the same consignee must not exceed JPY 10,000.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on : www.laposte.fr/colissimo-entreprise



Latvia



Country details



Country code: **LV**
Capital: **Riga**
Currency: **Euro**
Price zone: **3**
Delivery: **Road**
Delivery partners:

- › **DPD** (Home Delivery *signature required* and Out of Home Delivery with locker)
- › **Express Pasts** (Colissimo Return from International to France)



Delivery times

- **From D+6**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2
Holding: yes

Time held: 5 business days
Delivery on Saturday: yes - optional



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (locker)

Options

- Optional compensation (*ad valorem*) for Colissimo Home Delivery *with signature* and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required*
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



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Lithuania



Country details



Country code: **LT**

Capital: **Vilnius**

Currency: **Euro**

Price zone: **3**

Delivery: **Road**

Delivery partners:

- › **DPD** (Colissimo Home Delivery *signature required*, Colissimo Out of Home Delivery and Colissimo Return from France)
- › **Lietuvos Pastas** (Colissimo Return from International to France)



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 5 business days
(excluding return)

Delivery on Saturday: yes -
optional



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (locker)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



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Luxembourg



Country details



Country code: **LU**
Capital: **Luxembourg**
Currency: **Euro**
Price zone: **1**
Delivery: **Road**
Choice of delivery partner:
➤ **Post Luxembourg** (Colissimo Home Delivery *signature*)

required and Colissimo Return from International to France)
➤ **DPD** (Home Delivery with signature, Out of Home Delivery pick-up point and Return from France)



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts:

1

Holding:

yes

Time held:

- 5 business days with our partner DPD

- 15 business days with our partner Post Luxembourg (excluding Return)

Delivery on Saturday:

- no with our partner DPD
- yes with our partner Post Luxembourg



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length:

1m

Max girth L+w+h:

1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return
- Postal partner option

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



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Malaysia



Country details



Country code: **MY**
Capital: **Kuala Lumpur**
Currency: **Ringitt**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Malaysia Post Limited



Delivery times

- From D+7



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

alcohol and spirits, wine, cosmetics, books, magazines, video games, audio recordings, pharmaceutical products, cigarettes, military clothing and equipment, electrical equipment and devices.

Prohibited imports:

objects offensive to Muslim culture, antiques, animal products from endangered species and their by-products,

plants and plant products, radio-communication devices, firecrackers, obscene articles, furs, precious metals.

Tax threshold:

Duties and taxes apply to all shipments with a market value of MYR 500 or more (equivalent to USD 107).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



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Malta



Country details



Country code: **MT**
Capital: **Valetta**
Currency: **Euro**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Malta Post



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 20 business days

(excluding return)

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods
(ICAO, IATA).



Customs formalities

Customs documents:

no customs documents
are required to EU.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports:

perfume.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature required*
- Colissimo Return from
International to France
and from France

Options

- Optional compensation
(*ad valorem*) for
Colissimo International
and Colissimo Return

Features included

- Tracking from drop-off
to delivery



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Martinique



Country details



Country code: **MQ**
Administrative centre: **Fort-de-France**
Currency: **Euro**

Price zone: **OM1**
Delivery: **Air for Colissimo Home Delivery and Colissimo Eco**



Delivery times

- From D+5 for Colissimo Home Delivery
- From D+18 for Colissimo Eco



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes in 53 post offices

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23

(warning: for customs

clearance of alcoholic

beverages, the sender must

indicate a detailed description

with volume of pure alcohol

per bottle, price per litre and

quantity - 75cl or 1 litre on the

CN23 customs declaration.

Without these indications,

customs clearance will be

delayed in order to obtain

these elements from the

consignee);

+ 2 copies of the commercial or

pro forma invoice.

Specific restrictions:

customs taxes (excise

duties, VAT) must be paid by

the recipient if the alcohol

quantities sent are above:

1 litre of alcohol for a beverage

with an alcohol content of

over 22° or 2 litres of alcohol

for a beverage with an alcohol content under 22°.

Prohibited imports:

the shipment of tobacco

(cigarettes, cigars...) is

prohibited from the French

Overseas to Metropolitan

France.

Tax threshold:

Duties and taxes apply to all

shipments with a market value

of EUR 22 or more. Customs

taxes (excise duties, VAT) are

payable by the consignee if the

quantities of alcohol shipped

exceed: 1 liter of alcohol and

alcoholic beverage over 22° or

2 liters of alcohol and alcoholic

beverage under 22°.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International
- Colissimo Home
Delivery signature required / no signature required
- Colissimo Eco
- Colissimo Return intra-Dom
- Colissimo Return Mainland France
- Colissimo Return Inter-Dom

Options

- Optional compensation (*ad valorem*) for Colissimo Home Delivery signature required and Mainland France Return
- DDP for Colissimo Home Delivery and Eco offers

Features included

- Tracking from drop-off to delivery
- **Proof of delivery** using Parcel Tracker



Check out all the international destinations covered by Colissimo on:

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Mayotte



Country details



Country code: **YT**
Administrative centre:
Mamoudzou
Currency: **Euro**

Price zone: **OM1**
Delivery: **Air for Colissimo**
Home Delivery and Colissimo
Eco



Delivery times

- From D+7 for Colissimo Home Delivery
- From D+18 for Colissimo Eco



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes in 13 post offices

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23

(warning: for customs clearance of alcoholic beverages, the sender must indicate a detailed description with volume of pure alcohol per bottle, price per litre and quantity - 75cl or 1 litre on the CN23 customs declaration.

Without these indications, customs clearance will be delayed in order to obtain these elements from the consignee);

+ 2 copies of the commercial or pro forma invoice.

Specific restrictions:

customs taxes (excise duties, VAT) are payable by the consignee if the quantities of alcohol dispatched are greater than or equal to: 1 litre of alcohol for a beverage with an alcohol content of over

22° or 2 litres of alcohol for a beverage with an alcohol content under 22°.

Prohibited imports:

the shipment of tobacco (cigarettes, cigars...) is prohibited from the French Overseas to Metropolitan France.

Tax threshold:

Duties and taxes apply to all shipments with a market value of EUR 22 or more. Customs taxes (excise duties, VAT) are payable by the consignee if the quantities of alcohol shipped exceed: 1 liter of alcohol and alcoholic beverage over 22° or 2 liters of alcohol and alcoholic beverage under 22°.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo Home
Delivery signature required / no signature required
- Colissimo Eco
- Colissimo Return
intra-Dom
- Colissimo Return
Mainland France
- Colissimo Return
Inter-Dom

Options

- Optional compensation (*ad valorem*) for Colissimo Home Delivery signature required and Mainland France Return
- DDP for Colissimo Home Delivery and Eco offers

Features included

- Tracking from drop-off to delivery
- **Proof of delivery** using Parcel Tracker



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Mexico



Country details



Country code: **MX**
Capital: **Mexico**
Currency: **Mexican Peso**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Correos de Mexico



Delivery times

- From D+7



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2
Holding: yes

Time held: 10 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight: 30kg
Max length: 1m

Max girth L+w+h: 1.50m
Transport regulations:
Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:
+ 4 copies of form CN23,
+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:
In the case of medical equipment and health care products, products manufactured abroad must be distributed by a legally appointed representative/distributor in Mexico and be registered with the Secretariat of Health.
Products whose value is under 50 USD are exempt from customs duty and VAT.

Prohibited imports:

antiquities, asbestos, hazardous goods, firearms, cheques, furs, jewellery and precious metals, ivory, military equipment, card games, sweets and non-industrial food products, drugs.

Tax threshold:
Duties and taxes apply to all shipments with Servicio Postal Mexicano with a value of USD 50 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Morocco



Country details



Country code: **MA**
Capital: **Rabat**
Currency: **Moroccan Dirham**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Chronopost



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2
Holding: yes

Time held: 15 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight: 30kg
Max length: 1m

Max girth L+w+h: 1.50m
Transport regulations:
Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of the commercial or pro forma invoice,
+ 1 declaration of origin EUR1 certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

packages with pharmaceutical and parapharmaceutical products must be accompanied by a medical prescription, alcoholic beverages, precious metals, costume jewellery.

If the value of the content is equal or superior to 10,000,0 DHR or for commercial use, a Single Declaration of Goods

(DUM) must be filled out, when it reaches its destination.

Consequently, it is recommended that you anticipate the delivery times and additional cost.

Prohibited imports:

banknotes.

Tax threshold:

Duties and taxes apply to all shipments with a market value of MAD 1,250 or more (equivalent to USD 123).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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The Netherlands



Country details



Country code: **NL**
Capital: **Amsterdam**
Currency: **Euro**
Price zone: **1**
Delivery: **Road**
Delivery partners:
➤ **DPD** (Colissimo Home)

Delivery with signature,
Colissimo Out of Home
Delivery with pick-up point
and locker ⁽¹⁾ and Colissimo
Return from France)
➤ **PostNL** (Colissimo Return
from International to France)



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 5 business days

(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker ⁽¹⁾)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



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(1) Available in 2025

New Caledonia



Country details



Country code: **NC**
Administrative centre:
Nouméa

Currency: **CFP Franc**
Price zone: **OM2**
Delivery: **Air**



Delivery times

- From D+7 for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of the commercial invoice or pro forma invoice,
+ 1 declaration of origin EUR1 certificate may enable the reduction or exemption from customs duties on arrival.

Specific restrictions:

none.

Prohibited imports:

none.

Tax principles:

- Tax threshold (including shipping fees): from 3,000 XPF
- Customs fees = 1,150 XPF
- Local taxes: from 3 to

22% based on tariff status (= customs nomenclature filled out on CN23 customs declaration with article designation)

Tax threshold:

Duties and taxes apply to all shipments with a market value of EUR 166 or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo Home
Delivery *signature required*
- Colissimo Home
Delivery *no signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :

[www.laposte.fr/
colissimo-entreprise](https://www.laposte.fr/colissimo-entreprise)



New Zealand



Country details



Country code: **NZ**
Capital: **Wellington**
Currency: **New Zealand Dollar**
Price zone: **6**

Delivery: **Air**
Delivery partner:
New Zealand Post



Delivery times

- From D+10



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

theoretical duty-free admission thresholds: 110 NZD for gifts; 40 NZD for commercial parcels.

Customs duties and taxes:

tax on goods and services = 12.5%.

Prohibited imports:

alcoholic beverages, tobacco, preparations made with cereals or flour (except

pastas), perishable biological materials, pharmaceutical products in the absence of accreditation.

