colissimo

2025 PRICES

PRIVILÈGE CONTRACT

Shipments from Metropolitan France

LA POSTE
SOLUTIONS
BUSINESS

“WE ARE THE LINK BETWEEN YOU AND YOUR CUSTOMERS.”

9 out of 10 French people have made at least one online purchase this year. Choosing the local leader in home delivery means knowing you are **everywhere for everyone.**

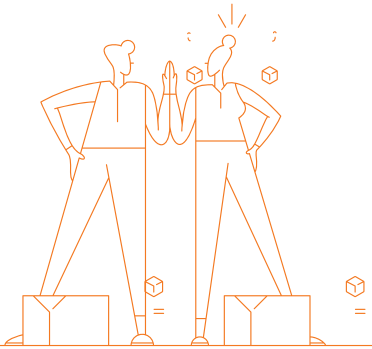
Colissimo, with the most comprehensive quality home and business delivery offer on the market, delivers your parcels to 30 million households, over 30,000 pick-up points and 235 destinations worldwide. Make your shipments with confidence thanks to our unequalled and consistent performance throughout the year, even during your peak periods. Visibility and better value confirmed by your online customers, with an NPS of 64[1] and record satisfaction of 8.8/10[1].

We are the link between you and your customers that **makes each delivery a successful customer experience, 1.5 million times a day**. Industrial and human achievements thanks to our industrial network, our modern information systems and our brand, which is highly appreciated by your customers.

To become and remain the leader, **Colissimo has developed partnerships to improve flexibility** and provide services throughout the online-shopping value chain, thus developing our services and helping you develop yours. That’s the case with Pickme, the first collaborative delivery platform for your neighbourhood collection points.

Colissimo has also long represented a social and environmental commitment. In just 10 years, we have reduced the carbon footprint of each parcel by almost 50%[2]. We are undergoing a genuine revolution leading towards carbon-free urban logistics: today, 100% of our Colissimo deliveries in Paris are made in soft or low-carbon mode, in particular by using cycle-based logistics. In 2025, 22 metropolitan areas will benefit from this delivery mode. And in 2030, half of our national and regional deliveries will be made by low-emission vehicles.
These actions mean that today
we **have the lowest carbon footprint on the market**, and we are aiming for zero net emissions by 2040.

Finally, **Colissimo is first and foremost about the expert people committed to helping you.**



(1) source NPS Colissimo Q3 2024
(2) emissions measured in France, using the Tank to Wheel TTW approach.

WE PROVIDE SOLUTIONS ADAPTED TO YOUR CUSTOMERS' AND YOUR NEEDS

Tranquility and speed
everywhere and always

The **freedom** of delivery, wherever you are

Ever more **responsible delivery**

RSE

Secure shipping
there and back

A successful customer experience
down the line

Ease of returns

DELIVERY FROM ALL SIDES!

TOP-QUALITY SERVICE
MAKES ALL THE DIFFERENCE!

64
Net Promoter Score*
ALL PARCELS

Already almost
4 out of 10 parcels delivered within 24 hrs

8.8/10
Delivery satisfaction*

WITH **FLEX SERVICES**, INCLUDED IN OUR OFFERS, EVERYTHING IS POSSIBLE WITH SATISFACTION ASSURED

INFORM
Your customers are notified as soon as we take charge of their parcel

TRACK
Lets your customers track their parcel in real time

INTERACT
Contact them if necessary and enable them to reschedule the delivery (date and location)

*Source: NPS Colissimo Q3 2024

EVER MORE RESPONSIBLE DELIVERY: WHO DOES IT BETTER?

Choosing Colissimo means choosing a committed partner.

30 million low carbon de KMs
in HGV in 2024

-49%
CO2 emissions per parcel between 2013 and 2023

60,000
delivery postal staff involved

Already 66%
of deliveries are low carbon in 22 Metropolitan areas, and 100% in Paris

AND TOMORROW WILL BE EVEN BETTER!

80%
of national deliveries will be low carbon by 2030

50%
of national HGV kilometres will be low carbon by 2030.

Zéro
Net Emissions by 2040*, meaning 10 years ahead of the Paris Agreement objectives

* La Poste group's plan has just been validated by the Science Based Targets initiative (SBTi).
We are the only French company certified in the fields of transport, logistics and banking to have a 2040 objective.

FRANCE OFFER

COLISSIMO ON DEMAND

Only available for Colissimo's parcels collect and subject to eligibility.
These prices are also valid for customers who have a Ship From Store contract.

Number of parcels*	Prices excl. VAT (€)
1	3,60
2	4,70
3	5,80
4	6,90
5	8,00
6	9,10
7	10,20
8	11,30
9	12,40
10	13,50
11	14,60
12	15,70
13	16,80
14	17,90
15	19,00

* 15 parcels maximum per collection

The rates applicable to this service are broken down as follows:
- Rate per collect in respect of La Poste drop off: 2,20 € excluding taxes
- Rate per Colissimo: 1,10 € excluding taxes

FRANCE OFFER

COLISSIMO COLLECTE

Only available for Colissimo's parcels collect and subject to eligibility.
These prices are also valid for customers who have a Ship From Store contract.

Number of parcels (Annual commitment)	Prices excl. VAT (€)
From 0 to 756 parcels	0,72 €
From 757 to 1008 parcels	0,69 €
From 1009 to 1260 parcels	0,66 €
From 1261 to 1512 parcels	0,63 €
From 1513 to 1764 parcels	0,60 €
From 1765 to 2016 parcels	0,57 €
From 2017 to 2268 parcels	0,55 €
From 2269 to 2520 parcels	0,53 €
From 2521 to 2772 parcels	0,51 €
From 2773 to 3024 parcels	0,50 €
From 3025 to 3276 parcels	0,48 €
From 3277 to 3528 parcels	0,47 €
From 3529 to 3780 parcels	0,46 €
From 3781 to 4032 parcels	0,45 €
From 4033 to 4284 parcels	0,44 €
From 4285 to 4536 parcels	0,43 €
From 4537 to 4788 parcels	0,42 €
From 4789 to 5040 parcels	0,41 €
From 5041 to 5544 parcels	0,40 €
From 5545 to 6048 parcels	0,38 €
From 6049 to 6552 parcels	0,37 €
From 6553 to 7056 parcels	0,36 €
From 7057 to 7560 parcels	0,35 €
From 7561 to 8064 parcels	0,34 €
From 8065 to 9072 parcels	0,33 €
From 9073 to 10080 parcels	0,32 €
From 10081 to 11088 parcels	0,31 €
From 11089 to 12600 parcels	0,30 €
From 12601 to 13860 parcels	0,29 €
From 13861 to 17640 parcels	0,28 €
From 17641 to 21 420 parcels	0,27 €
From 21421 to 27720 parcels	0,26 €
From 27721 to 37800 parcels	0,25 €
From 37801 to 60480 parcels	0,24 €

FRANCE OFFER

COLISSIMO DOMICILE AND POINT RETRAIT

Home delivery: without signature[1] or **with signature** within **24/48h**[2]
Pickup and **Delivery Points: to post office, Pickup points** or **Pickup locker** within **48h**[2]