Tax threshold:

Duties and taxes apply to all shipments with a market value of NZD 1,000 or more (equivalent to USD 589).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Norway



Country details



Country code: **NO**
Capital: **Oslo**
Currency: **Norwegian Krone**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Posten Norge



Delivery times

- **From D+6**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery⁽¹⁾
- For this location, the delivery partner can make a first delivery attempt at an Out of Home point



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 10 business days

(excluding Return)

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home

Delivery⁽¹⁾: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

- + 4 copies of form CN23,
- + 2 copies of the commercial or pro forma invoice,
- + 1 declaration of origin EUR1 certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

pharmaceuticals not requiring import authorisation, footwear, chemicals, tobacco, leather and raw hides, alcoholic beverages and tobacco can only be imported by authorised importers, perfumes and cosmetics must be approved, radio and telecommunication equipment.

Prohibited imports: none.

Tax threshold:

1- The minimum import duty-free threshold in Norway of

350NOK (approx. EUR 30) will be abolished, meaning that goods will not be taxed from the 1st NOK.

2- For commercial shipments of goods below 3,000NOK (approx. EUR 260), a "VOEC (VAT in E-Commerce) number" will be mandatory for importing or exporting goods to this country. This means that for shipments of goods between 0 and 3,000NOK, e-tailers will have to collect VAT directly from their recipients and pay it to the Norwegian tax authorities.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (post office, pick-up point and locker)⁽¹⁾
- Colissimo Return from International to France

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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(1) Available in 2025.

Nigeria



Country details



Country code: **NG**
Capital: **Abuja**
Currency: **Naira**
Price zone: **6**

Delivery: **air**
Delivery partner:
Nigerian Postal Service



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: not available
Holding: Yes

Time held: 30 business days
Delivery on Saturday: Yes



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight: 30kg
Max length: 1m

Max girth: 1.50m
Transport regulations:
Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:
+ 2 copies of form CN23,
+2 copies of commercial invoice or pro forma invoice.

Specific restrictions:
Sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:
For more details, visit the official customs website:
https://customs.gov.ng/?page_id=3077

Tax threshold:
Duties and taxes apply to all shipments with a market value of 250 USD or more.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo
International:
– Colissimo Home
Delivery with signature

Options

- Compensation (*ad valorem insurance*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



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Poland



Country details



Country code: **PL**
Capital: **Warsaw**
Currency: **Złoty**
Price zone: **3**
Delivery: **Road**
Delivery partners:
DPD (Colissimo Home Delivery,

Colissimo Out of Home
Delivery with pick-up point and
locker⁽¹⁾ and Colissimo Return
from France)
› **Poczta Polska** (Colissimo
Return from International to
France)



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2

Holding: yes

Time held: 3 business days (excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg

- Colissimo Out of Home Delivery: 20kg

- **Max length:** 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
 - Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise

(1) Available in 2025.



Portugal



Country details



Country code: **PT⁽¹⁾**

Capital: **Lisbon**

Currency: **Euro**

Price zone: **2 (Portugal)**

zone 4 (**Azores and Madeira**)

Delivery: **Road (mainland**

Portugal), Air (islands)

Delivery partners:

- › **DPD Portugal** (Colissimo Home Delivery signature required including specified

regions, Colissimo Out of Home Delivery with pick-up point and Return from France)

- › **CTT Expresso** (Colissimo Return from International to France including specified regions)
- › **CTT Locky** (Colissimo Out of Home Delivery with locker - excluding specified regions⁽²⁾)



Delivery times

- **From D+4 (Mainland Portugal) and From D+6 (Azores and Madeira)**
- With guaranteed Delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery, including specified territories

(1) The Azores and Madeira are also served with the country code PT. (2) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2

Holding: yes

Time held: 5 business days (excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

• Colissimo Home Delivery and Colissimo Return: 30kg

• Colissimo Out of Home Delivery: 20kg

• **Max length:** 1m

Max girth L+w+h: 1.50m

Transport regulations:

Road: dangerous goods

Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.

Air: for the islands: prohibited dangerous goods (ICAO, IATA)



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾ - excluding specified regions)
- Colissimo Return (including specified territories)

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



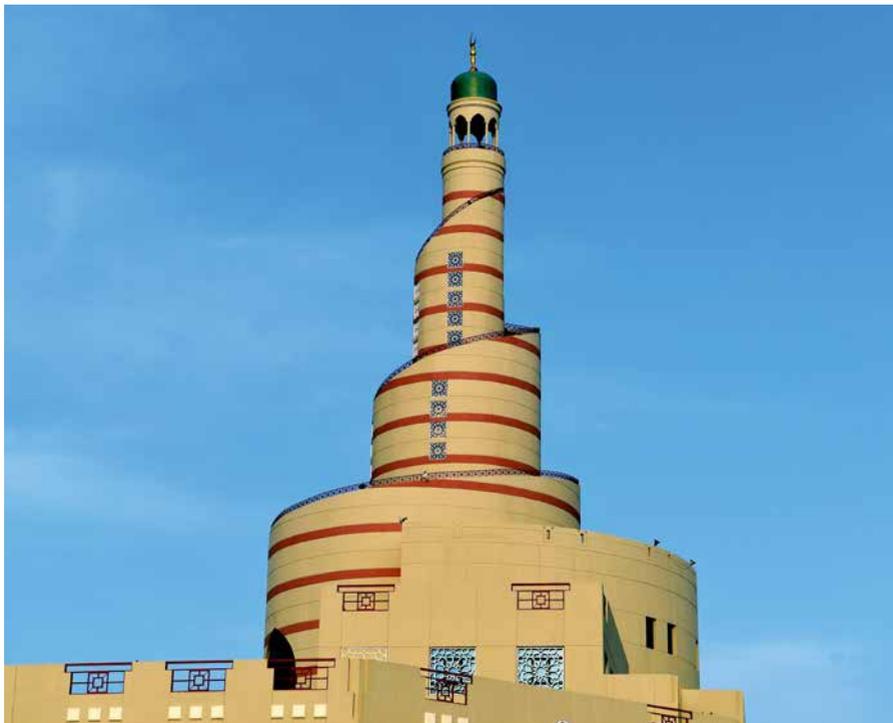
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(1) Available in 2025.



Qatar



Country details



Country code: **QA**
Capital: **Doha**
Currency: **Qatari Rial**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Qatar Post



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 3

Holding: yes

Time held: 14 business days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and

Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of commercial
invoice or pro forma invoice.

Specific restrictions:

Milk and dairy products,
bird's eggs, natural honey.

Prohibited imports:

Vegetable products, food
products, tobacco, chemicals
or products from related
industries, plastics, publishing,
press or graphic materials.

Tax threshold:

For individuals: duties and
taxes apply to all shipments

with a market value equal to
or greater than 3000QAR,
equivalent to 824 USD. For
companies: duties and taxes
apply to all shipments with
a market value equal to or
greater than 1000QAR, i.e. the
equivalent of 270 USD.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home
Delivery *signature*
required

Options

- Optional compensation
(*ad valorem*)

Features included

- Tracking from drop-off
to delivery



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all the international destinations
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colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Republic of Ireland



Country details



Country code: **IE**
Capital: **Dublin**
Currency: **Euro**
Price zone: **2**
Delivery: **Road (DPD) , Air (An Post)**
Delivery partner:
› **DPD** (Colissimo Home

Delivery and Colissimo
Out of Home Delivery with
locker)
› **An Post** (Colissimo Return
from International to
France and Colissimo
Return from France)



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery⁽¹⁾



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 3

Holding: yes

Time held: 5 business days (excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg

- Colissimo Out of Home Delivery: 20kg

- **Max length:** 1m

Max girth L+w+h: 1.50m

Transport regulations:

Road: dangerous goods

Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo International
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



Reunion



Country details



Country code: **RE**
Administrative centre:
Saint-Denis
Currency: **Euro**

Price zone: **OM1**
Delivery: **Air for Colissimo**
Home Delivery and Colissimo
Eco



Delivery times

- From D+5 for Colissimo Home Delivery
- From D+18 for Colissimo Eco



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23

(warning: for customs

clearance of alcoholic

beverages, the sender must

indicate a detailed description

with volume of pure alcohol

per bottle, price per litre and

quantity - 75cl or 1 litre on the

CN23 customs declaration.

Without these indications,

customs clearance will be

delayed in order to obtain

these elements from the

consignee);

+ 2 copies of the commercial or

pro forma invoice.

Specific restrictions:

customs taxes (excise

duties, VAT) must be paid by

the recipient if the alcohol

quantities sent are above:

1 litre of alcohol for a beverage

with an alcohol content of

over 22° or 2 litres of alcohol

for a beverage with an alcohol

content under 22°.

Prohibited imports:

the shipment of tobacco

(cigarettes, cigars...) is

prohibited from the French

Overseas to Metropolitan

France.

Tax threshold:

Duties and taxes apply to all

shipments with a market value

of EUR 22 or more. Customs

taxes (excise duties, VAT) are

payable by the consignee if the

quantities of alcohol shipped

exceed: 1 liter of alcohol and

alcoholic beverage over 22° or

2 liters of alcohol and alcoholic

beverage under 22°.

The above lists are not

exhaustive and are subject

to change. You are advised to

consult the websites of the

customs authorities of the

destination countries.

Services available

• Colissimo International

• Colissimo Home

*Delivery signature
required / no signature
required*

• Colissimo Eco

• Colissimo Return
intra-Dom

• Colissimo Return
Mainland France

• Colissimo Return
Inter-Dom

Options

• Optional compensation

*(ad valorem) excluding
Colissimo Eco*

• DDP for Colissimo

*Home Delivery and Eco
offers*

Features included

• Tracking from drop-off
to delivery

• **Proof of delivery** using
Parcel Tracker



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all the international destinations
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Romania



Country details



Country code: **RO**
Capital: **Bucharest**
Currency: **Romanian Leu**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Posta Romana



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery⁽¹⁾

⁽¹⁾ Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 30 business days
(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods
(ICAO, IATA).



Customs formalities

Customs documents:

no customs documents
are required to EU.

Specific restrictions:

sensitive products or those
subject to excise duties must
have the relevant documents
attached.

Prohibited imports:

none.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
- Colissimo Return from International to France and from France

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery



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St. Pierre and Miquelon



Country details



Country code: **PM**
Administrative centre:
Saint-Pierre

Currency: **Euro**
Price zone: **OM1**
Delivery: **Air**



Delivery times

- From D+7 for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of the commercial invoice or pro forma invoice,
+ 1 declaration of origin EUR1 certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

none.