Delivery methods	Colissimo Domicile without signature	Colissimo Domicile with signature	Colissimo Point Retrait[3] to post office, Pickup points or Pickup locker
Weights of up to	Prices excl. VAT (€)		
0.25kg	6,72 €	7,77 €	5,11 €
0.50kg	7,57 €	8,62 €	5,95 €
0.75kg	8,45 €	9,50 €	6,85 €
1.00kg	9,17 €	10,22 €	7,57 €
2.00kg	10,29 €	11,34 €	8,68 €
3.00kg	11,29 €	12,34 €	9,68 €
4.00kg	12,32 €	13,37 €	10,70 €
5.00kg	13,30 €	14,35 €	11,69 €
6.00kg	13,92 €	14,97 €	12,32 €
7.00kg	14,89 €	15,94 €	13,28 €
8.00kg	15,86 €	16,91 €	14,26 €
9.00kg	16,87 €	17,92 €	15,26 €
10.00kg	17,85 €	18,90 €	16,23 €
11.00kg	18,46 €	19,51 €	16,86 €
12.00kg	19,42 €	20,47 €	17,82 €
13.00kg	20,37 €	21,42 €	18,77 €
14.00kg	21,37 €	22,42 €	19,76 €
15.00kg	22,33 €	23,38 €	20,71 €
16.00kg	23,28 €	24,33 €	21,67 €
17.00kg	24,24 €	25,29 €	22,63 €
18.00kg	25,21 €	26,26 €	23,59 €
19.00kg	26,18 €	27,23 €	24,57 €
20.00kg	27,13 €	28,18 €	25,51 €

(1) Delivery directly to letter box if parcel size allows.
(2) Indicative delivery time in working days for shipments within mainland France.
(3) Price over 20kg only for post offices.

(continued)

Delivery methods	Colissimo Domicile without signature	Colissimo Domicile with signature	Colissimo Point Retrait[3] to post office, Pickup points or Pickup locker
Weights of up to	Prices excl. VAT (€)		
21.00kg	27,83 €	28,88 €	26,21 €
22.00kg	28,77 €	29,82 €	27,16 €
23.00kg	29,74 €	30,79 €	28,13 €
24.00kg	30,70 €	31,75 €	29,08 €
25.00kg	31,62 €	32,67 €	30,02 €
26.00kg	32,60 €	33,65 €	30,98 €
27.00kg	33,53 €	34,58 €	31,93 €
28.00kg	34,49 €	35,54 €	32,89 €
29.00kg	35,48 €	36,53 €	33,86 €
30.00kg	36,39 €	37,44 €	34,79 €

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)	Products eligible
150.00 €	1,10	Only available on: • Colissimo Domicile with signature • Colissimo Point Retrait
300.00 €	2,20	
500.00 €	3,30	
1 000.00 €	6,60	
2 000.00 €	13,20	Only available on Colissimo Domicile with signature
5 000.00 €	33,00	

For any additional information. request our terms and conditions of sale.

FRANCE OFFER

COLISSIMO RETOUR

Parcel return with 3 drop-off methods (letter box, post office or pickup points) within **2 days**[1].
Service offered[2] : edition of return label at the post office.

Delivery methods	Colissimo Retour[3] to letter box. post office or Pickup points
Weights of up to	Prices excl. VAT (€)
0.25kg	6,48 €
0.50kg	7,29 €
0.75kg	8,15 €
1.00kg	8,84 €
2.00kg	9,92 €
3.00kg	10,88 €
4.00kg	11,86 €
5.00kg	12,81 €
6.00kg	13,41 €
7.00kg	14,35 €
8.00kg	15,29 €
9.00kg	16,25 €
10.00kg	17,19 €
11.00kg	17,79 €
12.00kg	18,71 €
13.00kg	19,63 €
14.00kg	20,59 €
15.00kg	21,51 €
16.00kg	22,43 €
17.00kg	23,35 €

(1) Indicative delivery time in working days for shipments within mainland France.
(2) Editing the return label at a post office is a free service. However, La Poste Colissimo reserves the right to invoice this service while respecting a notice period of one month, in accordance with the contractual conditions.
(3) Price over 20kg for post offices drop off.

(continued)

Delivery methods	Colissimo Retour[3] to letter box. post office or Pickup points
Weights of up to	Prices excl. VAT (€)
18.00kg	24,28 €
19.00kg	25,22 €
20.00kg	26,13 €
21.00kg	26,81 €
22.00kg	27,72 €
23.00kg	28,65 €
24.00kg	29,57 €
25.00kg	30,47 €
26.00kg	31,40 €
27.00kg	32,31 €
28.00kg	33,23 €
29.00kg	34,18 €
30.00kg	35,07 €

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT)
150.00 €	1,10
300.00 €	2,20
500.00 €	3,30
1 000.00 €	6,60
2 000.00 €	13,20
5 000.00 €	33,00

For any additional information, request our terms and conditions of sale.
(3)Price over 20kg for post offices drop off.