Prohibited imports:

the shipment of tobacco (cigarettes, cigars...) from the French Overseas to Metropolitan France is prohibited.

Tax threshold:

Duties and taxes apply to all shipments with a market value of EUR 22 or more. Customs taxes (excise duties, VAT) are payable by the consignee if the quantities of alcohol shipped exceed: 1 liter of alcohol and alcoholic beverage over 22° or 2 liters of alcohol and alcoholic beverage under 22°.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo Home
Delivery signature required / no signature required
- Colissimo Return

Options

- Optional compensation (ad valorem)

Features included

- Tracking from drop-off to delivery
- **Proof of delivery** using Parcel Tracker



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all the international destinations

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www.laposte.fr/colissimo-entreprise



Saudi Arabia



Country details



Country code: **SA**
Capital: **Riyadh**
Currency: **Saudi Riyal**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Saudi Post



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 3
Holding: yes

Time held: 15 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

optical or medical equipment, computer equipment, pharmaceutical and medical products, sound or image recording devices.

Prohibited imports:

spirits, wines, tobacco, photos, films, gambling devices, perfumes, cosmetics, chemicals, films and filming devices

(excluding cultural, industrial and medical films), precious metals, gemstones, pork-based food products.

Tax threshold:

Duties and taxes apply to all shipments of goods valued at more than 1,000 SAR, equivalent to 267 USD.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

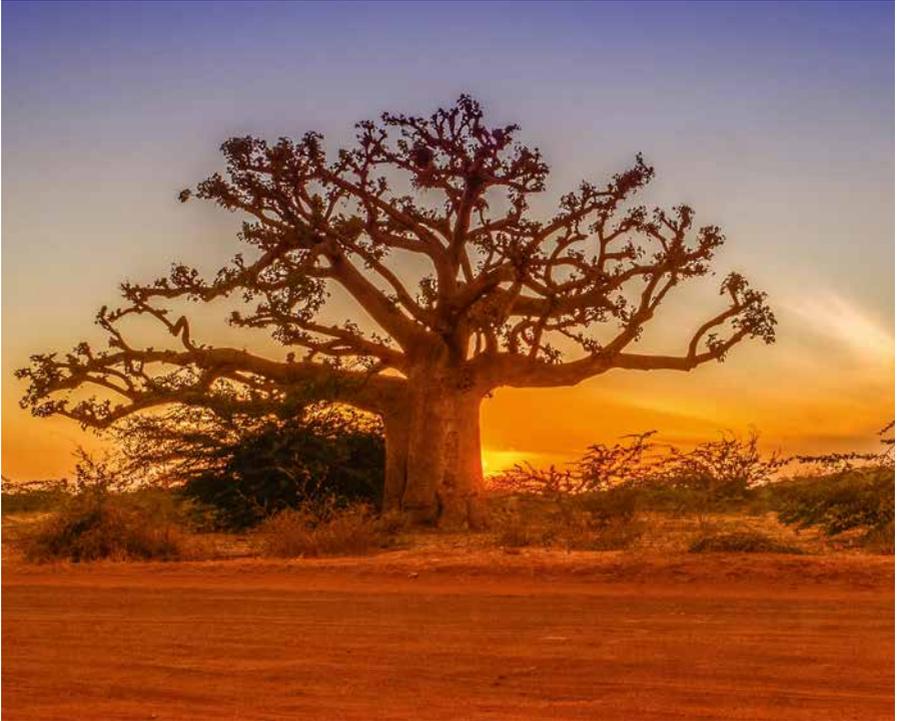
- Tracking from drop-off to delivery



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Senegal



Country details



Country code: **SN**
Capital: **Dakar**
Currency: **CFA Franc (XOF)**
Price zone: **6**

Delivery: **Air**
Delivery partner:
**Société Nationale La Poste,
Senegal**



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2
Holding: yes

Time held: 15 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

transmitter-receiver devices, medicinal products (other than for personal use), meat and offal, double concentrate tomato paste, protected animal species.

Prohibited imports:

obscene publications in any form whatsoever (cassettes,

videos, newspapers, all other objects contrary to morality, etc.); narcotics; subversive material likely to disturb public order.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Compensation (*ad valorem insurance*)



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all the international destinations
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[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Singapore



Country details



Country code: **SG**
Capital: **Singapore**
Currency: **Singapore Dollar**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Singapore Post



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: yes

Time held: 14 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

none.

Prohibited imports:

banknotes, coins, traveller's cheques, bearer securities, precious metals, jewellery. Weapons, plants, skimmed milk, alcoholic beverages, tobacco products, chewing gum, drugs, public lottery

tickets and games of chance.

Tax threshold:

Duties and taxes apply to all shipments with a market value of SGD 400 or more (equivalent to USD 293).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on :

www.laposte.fr/colissimo-entreprise



Slovakia



Country details



Country code: **SK**
Capital: **Bratislava**
Currency: **Euro**
Price zone: **3**
Delivery: **Road**
Delivery partners: DPD
(Colissimo Home Delivery
signature required, Colissimo

Out of Home Delivery with
pick-up point and locker⁽¹⁾
and Colissimo Return from
France»
› **Slovak Post** (Colissimo
Return from International to
France)



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery

(1) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 3

Holding: yes

Time held: 5 business days for

all offers (excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Home Delivery and Colissimo Return: 30kg

- Colissimo Out of Home Delivery: 20kg

- **Max length:** 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker ⁽¹⁾)
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



(1) Available in 2025.

Slovenia



Country details



Country code: **SI**

Capital: **Ljubjana**

Currency: **Euro**

Price zone: **3**

Delivery: **Road**

Delivery partners:

- › **DPD** (Colissimo Out of Home Delivery with pick-up point and locker⁽¹⁾ and Colissimo Return from France»
- › **Slovenia Post** (Colissimo Return from International to France)



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 3

Holding: yes

Time held: 5 business days

(excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo International, Colissimo Home Delivery and Colissimo Return: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery pick-up point and locker⁽¹⁾
- Colissimo Return

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



(1) Available in 2025

South Africa



Country details



Country code: **ZA**
Capital: **Pretoria**
Currency: **Rand**
Price zone: **6**

Delivery: **Air**
Delivery partner:
South Africa Post Office



Delivery times

- From D+6



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 3
Holding: yes

Time held: 21 business days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight: 30kg
Max length: 1m
Max girth: 1.50m

Transport regulations:
Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:
+ 4 copies of form CN23,
+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:
alcoholic beverages require customs inspection on arrival; pharmaceuticals and drugs must be accompanied by a prescription.

Prohibited imports:
perfumes, passports, alcohol-based creams and perfumes, food.

Tax threshold:
Duties and taxes apply to all shipments of goods valued at over 0 USD.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



South Korea



Country details



Country code: **KR**
Capital: **Seoul**
Currency: **South Korean Won**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Korea Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

books, brochures, leaflets, newspapers, magazines, animal and vegetable foodstuffs.

Radios and telecommunication devices authorised with a permit.

Prohibited imports:

fabrics, rice, wool. Except when Korean customs authorise their import: any money, precious metals, jewellery.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on :

www.laposte.fr/colissimo-entreprise



Spain



Country details



Country code: **ES⁽¹⁾**

Capital: **Madrid**

Currency: **Euro**

Price zone: **2 (Mainland Spain)**
zone 4 (islands)

Delivery: **Road (mainland Spain), Air (islands)**

Delivery partners:

› **SEUR for mainland Spain and Balearic Islands** (Colissimo International: Colissimo Home Delivery *signature*)

required, «Colissimo Out of Home Delivery with pick-up point and locker⁽¹⁾ excluding specified regions⁽²⁾ Colissimo Return from France)

› **Correos for Canary Islands and specific territories** (Colissimo International: Colissimo Home Delivery *signature required*, Colissimo Return from mainland Spain and the islands)



Delivery times

- **From D+3 (Mainland Spain)**
- **From D+5 (islands and specified regions)**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery (including individual regions)

(1) The Canary Islands, Ceuta, Melilla and the Balearic Islands are also served by the country code ES. (2) Available in 2025.



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts:

1 with our partner SEUR

2 with our partner Correos

Holding: yes

Time held:

With our partner SEUR:

7 business days for Colissimo

International Home Delivery

and Colissimo Return

5 business days for Colissimo

Out of Home Delivery

With our partner Correos:

15 calendar days

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo International, Colissimo Home Delivery and Colissimo Return: 30kg

- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Road: dangerous goods

Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.

Air: prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

no customs documents are required to EU.

Please note that goods for Ceuta, Melilla and the Canary Islands (Tenerife, Palma, Gran Canaria, La Gomera, El Hierro, Lanzarote, Fuerteventura) must have the following documents attached:

+ 4 copies of form CN23,

+ 2 copies of the commercial or pro forma invoice.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

• Colissimo International:

– Colissimo Home Delivery *signature required*

– Colissimo Out of Home Delivery (pick-up and locker⁽¹⁾)

– excluding specified regions)

• Colissimo Return (including specified regions)

Options

• Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

• Tracking from drop-off to delivery

• **Interactive notification service** for Colissimo Home Delivery *signature required* and Colissimo Out of Home Delivery (excluding specified regions)

• **Proof of Delivery** available on Colissimo Parcel Tracker (partner SEUR only)



Check out all the international destinations covered by Colissimo on: 138

www.laposte.fr/colissimo-entreprise

(1) Available in 2025.

Sweden



Country details



Country code: **SE**
Capital: **Stockholm**
Currency: **Swedish Krona**
Price zone: **3**
Delivery: **Road**
Delivery partner:
› **DPD**: Colissimo Home

Delivery, Colissimo Out of Home Delivery (pick-up point and locker⁽¹⁾)
› **Postnord**: Colissimo Return from International to France



Delivery times

- **From D+4**
- With guaranteed delivery times for Colissimo Home Delivery and Colissimo Out of Home Delivery
- In some zip codes, the local post office delivers to Out of Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 1

Holding: yes

Time held: 7 business days
(excluding Return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

- Colissimo Return: 20kg
- Colissimo Home Delivery: 30kg
- Colissimo Out of Home Delivery: 20kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

no customs documents are required to EU.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports: none.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
 - Colissimo Out of Home Delivery (pick-up point and locker ⁽¹⁾)
 - Colissimo Return from International to France

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo International
- **Proof of Delivery** available on Colissimo Parcel Tracker (partner DPD only)



Check out all the international destinations covered by Colissimo on:

www.laposte.fr/colissimo-entreprise



(1) Available in 2025.

Switzerland



Country details



Country code: **CH**
Capital: **Berne**
Currency: **Swiss Franc**
Price zone: **3**

Delivery: **Road**
Delivery partner:
Swiss Post



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 1

Holding: yes

Time held: 15 business days (excluding return)

Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial invoice or pro forma invoice,

+ 1 declaration of origin EUR1 certificate may enable the consignee to benefit from the reduction or exemption of customs duties on arrival.

Specific restrictions:

alcoholic beverages.

Prohibited imports:

weapons, agricultural

products, plants, chemicals,

animal products (ham,

salami, sausage, etc.),

precious metal goods, lottery tickets.

Tax threshold:

Swiss VAT registration from

CHF 100,000 or more. Duties

and taxes for all shipments

with a greater than or equal

to equal to CHF 63 or the

equivalent of 72.5 USD.

The above lists are not

exhaustive and are subject

to change. You are advised to

consult the websites of the

customs authorities of the

destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required / no signature required* (for any package with a value below 63 CHF)
- Colissimo Return⁽¹⁾

Options

- Optional compensation (*ad valorem*) for Colissimo Home Delivery *signature required* and Colissimo Return
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :

[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



(1) Return to France is free of charge on re-importation from this destination (excluding islands).

Thailand



Country details



Country code: **TH**
Capital: **Bangkok**
Currency: **Baht**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Thailand Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

plants, flowers and seeds, electrical equipment.

Prohibited imports:

lottery tickets, playing cards, meat and meat-based foods, pornography, weapons, electronic games, roasted coffee, tea leaves and powders, rice, cereal-based food products, vegetables, fruit, alcoholic beverages

over 1 litre, optical and imaging equipment, surgical instruments and devices.

Tax threshold:

Duties and taxes apply to all shipments with a market value of THB 1,500 or more (equivalent to USD 41).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

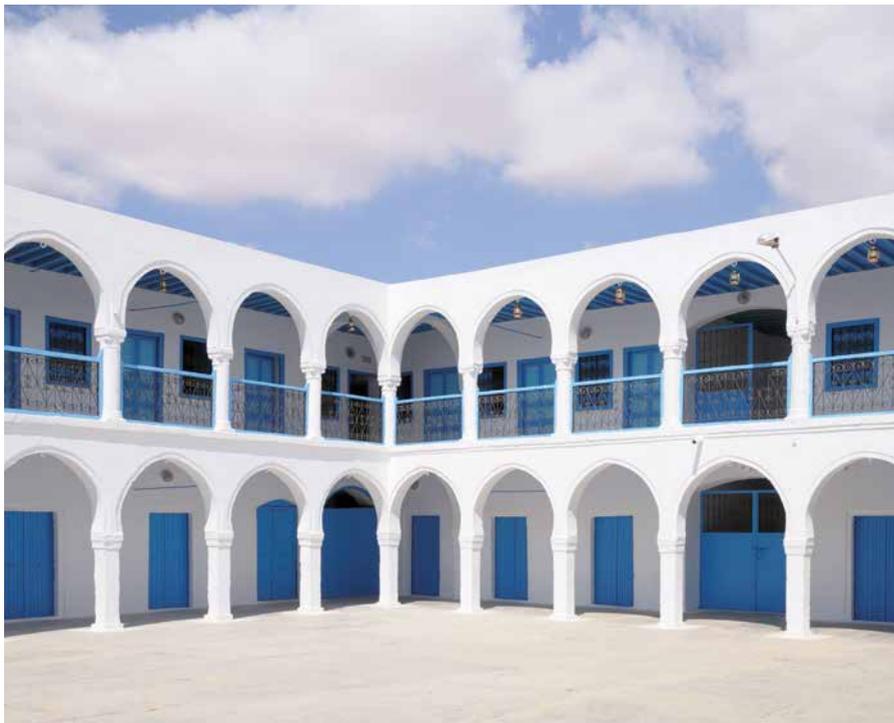
- Tracking from drop-off to delivery



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Tunisia



Country details



Country code: **TU**
Capital: **Tunis**
Currency: **Tunisian Dinar**
Price zone: **4**

Delivery: **Air**
Delivery partner:
La Poste Tunisienne



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery

attempts: 2

Holding: yes

Time held: 15 business days

Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial

invoice or pro forma invoice,

+ 1 declaration of origin EUR1

certificate may enable the

consignee to benefit from

the reduction or exemption

of customs duties on arrival.

+ For deliveries < €6,000

indication to be included on

the invoice.

+ For shipments > €6,000

attach the EUR1 form to the

parcel.

Specific restrictions:

none.

Prohibited imports:

alcoholic beverages (except

with special authorization

from the Tunisian Ministry

of Finance), contraceptives,

playing cards, chalk, pencils,

baby bottles.

The above lists are not

exhaustive and are subject

to change. You are advised to

consult the websites of the

customs authorities of the

destination countries.

Services available

• Colissimo International:

– Colissimo Home

Delivery *signature*

required

Options

• Compensation (*ad valorem insurance*)

• DDP (operated by Colissimo with a dedicated last-mile partner)



Check out
all the international destinations
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colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Turkey



Country details



Country code: **TR**
Capital: **Ankara**
Currency: **Turkish Lira**
Price zone: **4**

Delivery: **Air**
Delivery partner:
Turkish PTT Corporation



Delivery times

- From D+4



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: not available
Holding: Yes

Time held: 20 business days
Delivery on Saturday: Yes



Standards and regulations

Authorised Dimensions and Weights (machinable):
Max weight: 30kg
Max length: 1m

Max girth: 1.50m
Transport regulations:
Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:
+ 2 copies of form CN23,
+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:
Sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:
For more details, visit the following websites :
- <https://www.ticaret.gov.tr/>
- <https://gumrukrehberi.gov.tr/>

Tax threshold:
Application of duties and taxes for all shipments of goods with a value than €30. For these shipments, the customs can only be completed can only be carried out with the help a customs broker.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo
International:
- Colissimo Home
Delivery with signature

Options

- Compensation (*ad valorem insurance*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

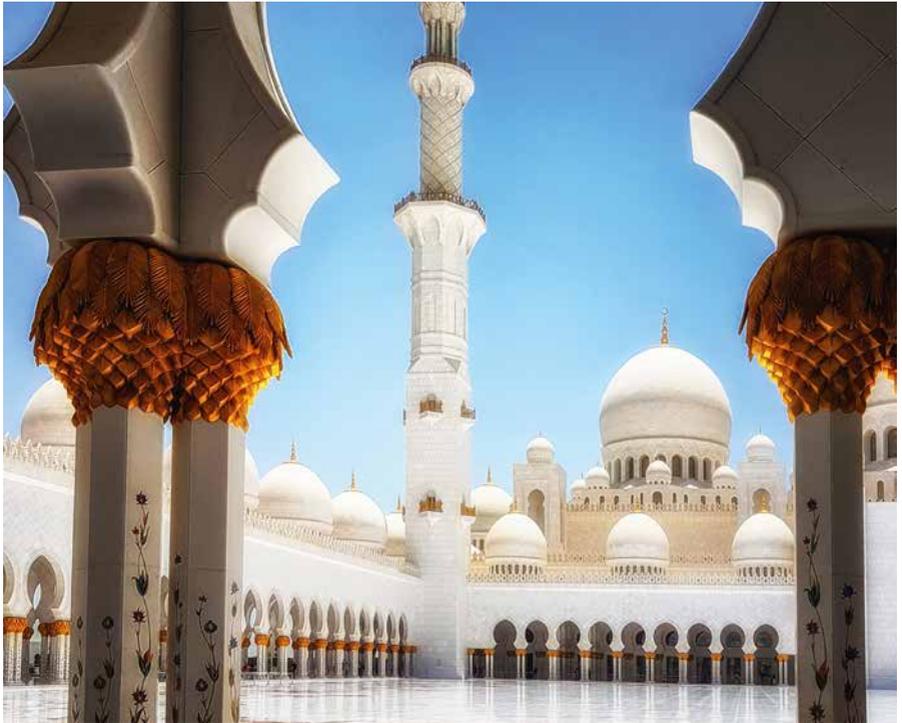
- None



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colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



United Arab Emirates



Country details



Country code: **AE**
Capital: **Abu Dhabi**
Currency: **Emirati Dirham**
Price zone: **6**

Delivery: **Air**
Delivery partner:
Emirates Post



Delivery times

- From D+5



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth L+w+h: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 3 copies of form CN23,

+ 2 copies of the commercial or pro forma invoice

Specific restrictions:

Living plants and floriculture products, fresh or dried fruit, fertilizers.

Prohibited imports:

Meat and edible offal, oleaginous seeds and fruits, miscellaneous food preparations, organic and inorganic chemicals, pharmaceuticals, hides and skins.

Tax threshold:

Duties and taxes apply to all shipments with a market value of AED 1,000 or more (equivalent to USD 272).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery



Check out all the international destinations covered by Colissimo on :

www.laposte.fr/colissimo-entreprise



United Kingdom



Country details



Country code: **GB**
Capital: **London**
Currency: **English Pound**
Price zone: **2**

Delivery: **Road**
Delivery partner:
Parcelforce



Delivery times

- **From D+3**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Number of delivery attempts: 2

Holding: yes

Time held: 15 business days

Time a parcel is kept while waiting for payment of customs duties (value > 135GBP): 21 days
Delivery on Saturday: no



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight:

• Colissimo Home Delivery and Colissimo Return: 30kg

• **Max length:** 1m

Max girth L+w+h: 1.50m

Transport regulations:

Dangerous goods Authorised by the ADR: only on favorable advice from our safety experts. Contact your sales representative for further information.



Customs formalities

Customs documents:

+ 4 copies of form CN23,
+ 2 copies of commercial invoice or pro forma invoice.

Specific restrictions:

sensitive products or those subject to excise duties must have the relevant documents attached.

Prohibited imports:

wine, products of animal origin, plants and plant products.

Tax threshold:

Packages with a market value of less than GBP 135 are checked before delivery to ensure that the sender has registered with the tax authorities for payment of VAT (UK VAT number and UK EORI number).

Packages with a market value of over GBP 135 are cleared through customs, and the consignee is asked to pay customs duties (VAT and customs clearance fees) on delivery.