FRANCE SERVICE OFFER

BUNDLES AND LABELS

Delivery without signature[1] or **with signature** by the recipient within **24/48 hrs**[2]

Delivery methods	Colissimo Domicile without signature	Colissimo Domicile with signature
Weights of up to	Prices excl. VAT (€)	
2,00 kg	11,10	12,45
4,00 kg	15,28	16,63
6,00 kg	19,45	20,81
8,00 kg	23,63	24,98
10,00 kg	27,80	29,17
15,00 kg	31,97	33,33
20,00 kg	36,16	37,50
25,00 kg	40,33	41,69
30,00 kg	44,50	45,86

Prices of bundles and labels:

- **Pre-paid bundle** : Colissimo Domicile - **without signature** (up to 2kg) : **€11.10 excl. VAT**
- **Pre-paid bundle** : Colissimo Domicile - **with signature** (up to 2kg) : **€12.45 excl. VAT**
- **Book of 8 postage labels** : **€33.42 excl. VAT**

(1) Delivery directly to letter box if the parcel size permits.
(2) Guideline delivery time in business days for shipments in mainland France.

OPTIONS

Optional insurance Book of 4 labels	**€28.00**	Solely available with the Colissimo Domicile with signature offer

Cash on delivery Book of 4 labels	**€48.00**	Solely available to a maximum amount of €1,500 for Domicile parcels with signature for mainland France, Monaco and Andorra

Pricing surcharge:

Book of 8 labels[3] : « non-machineable »[4]	**€28.00 excl. VAT**

Minimum order: €69 excl. VAT

For any additional information, request our terms and conditions of sale.

(3) A single book of labels can be used, depending on your needs, for optional insurance and/or surcharges for non-machineable parcels.
(4) Any parcel which does not respect any one of the standard parcel characteristics set out in our terms and conditions of sale requires special handling.

FRENCH OVERSEAS TERRITORIES OFFER

COLISSIMO DOMICILE ET RETOUR

Delivery without signature[1] or **with signature** and **parcel Returns**
Indicative delivery time[2]:
From D+5 to Reunion, Martinique, Guadeloupe.
From D+7 for other French overseas destinations.From 7 days to the OM2 zone, excluding Mayotte and St-Pierre-et-Miquelon

Delivery methods	Colissimo Domicile without signature Colissimo Retour[3]		Colissimo Domicile with signature	
	OM1	OM2	OM1	OM2
Weights of up to	Prices excl. VAT (€)			
0.50kg	11,43	13,57	15,59	22,87
1.00kg	17,33	21,08	19,99	28,3
2.00kg	23,61	37,47	26,96	44,03
3.00kg	29,91	53,83	33,92	62
4.00kg	36,2	67,17	39,41	74,9
5.00kg	40,64	82,83	45,73	90,51
6.00kg	48,81	103,01	54,81	110,98
7.00kg	55,07	119,39	61,78	124,9
8.00kg	59,96	132,18	65,73	137,34
9.00kg	65,94	145,52	72,40	152,96
10.00kg	73,1	161,18	79,05	168,55
15.00kg	102,43	246,3	112,35	253,85
20.00kg	131,81	313,21	140,08	320,42
25.00kg	164,89	387,03	170,99	394,17
30.00kg	199,25	463,9	203,29	471,04

(1) Delivery directly to letter box if parcel size allows.
(2) Delivery time in working days and excluding time spent in customs.
(3) The Colissimo Retour offer is only available in the OM1 zone.