Parcel Force provides a notification service to the addressee with information on the delivery time slot and the possibility of paying customs charges online (for orders > GBP 135).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*
- Colissimo Return (excluding islands)

Options

- Optional compensation (*ad valorem*) for Colissimo International and Colissimo Return
- DDP (operated by Colissimo with a dedicated last-mile partner)

Features included

- Tracking from drop-off to delivery
- **Interactive notification service** for Colissimo Home Delivery *signature required*



Check out
all the international destinations covered by Colissimo on :

www.laposte.fr/colissimo-entreprise



United States



Country details



Country code: **US**
Capital: **Washington**
Currency: **American Dollar**
Price zone: **5**

Delivery: **Air**
Delivery partner:
United States Postal Service



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery



Bank and postal holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes	location of the American Post
Time held: 5 business days depending on the storage	Office
	Delivery on Saturday: yes



Standards and regulations

Authorised Dimensions and Weights (machinable):	Max girth L+w+h: 1.50m
Max weight: 30kg	Transport regulations:
Max length: 1m	Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:
+ 4 copies of form CN23,
+ 2 copies of commercial
invoice or pro forma invoice.

Specific restrictions:
companies producing food
products must be listed
with the Food and Drug
Administration (FDA).
A preliminary declaration
must be made to the FDA for
each food item exported.
The FDA will confirm or
refuse with a preliminary
identification number.
This number must be written
on the postal customs
declaration (CN 23).

Prohibited imports:
alcoholic beverages,
pharmaceutical products
not approved by the US
administration.

Tax threshold:
Duties and taxes apply to
all shipments with a market
value of USD 800 or more.

*The above lists are not
exhaustive and are subject
to change. You are advised to
consult the websites of the
customs authorities of the
destination countries.*

Services available

- Colissimo International:
– Colissimo Home
Delivery *signature
required*

Options

- Optional compensation
(*ad valorem*)
- DDP (operated by
Colissimo with a
dedicated last-mile
partner)

Features included

- Tracking from drop-off
to delivery



Check out
all the international destinations
covered by Colissimo on:
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Vietnam



Country details



Country code: **VN**
Capital: **Hanoi**
Currency: **Dong**
Price zone: **5**

Delivery: **Air**
Delivery partner:
Vietnam Post



Delivery times

- **From D+5**
- With guaranteed delivery times for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/international#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

alcoholic beverages, computer equipment, devices and media recording sound and images books, magazines, pharmaceutical products and drugs, cosmetics, non perishable and tinned foods.

Prohibited imports:

alcohol, wine, perfumes, tobacco, plants, grains,

seeds, publications contrary to public order or immoral, jewellery and precious objects.

Tax threshold:

Duties and taxes apply to all shipments with a market value of VND 1,000,000 or more (equivalent to USD 43).

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo International:
 - Colissimo Home Delivery *signature required*

Options

- Optional compensation (*ad valorem*)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on:
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)



Wallis and Futuna



Country details



Country code: **WF**
Administrative centre:
Mata Utu

Currency: **Euro**
Price zone: **OM2**
Delivery: **Air**



Delivery times

- From D+7 for Colissimo Home Delivery



Bank holidays in 2025

Information unavailable at time of publishing.

Go to the Colissimo Box country sheet:

<https://www.colissimo.entreprise.laposte.fr/en/offer-and-prices/french-overseas#fiches-pays>



Delivery characteristics

Holding: yes

Delivery on Saturday: no

Time held: 15 business days



Standards and regulations

Authorised Dimensions and Weights (machinable):

Max weight: 30kg

Max length: 1m

Max girth: 1.50m

Transport regulations:

Prohibited dangerous goods (ICAO, IATA).



Customs formalities

Customs documents:

+ 4 copies of form CN23,

+ 2 copies of the commercial pro forma invoice.

Specific restrictions:

drugs and food supplements are subject to authorisation from the Ministry of Health, fresh food is subject to authorisation from the phytosanitary department and frequency devices are subject to authorisation

from the Ministry of Telecommunications.

Prohibited imports:

perfume, personal effects, foodstuffs.

The above lists are not exhaustive and are subject to change. You are advised to consult the websites of the customs authorities of the destination countries.

Services available

- Colissimo Home
Delivery signature required / no signature required

Options

- Optional compensation (ad valorem)

Features included

- Tracking from drop-off to delivery



Check out
all the international destinations
covered by Colissimo on :
[www.laposte.fr/
colissimo-entreprise](http://www.laposte.fr/colissimo-entreprise)







PREPARE

A well-prepared parcel is a well-sent parcel

It is the guarantee that your parcels will arrive at their destination



Best practices
p.156



Creating your parcel
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Prohibited products and restrictions
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The art of packing

 Best practices for ensuring the integrity of your goods and their successful delivery

It is simple to make sure your parcels reach your recipients safe and sound. Choosing packaging and labelling carefully, paying attention to what you can and cannot send and applying best practices is all it takes.

You will find all the rules and practices to follow when preparing your parcels for shipment with Colissimo.

For more information, go to Colissimo Box⁽¹⁾ and consult the 'Advice' section.



(1) Available on www.laposte.fr/colissimo-enterprise (free consultation excluding the cost of your internet provider fees at the time of connection).

Home delivery	Return	Out of Home delivery		
No signature required signature required		At the post office	At a collection point	In a locker
We deliver all parcels at your usual rate that meet the following characteristics				
Up to and including 30kg**		Up to and including 20kg**		
The maximum size of the longest side does not exceed 100cm and/or L+W+H≤150cm.			The maximum size of the longest side does not exceed 60cm and/or L+W+H≤ 130cm.	
Small parcel focus				
Remember to use as much of the lowest weight tier (0-250g) as you need to weigh down your parcel. These parcels must also respect a minimum size.				
16cm (length) × 11cm (width) x 1cm (height)	21cm (long) × 16cm (wide) x 1cm (high)	16cm (length) × 11cm (width) x 1cm (height)		
We also deliver some parcels that are a bit bigger for an extra fee* (manual handling)				
All parcels with dimensions between 150cm < l+w+h =< 200cm** and/or where the biggest side is between 100cm < l =< 200cm			N/A	

* For non-machineable parcels, consult the general pricing for the current rate of the extra fee.

** Varies depending on the country. Due to local distribution constraints, parcels for French Polynesia, New Caledonia and its dependencies, Wallis and Futuna and the French Southern and Antarctic Lands, from Postal Areas and Abroad, cannot comply with the standards defined in this section and are subject to more restrictive standards. A parcel may end up being returned to the sender. To find out the details for each country, customers can consult the Country Fact Sheets on Colissimo Box[®] via the Internet www.laposte.fr/colissimo-enterprise (free consultation excluding the connection and communication costs applied by the customer's operator at the time of consultation) or they can contact their sales representative to learn more about the specific features of a country.

The Golden Rules for a perfect parcel

To make sure your parcels are machineable, they must comply a few rules:

Choose sturdy packaging adapted to the size of your product.

Choose the best form of packaging for your product. Take into account the packaging's size so that it fits your product well and you minimise needless empty space. If your package is small enough, it can be delivered directly to the recipient in their letter box.

Your packaging should also have a **normal and sturdy shape**. For tubes, use rectangular or triangular ones, or use a shipping cylinder. Finally, to guarantee confidentiality and security, avoid marking the exterior or placing other information on it that identifies the contents, especially if they're valuable.

Wedge the product inside the chosen packaging.

The idea is that your product doesn't move during shipping. Filling all the empty space inside the parcel also protects your product and the packaging from possible damage.

Choose packing material that works best for your product, your environmental requirements and your budget: paper, recycled cardboard, recycled and recyclable fibres, air cushions... Avoid polystyrene chips that crumble easily and are highly polluting and inflammable.

Choose an effective closure method.

On a box, best practice is to make a cross on the top with extra strong tape, so that your parcel doesn't open during shipping. Be careful not to cover the label and hide important information. It's best not to use the label itself as a way of closing your box, as it may tear.

Finally, you may be tempted to use further closure solutions, such as string or plastic banding. However, as soon as they loosen, they can become a problem, delaying delivery.



Place one label on each parcel.

All the information on the label is important for delivering it. The label must be at least 10x15cm, legible, placed flat and on one side of the parcel, and not be inside a plastic pouch (which is only used for customs documents when they can't be digitalised). Finally, it should also be unique: one label, one parcel.

As for legibility, our machines need to be able to perfectly read the bar and 3D codes. Check your printer and ink, use non porous paper and doublecheck that there are no blank lines, scratches or sideways shifting.

Customs documents: documents that are well prepared guarantee punctual delivery.

Customs formalities concern merchandise sent to the French Overseas and internationally, as well as to some territories and islands that are attached to countries that belong to the European Union.

For some destinations, you can now make your customs declarations online before giving us your parcels. For those that still need paper documents, **these must be obvious and placed in a transparent plastic envelope stuck onto the parcel, without covering the label.**

Find all customs formalities and practical procedures that are necessary for successfully sending your parcels on each of the country fact sheets, available in this guide and on Colissimo Box.

**The territories and islands subject to customs formalities within the European Union are as follows: for Germany, the Island of Helgoland and the territory of Büsingen; for Denmark, the Faroe Islands and Greenland; for Spain, Ceuta, Melilla, and the Canary Islands; for Finland, the Åland Islands; for Greece, Mount Athos; for Italy, Livigno, Campione d'Italia, the Vatican, and San Marino.*

Prohibited products and restrictions

The different bans on objects posted using Colissimo

La Poste is the designated postal operator for France and applies the rules of the Universal Postal Union (UPU) and complies with the French Post and Communications Code. To comply with our General Terms and Conditions of sale, items entrusted to Colissimo must not contain dirty, dangerous, forbidden or prohibited items, in particular counterfeit items, items that contravene current laws and regulations, and/or items which, due to their nature or packaging, are likely in particular to injure La Poste staff or damage other La Poste items or machines.

The following is prohibited, whatever the destination:

- **All merchandise covered by current national, European and international regulations on hazardous materials**, such as, but not limited to, gases; munitions; flammable, radioactive, biological, toxic and corrosive materials; batteries including those made using lithium*;
- **Items that are counterfeit and/or contrary to laws and regulations in force;**
- Narcotics;
- Goods that require **temperature-controlled transport;**
- **Publications or audiovisual material prohibited** by any applicable laws or regulations;
- **Dead or alive animals**, unless they're an exception that is provided for by the regulations in force;
- Any content whose postal transport **is likely to violate human dignity, integrity and respect for the human body**, in particular funerary ashes and relics;
- **Bank notes and coins** that are current and legal tender, and are intended for circulation in France;
- Products that are accompanied or must be accompanied by a **CITES document** (Convention on international trade of endangered species of wild fauna and flora threatened by extinction);

**except for special provisions – consult the 'Advice' section in the Colissimo Box or ask your sales representative.*

- **Legally defined funds and objects of value** (including precious metals, bearer bonds, fiduciary values, vacation, gift and luncheon vouchers);
- **Shipments containing weapons** (mounted and/or disassembled), whatever their category, to a country other than Metropolitan France (excluding Corsica);
- **Items whose import or circulation is prohibited** in the country of destination.