Zoning

OM1 Zone : Guadeloupe (including St-Barthélémy and St-Martin), Martinique, Réunion, French Guiana, Mayotte and St-Pierre-et-Miquelon.
OM2 Zone : New Caledonia and its dependencies, French Polynesia, the Wallis and Futuna Islands and the French Southern and Antarctic Territories.

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)	Products eligible
150.00 €	1,10	Only available on: • Colissimo Domicile with signature
300.00 €	2,20	
500.00 €	3,30	
1 000.00 €	6,60	
2 000.00 €	13,20	
5 000.00 €	33,00	
DDP option (Delivered Duty Paid)	5,10 €	Only available on: • Colissimo Domicile with signature • Colissimo Domicile without signature to to Guadeloupe, Martinique, Réunion, Reunion and Frenc Guiana. (except Saint-Pierre-et-Miquelon)
Customs announcement quality: 15€ excl.tax per parcel[1]		

- From drop-off to delivery for shipments to Guadeloupe (including St-Barthélémy and St-Martin), Martinique, La Réunion, French Guiana, Mayotte, New Caledonia and French Polynesia.
- Up until departure from mainland France for shipments to destinations in the OM2 zone (excluding New Caledonia and French Polynesia) and St-Pierre-et-Miquelon.

(1) Applicable to all parcels sent to Guadeloupe, Martinique, Reunion Island, French Guyana and Mayotte, in case of non-conformity of the customs declaration.
For any additional information, request our terms and conditions of sale.

FRENCH OVERSEAS TERRITORIES OFFER

COLISSIMO ECO

Delivery without signature[1]
Indicative delivery time[2]:
From D+18 to Reunion Island, Martinique, Guadeloupe, Mayotte.
From D+22 to French Guyana[3].

Delivery methods	Colissimo Eco
	OM1[3]
Weights of up to	Prices excl. VAT (€)
0,25 kg	7,73
0,50 kg	8,87
0,75 kg	10,01
1,00 kg	11,17
2,00 kg	15,62
3,00 kg	19,74
4,00 kg	24,35
5,00 kg	28,08
6,00 kg	32,93
7,00 kg	37,20
8,00 kg	38,73
9,00 kg	41,81
10,00 kg	44,47

(1) Livraison directement en boîte aux lettres si les dimensions du colis le permettent.
(2) Délai indicatif en jours ouvrables, en fonction de la destination et hors temps passé en douane.
(3) L'offre Colissimo Eco est éligible uniquement sur la Guadeloupe, La Guyane, La Martinique, La Réunion et Mayotte.

(continued)

Delivery methods	Colissimo Eco
	OM1[3]
Weights of up to	Prices excl. VAT (€)
11,00 kg	54,74
12,00 kg	59,81
13,00 kg	64,33
14,00 kg	68,83
15,00 kg	78,08
20,00 kg	80,81
25,00 kg	84,88
30,00 kg	101,83

DDP option (Delivered Duty Paid)	5,10 € excluding VAT per parcel	To zone OM1 (Guadeloupe, French Guyana, Martinique, Réunion Island and Mayotte)

Customs announcement quality: 15,00€ excl.tax per parcel[1]

(1) Applicable to all parcels sent to Guadeloupe, Martinique, Reunion Island, French Guyana and Mayotte, in case of non-conformity of the customs declaration.

For any additional information, request our terms and conditions of sale.

INTERNATIONAL OFFER

COLISSIMO DOMICILE

Home delivery : **without signature**[1] or **with signature**
Indicative delivery time[2] :
From **D+3** for nearby European destinations and **D+5** for longer distance to the main economic centers