Also not recommended:

- Perishable merchandise inside packages. La Poste cannot be held responsible for their deterioration, in particular in the case of a particular delivery timeframe not being met;
- Fragile products. La Poste cannot be held responsible for their deterioration;
- Answers to a call for tender or an exam inside a package. La Poste cannot be held responsible for any reason whatsoever if a deadline is not met or if delivery is late.

Restrictions tied to respecting national and international regulations

The Client agrees to comply with national and international regulations, in particular those pertaining to export control. You are also advised to consult the websites of the customs authorities of destination countries.



Cosmetic products exemption

For all destinations served by road transport, Colissimo authorises a list of cosmetic products classified as dangerous for transport. Consult your sales representative for more information.

Note

Lithium cells and batteries are authorised for road and air transport subject to power and weight conditions, and must be contained in their switched-off equipment. Consult our General Terms and Conditions of sale.



1-click postage

Choose from the different
postage solutions
to quickly find what
you need



Turnkey
solution
p.164



Web
service solution
p.165



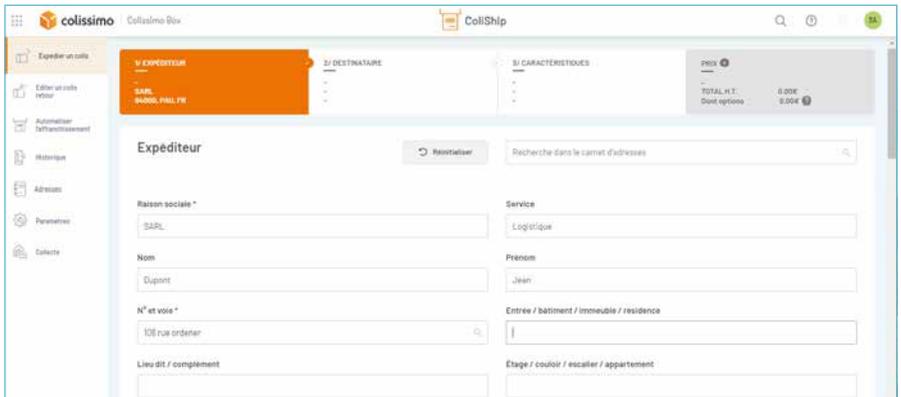
Your labels
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Official
Colissimo
Module on CMS
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Your turnkey solution

ColiShip is an online application that makes it simple to stamp and create labels for the entire Colissimo business range:



The screenshot shows the ColiShip web interface. At the top, there's a navigation bar with the Colissimo logo and 'Colissimo Ship' text. Below that, a sidebar on the left contains icons for 'Expédier un colis', 'Editer un code retour', 'Automatiser l'acheminement', 'Historique', 'Adresses', 'Paramètres', and 'Collecte'. The main area is divided into three sections: '1/ EXPÉDITEUR', '2/ DESTINATAIRE', and '3/ CARACTÉRISTIQUES'. The '1/ EXPÉDITEUR' section is active and contains a 'Raison sociale' field with 'SARL' entered, a 'Nom' field with 'Dupont', and an 'N° et voie' field with '108 rue ordener'. The '2/ DESTINATAIRE' section is currently empty. The '3/ CARACTÉRISTIQUES' section includes a 'Service' dropdown with 'Logistique' selected, a 'Prénom' field with 'Jean', and two empty address fields. A 'Rechercher dans le carnet d'adresses' search bar is located above these fields. On the right side, a 'PREX' summary box shows 'TOTAL H.T.' as 0.00€ and 'dont options' as 0.004€.

- **Generation of labels** with barcodes.
- **Management/import** of address and parcel files.
- **Export of summary** parcel lists.
- **Printing of drop-off forms** (optional).
- **Built-in customs module**, CN23 printing, customs summary.
- **Accessible from any digital device:** computer, tablet or smartphone.
- **Bilingual** French/English.



Advantages

- **Time-saving at start-up and on a daily basis** using a simple, complete and easy-to-use solution.
- The possibility of having a **view of your shipment costs**.
- An online, **user-friendly, ergonomic** MAC/PC compatible interface.

Your web service solution

Your “Labelling” web service solution: a unique web service allowing you to print labels for the entire Colissimo Entreprise range.

- **Direct inclusion** of your order file through your back office.
- **Request** to the Colissimo label web service.
- **Creation of transport labels** by the web service.
- **Automatic updates** without additional developments when services and labels change.
- **Quick and easy access to** new services.
- **Access to all the Colissimo labels** (France, French Overseas, international) in several formats: ZPL, DPL, PDF...



Advantages

- **A solution** that can be fully **integrated into your parcel shipping process**
- **A very reliable service**
- **Constant real time updates** of our routing data
- **Labels compliant with our partner network.** Automatic updates.
- **An effective service** with real time answers to your web service calls
- **Quick customs processing** due to customs declarations generated by the web service.



Your labels

International destinations

a. For Colissimo International

There are two label sizes for Colissimo International: one size for Belgium and another for the rest of the world.



Label size example for Belgium



Label size example for the rest of the world

b. For Colissimo Home Delivery and Out of Home Delivery:

There are three different label sizes:



Label size example for home and collection point deliveries in Belgium



Label size example for home and collection point deliveries to other destinations



Label size example for home and collection point deliveries to Belgium

To the French Overseas

**For Colissimo
Home Delivery
and Colissimo Eco:**



Example of label size for parcels bound for the French Overseas

Your Return label

**For Colissimo
Return:**



A 2-paged delivery note. The two upper sections must not be separated.
Plan one label no matter where the parcel is dropped off. It is valid for 1 month from the day it is edited.

N.B.: this label is adapted to and specifically for the drop-off country. It contains all the information connected with the parcel and describes in the drop-off country's languages the instructions to follow when dropping off and returning a parcel.

Your Official Colissimo Module on CMS

Download it on one of the six CMS platforms: Prestashop, Shopify, Woo Commerce, Magento, Oxatis and Wix.



Take advantage of the module to:

- stamp your packages;
- show pickup points to your customers;
- follow your packages.

- Easy to use, the module can be integrated into your site;
- Updated constantly, you can use the full Colissimo Entreprise offer;
- Configure the Colissimo offers that you want to make available for your customers.

For more information, go to the Colissimo Box site www.colissimo.entreprise.laposte.fr.





CUSTOMS CLEARANCE

Formalities: a guide

With our customs expertise
sending packages
is simple and efficient



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Union and to French
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documents
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To the European Union

✂ Destinations concerned: 26 countries of the EU (excluding France)

Austria, Belgium, Bulgaria, Cyprus, Croatia, Czech Republic, Denmark, Estonia, Finland, Germany, Greece, Hungary, Italy, Latvia,

Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Republic of Ireland, Romania, Slovakia, Slovenia, Spain, Sweden.

Formalities to be observed

To the EU, no customs documents are required except for the specific territories listed below.

Specific requirements

Some territories and islands attached to European Union countries have customs formalities (provide 4 copies of the CN23 customs declaration and 2 copies of the pro forma or commercial invoice):

Canary Islands (Spain), Ceuta (Spain), Melilla (Spain), Heligoland (Germany), Büsingen (Germany), Livigno (Italy), Vatican (Italy), Campione d'Italia (Italy), San Marino (Italy), mount Athos (Greece), the Faroe islands (Denmark), Greenland (Denmark), Aland islands (Finland).



Outside the European Union and to French Overseas

✂ Destinations concerned:

Countries outside of the EU and French Overseas

📄 Formalities to be observed

- **4 copies of the correctly filled CN23** customs declaration⁽¹⁾, **1 copy of which must be kept by the customer for the required legal period, as proof of export for tax purposes.**
- **2 copies of the commercial or pro forma** invoice (no VAT for shipments outside the EU).
- **Tax bases:** On arriving in the country of destination,

the parcel goes through customs clearance and, if necessary, is taxed if the value of the goods is higher than the applicable tax threshold. Customs duties and taxes vary depending on the destination. This tax is calculated on the basis of the total declared amount (**value of goods sent excl. VAT + cost of transport + any insurance**).

A simulator in the Colissimo Box can be used to assess duties and taxes:

<https://www.colissimo.entreprise.laposte.fr/en/international/customs-charge-calculator>

- **N.B. :** the methods for taking charge of Wine and Champagne products: excise duty paid only.

(1) Detailed description of the goods: quantity, weight, value > €0, no VAT for shipments outside the EU, the customs nomenclature no. if trading goods and the country of origin.



What you need to know

- In addition to the customs documents required, a SAD (Single Administrative Document) is needed if the value of the goods is equal to or greater than €1,000.
- La Poste can draw up this SAD on behalf of the sending customer whose EORI number⁽²⁾ must be indicated on the CN23 customs declaration and on the invoice.
- A EUR1 movement certificate or DOF (declaration of origin on invoice) can be supplied by the sender depending on the destination country in order to take advantage of reduced customs duties (depending on the destination country).

(2) EORI: Economic Operator Registration and Identification - website: www.douane.gouv.fr/articles/a14701-nouveau-service-en-ligne-pour-obtenir-le-numero-eori
Process: Register your company with Customers (EORI number) | Portal-General Customs Management

French Overseas taxation

From France, the French Overseas are considered as export territories. All exports are exempt from VAT subject to proof that the export is real using the CN23 together with the drop-off slip that serves as a receipt for tax purposes.

Additional taxes (dock dues, regional dock dues) are paid at the destination and refunded through the French Overseas' internal operating budgets. Local VAT is also paid at the destination.

Example of VAT rates⁽¹⁾ applicable in the French Overseas territories:
8.5% Reunion, Guadeloupe and Martinique.
0% Guiana and Mayotte.

Example of dock dues⁽¹⁾ applicable in the French Overseas territories:
Guadeloupe and Martinique: 7%; Guiana: 15%; Reunion: 4%;
Regional dock dues: 2.5%

For the French Overseas departments

There is a way to avoid the recipient paying customs duties and taxes on delivery: **the DDP option** (Free of Duty and Taxes/Delivery Duty Paid) for all customers. In that case, the customs duties and taxes are invoiced to the sender.

This option is available for all French Overseas Colissimo services. It is available for destinations in Reunion, Martinique, Guadeloupe, Mayotte and French Guiana.

(1) These rates are provided for information only and may vary depending on the products.



Customs regulations for French Overseas exports

Customs regulation reminder for exporting to French Overseas

- **Collection of VAT and customs taxes** for all e-commerce merchandise, starting from the first euro coming from Overseas, and for all merchandise sent Overseas. The tax threshold hasn't changed (€22).
- **Electronic customs declaration:** applicable for shipments to and from Overseas.
- **Implementation of a process to retrieve electronic customs data** from senders to optimise customer service.

New customs declaration process for your Colissimo

1. ColiShip user:

- A. Log in to the Colissimo Box
- B. Go to ColiShip
- C. Generate your label and your CN23
- D. Upload invoice to online postage tool

2. Web Service or Specific Development:

- A. Access the Mailing Web Service or the CN23 Web Service
- B. Generate your label and your CN23
- C. Access the Web Service documentation
- D. Download the invoice from the Web Service documentation

Thanks to this process, you will benefit from:

A reliable customs clearance process for Overseas departments to anticipate and avoid any delays at destination.

Simplified logistics preparation thanks to the dematerialization of customs documents.

A proactive service to inform you of any absence of customs documents.

Improved quality of delivery:

- **By the transmission of electronic data** upstream of customs clearance.

- **By the possibility given to your customers** to receive a notification in order to be able to pay the customs charges online.

A real time saving on the average delivery time (if electronic data and customs documents in compliance).



Remove the barriers to purchase by choosing the DDP option

For any shipment from mainland France to the French Overseas departments, you can bear the duties and taxes thanks to the "Delivered Duty Paid" – DDP option.

Thus the e-buyer receives his package without having to pay duties and taxes at destination.

Customs documents

The CN23 customs declaration

The CN23 proves the origin, nature and value of your shipment.

This document is the exporter's **customs declaration** in the eyes of the customs authorities and is his responsibility. Using it, the customs authorities in the destination country can determine the customs duties or taxes the goods may be subject to. Without this document specific to the postal

network, packages will be returned to their sender or held by customs.

The CN23 must be:

- either signed by La Poste for parcels dropped off at a post office.
- or accompanied by the drop-off slip (for multiple shipments) signed by La Poste.

- or accompanied by an electronic proof of drop-off produced by the ColiShip tool on which the signature is replaced by scanning when the parcel or parcels are dropped off.
- This document **must be kept** by the sender for **at least 4 years**.

FRANCE		DÉCLARATION EN DOUANE		CN 23	
D Nom _____ Référence en douane (si expéditeur/tailler existant) _____ Société/forme _____ N° de l'envoi (code à barres, V4 existant) Post être ouvert d'office Rue _____ N° de tél. _____ Code postal _____ Ville _____ Pays _____		A Nom _____ Société/forme _____ Rue _____ N° de tél. _____ Code postal _____ Ville _____ Pays _____		Référence de l'importateur/déclarataire (si elle existe) [code fiscal]* de TVA/Code de l'importateur (facultatif) N° de l'importateur/facture/mail de l'importateur/déclarataire (si connu)	
Description détaillée du contenu (1)		Quantité (2)	Poids net (en kg) (3)	Valeur (5)	Pour les envois commerciaux seulement N° numéro de TVA (4) Pour origine des marchandises (6)
			Poids brut total (3)	Valeur totale (5)	Frais de port (en €) (7)
Catégorie de l'envoi (10) <input type="checkbox"/> Cadeau <input type="checkbox"/> Document <input type="checkbox"/> Echantillon commercial <input type="checkbox"/> Retour de marchandise <input type="checkbox"/> Autre (veuillez préciser) : _____ <input type="checkbox"/> Nette de mar(chandise) Explication : _____		Bureau d'origine/départ		Je certifie que les renseignements donnés dans la présente déclaration de douane sont exacts et que les envois ne contiennent aucun objet dangereux ou interdit par la législation ou la réglementation postale ou douanière.	
Observations (11) : (p. ex. marchandises soumise à la quarantaine/des contrôles sanitaires, phytosanitaires ou à d'autres restrictions)		<input type="checkbox"/> Licence (12) N° de telles licences _____ <input type="checkbox"/> Certificat (13) N° de telles certificats _____ <input type="checkbox"/> Facture (14) N° de la facture _____		Date et signature de l'expéditeur (15) _____	



How to fill it in?

1. Detailed description of the exported goods giving the customs tariff number for commercial shipments (pro.douane.gouv.fr/rita-encyclopedie/public/nomenclatures/init.action)
2. Indication of the quantity, weight, unit and total value of the goods (always greater than €0)
3. Indication of the origin of the goods (country of manufacture)
4. Definition of the nature of the parcel (sale of goods, sample, return) and indication of the customs nomenclature number for sales of goods

Where can you get one?

The CN 23 is issued via the Colissimo postage tools.

The invoice declaration of origin (DOF) or EUR1 or ATR for Turkey

The European Union has special relationships with a large number of third countries⁽¹⁾. Thanks to these relationships your exports have preferential customs clearance arrangements.

These special arrangements **allow the recipient to take advantage of a reduction of or an exemption of customs duties on arrival.**

To take advantage of these arrangements, you must prove that the goods in question are from the European Union. When sending a parcel, this proof is provided by the exporter using **a declaration of origin that must be added to the shipment** in addition to the CN23 and, in some cases, invoices.

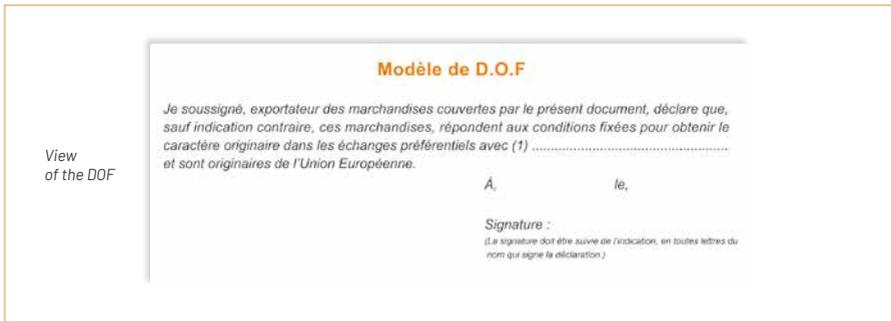
This is done using a **DOF** (Declaration of Origin on Invoice) for most destinations, or using a **EUR1/EUR-MED or EUR2** document for the other destinations, or an **ATR** for Turkey.

The sender can also request authorization to become a certified **exporter**.

This status means that the EUR1 or EUR-Med does not need to be checked by the customs for some destinations⁽²⁾.

Note

You can get blank EUR1/ EUR-MED documents from the Ubifrance International Commerce Library.



(1) List of the European Union's agreements and unilateral preferences / Directorate General for Customs and Indirect Taxation Portal: www.douane.gouv.fr/fiche/liste-des-accords-et-preferences-unilaterales-de-lunion-europeenne

(2) Become an approved exporter and certify origin on a commercial document / Directorate General for Customs and Indirect Taxation Portal: www.douane.gouv.fr/fiche/devenir-exportateur-agree-et-certifier-lorigine-sur-un-document-commercial

Single Administrative Document (SAD)

If the value of your shipment is greater than or equal to € 1000, you will also need to fill in the SAD (single administrative document) in addition to providing the CN23 and the proforma invoice. La Poste can draw up this document on behalf of the sender if necessary.

EORI number

To draw up the SAD, the sending customer must have provided their EORI number (Economic Operator Registration and Identification) on the CN23 and the invoice⁽¹⁾. This European Union identification number for businesses is issued by French Customs on the request by the exporter.

Where can you get one?

The document must be produced electronically on the French customs website.

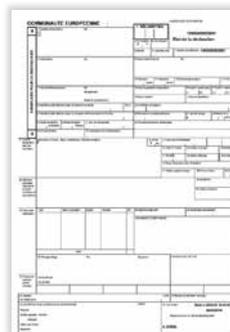
Advantage

La Poste can fill in this document for the customer if needed.

Proof of export

If the value is < €1,000, the CN23 together with the signed drop-off slip are proof of export and must be kept by the customer for at least 4 years.

If the value is > €1,000, the customer must keep a copy of the SAD for at least 4 years (in addition to the CN23 customs declaration).



SAD example

(1) EORI: www.douane.gov.fr/demarche/enregistrer-votre-entreprise-aupres-de-la-douane-numero-eori
Procedure: Register your company with Customs (EORI number) | Portal of the General Directorate of Customs and Indirect Taxes.



TRACKING

Parcel tracking at your fingertips

Simple innovative online tools to keep an eye on your shipments



International tracking
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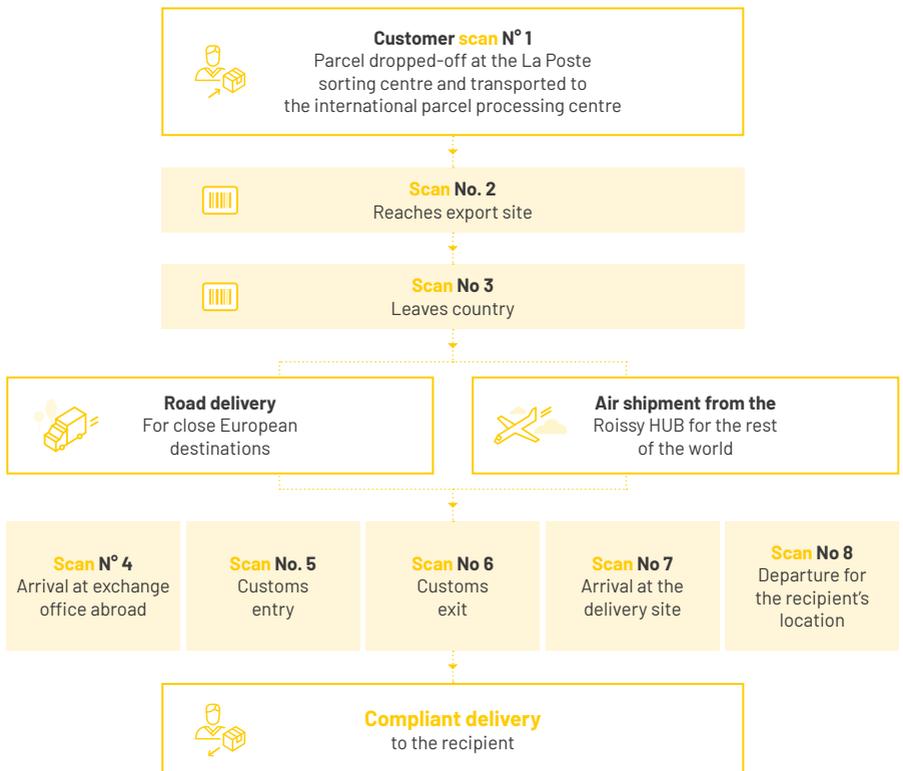


Colissimo Box, more autonomy and freedom!
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International tracking

We aim to create a delivery experience where you might not expect it, and that mindset is at the heart of our interactive online solutions designed to meet the needs of e-buyers.

Your parcel's journey abroad



Full tracking to over 150 destinations in International and Overseas

A	Afghanistan, Albania, Algeria, American Samoa, Angola, Anguilla, Antigua-and-Barbuda, Argentina, Armenia, Aruba, Australia, Austria, Azerbaijan
B	Bahrein, Bangladesh, Belgium, Belize, Benin, Bermuda, Bhutan, Bosnia, Botswana, Brazil, British Virgin Islands, Brunei, Bulgaria, Burkina Faso, Burma, Belarus
C	Cambodia, Cameroon, Canada, Canary Islands, Cap Verde, Chile, China, Colombia, Comoros, Cook Islands, Congo, Costa Rica, Croatia, Cuba, Curaçao, Cyprus, Czech Republic
D	Denmark, Djibouti
E	East Timor, Ecuador, Egypt, El Salvador, Estonia, Ethiopia, Eswatini
F	Fidji, Finland, French Guiana, French Polynesia
G	Gabon, Gambia, Georgia, Germany, Ghana, Gibraltar, Greece, Guadeloupe, Guam, Guatemala, Guernsey, Guinea
H	Hong Kong, Hungary
I	Iceland, India, Indonesia, Iraq, Iran, Israel, Italy, Ivory Coast
J	Japan, Jersey, Jordan
K	Kazakhstan, Kenya, Kyrgyzstan
L	Laos, Latvia, Lebanon, Lesotho, Liechtenstein, Lithuania, Luxembourg
M	Macau, Macedonia, Madagascar, Malaysia, Malawi, Maldives, Mali, Malta, Mariana Islands, Martinique, Mauritius, Mayotte, Mexico, Moldova, Monaco, Mongolia, Montenegro, Morocco, Mozambique, Myanmar
N	Namibia, Nauru, Nepal, the Netherlands, Netherlands Antilles, Netherlands, New Caledonia, New Guinea, New Zealand, Nicaragua, Niger, Nigeria, North Korea, Norway
P	Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal (including the Azores and Madeira islands), Puerto Rico
Q	Qatar
R	Republic of Ireland, Reunion, Romania, Russia, Rwanda
S	Saint-Barthelemy, Saint-Lucia, Saint-Martin, Saint-Pierre and Miquelon, Saint Vincent and the Grenadines, Saloman Islands, Samoa, San Marino, Saudia Arabia, Serbia, Seychelles, Singapore, Slovakia, Slovenia, South Africa, South Korea, Spain (including Balearic and Canary islands, Ceuta and Melilla), Sri Lanka, Svalbard and Jan Mayen Island, Sudan, Suriname, Sweden, Switzerland
T	Taiwan, Tanzania, Thailand, Togo, Tonga, Turkey, Tuvalu
U	U.S. Virgin Islands, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States of America, Uruguay, Uzbekistan
V	Vanuatu, Vietnam
W	Wallis and Futuna
Y	Yemen
Z	Zambia

This list is for information only and is liable to change. Tracking until the moment a parcel exits the French mainland is available to other destinations. 192

Colissimo Box, more autonomy and freedom!

You can manage your business yourself and stay informed daily, through your customer account.

Colissimo Box is:



An area reserved for our business customers



Accessible from www.laposte.fr/colissimo-entreprise



A personal, multi-user space protected by login and password sent when your account is created.



Your customer account will also give access to your invoices, your general sales terms and conditions, the communications case.

Colissimo Box:

- **Instant access** to the applications you use daily (Parcel tracking, ColiShip, etc.).
- **Configure** your technical solutions and your recipients' notifications.
- **Access smart accessories** to assist with the shipment process and make it easier (consumables orders, ready to use editorial and graphic pack, petrol price adjustment calculator, volume and weight calculator and so on).
- **Download** your technical documents: choice of delivery mode, labelling, tracking.
- **Have all the information** related to your contract (invoices, contacts, etc.).
- **Create and manage users** and grant them specific rights.
- **Login to your customer account** using any web terminal or smartphone.

Track your parcels

Parcel tracking is available free of charge when you connect to your Colissimo Box customer account on laposte.fr/colissimo-entreprise. With it you can:

Search

Easily track your international and French Overseas parcels searching by destination country or delivery status and by **partner tracking number**. If you have several Colissimo Entreprise accounts, you can pick an account and track them all.

View

A quick and clear view using a simple interface that makes it easier to understand your parcel's routing. You can see your parcel history over the last year. Users can customise the results table for better legibility and up to 200 parcels requiring specific tracking can be pinned there.

Request

You can **send single or multiple requests to the Customer Service** about all your international packages and track the **status of these queries**.

Inform

Information on **what's happening in our network** both in French Overseas and other countries directly on the parcel information sheet if this concerns your destination postcode.

Connect

Available in 2 languages (French, English) using any digital equipment (desktop, tablet or mobile phone).

Your customer recipients
can track their parcel at all times
on www.laposte.fr⁽¹⁾
(full tracking in 3 languages:
FR, EN, DE)

(1) Free consultation, excluding connection and communication costs linked to the choice of operator.

Our export customer service

250 personnel, parcel experts at your service and ready to help you with our products and offers, find a package, assist in delivering packages, register and handle claims.

Customer service for each customer and a dedicated number:

- **3631**: For sending customers, or individuals receiving a package, or businesses without a Colissimo contract (Monday to Friday, 8.30am to 7pm, and Saturday morning from 8.30am to 1pm).
- **0 810 800 800** : For key account sending customers and Colissimo contract holders (Monday to Friday, 9am to 6pm), in France and internationally.

0 810 800 800

Service 0,06 € / min
+ prix appel

0 825 878 888

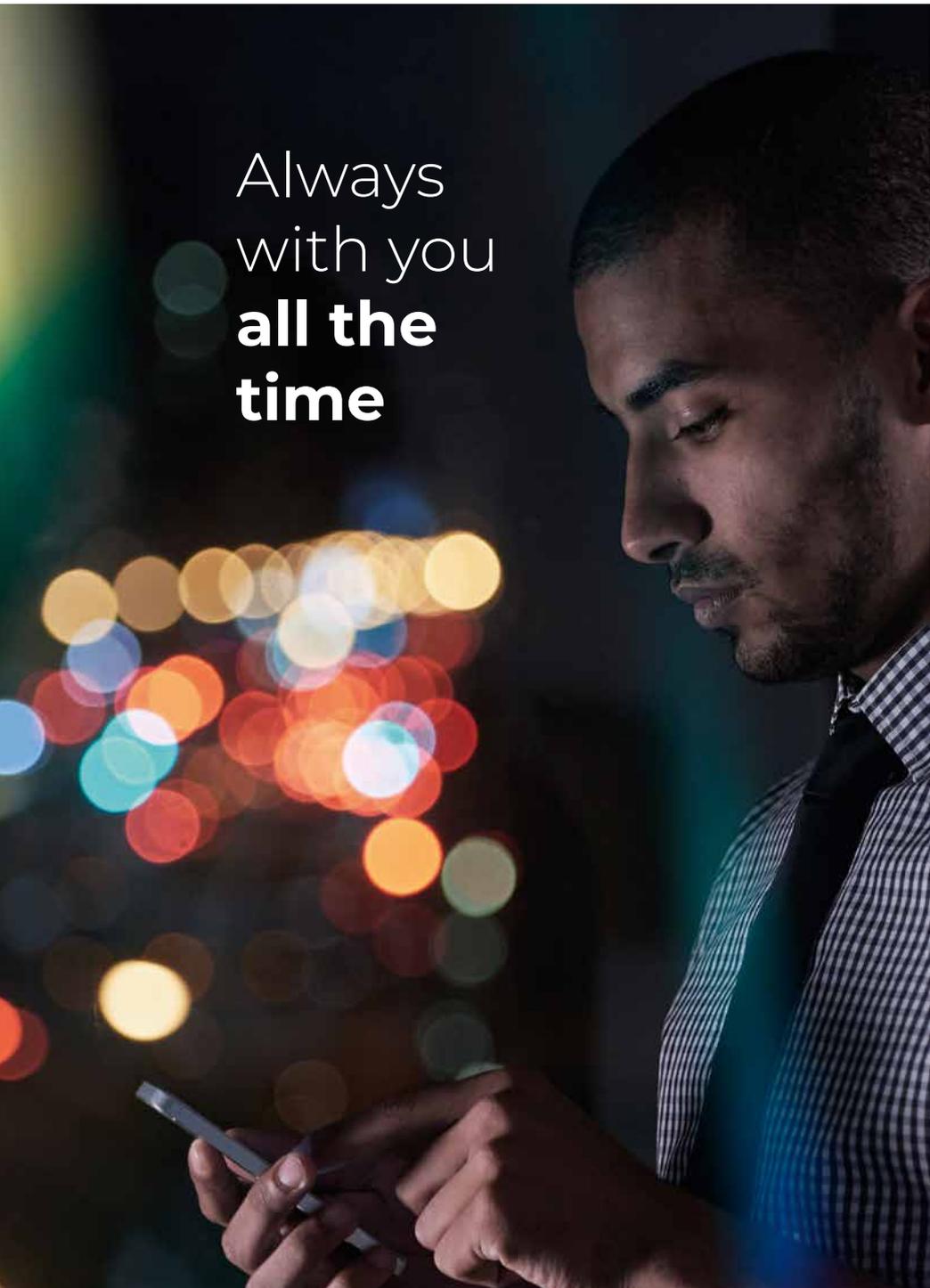
Service 0,20 € / min
+ prix appel

- **0 825 878 888** : For business sending customers who have a Colissimo contract (Monday to Friday, 8.30am to 6pm). A dedicated number for callers from France.
- **0 329 421 601** : For business sending customers who have a Colissimo contract (from Monday to Friday, 8.30am to 6pm). This number is for overseas department and international callers.

Customer Service Activities:

- Interactive voice server
- Product and service information and help
- Package tracking service
- Delivery assistance
- Claims handling and claim payments

Always
with you
**all the
time**





Our 2025 Export Guide is available on:
www.laposte.fr/colissimo-entreprise 