Delivery Methods	Colissimo Domicile without signature[1]		Colissimo Domicile with signature[2]				
	Zone 1	Zone 2	Zone 1			Zone 2	
	Belgium	Switzerland	Germany	Belgium	Other countries	United Kingdom	Italy
Weight up to	Prices (excluding VAT)						
0.50 kg	8,6	11,38	9,28	9,1	9,33	10,67	10,5
1.00 kg	10,61	14,27	11,33	11,11	11,39	13,56	13,36
2.00 kg	11,39	16,01	12,13	11,89	12,19	15,17	14,94
3.00 kg	12,26	17,5	13,01	12,76	13,07	16,16	15,92
4.00 kg	13,11	19,32	13,9	13,61	13,97	17,04	16,79
5.00 kg	13,91	21,16	14,71	14,41	14,78	17,97	17,7
6.00 kg	14,71	28,02	15,52	15,21	15,6	18,84	18,56
7.00 kg	15,51	29,65	16,33	16,01	16,41	19,84	19,54
8.00 kg	16,31	31,16	17,15	16,81	17,23	20,71	20,39
9.00 kg	17,11	32,69	17,97	17,61	18,06	21,57	21,25
10.00 kg	17,91	34,18	18,79	18,41	18,88	22,46	22,13
15.00 kg	22,48	42,77	23,44	22,98	23,55	27,3	26,9
20.00 kg	27,04	51,22	28,1	27,54	28,24	32,03	31,55
25.00 kg	31,63	59,73	32,77	32,13	32,94	36,73	36,19
30.00 kg	36,2	62,13	37,44	36,70	37,63	41,47	40,85

(1) Delivery directly to letterbox if parcels size allows. Available only in Belgium and Switzerland (for any goods worth less than 65CHF).
List likely to evolve during 2025
(2) Delivery time, in working days depending on the destination and excluding time spent in customs
(3) The rates (excluding VAT) for zones 4 to 6 apply to returns in the event of non-delivery (NPAI) if requested when the outward label is created.

Colissimo Domicile

with signature[2]

Zone 2		Zone 3		Zone 4[3]	Zone 5[3]			Zone 6[3]
Spain	Other countries	Switzerland	Other countries	All countries	United States	China	Other countries	All countries
Prices (excluding VAT)								
10,45	10,72	11,88	11,94	13,99	26,58	26,85	27,53	31,57
13,29	13,63	14,77	14,84	17,11	29,39	29,69	30,44	37,14
14,87	15,24	16,51	16,6	18,84	40,31	40,71	41,74	50,99
15,84	16,24	18	18,09	20,66	51,21	51,72	53,02	65,13
16,71	17,12	19,82	19,91	23,1	58,68	59,29	60,78	78,99
17,61	18,06	21,66	21,76	27,93	62,64	63,28	64,87	90,82
18,46	18,93	28,52	28,66	31,6	80,07	80,89	82,93	104,33
19,45	19,93	30,15	30,3	36	92,71	93,65	96,01	117,97
20,29	20,81	31,66	31,82	41,35	102,71	103,76	106,36	131,5
21,15	21,68	33,19	33,34	44,45	107,03	108,12	110,85	145,34
22,02	22,56	34,68	34,86	48,24	112,37	113,51	116,37	158,87
26,77	27,44	43,27	43,48	65,24	164,54	166,22	170,4	220,12
31,39	32,18	51,72	51,98	76,54	180,19	182,03	186,62	282,72
36,01	36,91	60,23	60,51	90,66	231,3	233,66	239,54	343,96
40,65	41,67	62,63	62,94	105,18	266,56	269,28	276,05	405,23

For any additional information requesst our terms and condition of sale

COLISSIMO DOMICILE

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150.00 €	1,10
300.00 €	2,20
500.00 €	3,30
1 000.00 €	6,60
2 000.00 €	13,20
5 000.00 €	33,00

DDP Option (Delivered Duty Paid)	Only available with Colissimo Domicile with signature. Price varies by country depending on the volume commitment, up to a limit of of the basic rate excluding VAT per parcel in the country. Consult the eligible destinations and the basic rate on https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/tarifs-generaux/supplements-tarifaires-colissimo or contact your sales representative.

Postal partners option (Germany, Austria, Italy, Luxembourg)	2,00 € (excluding VAT) per parcel

United Kingdom surcharge[1] : **4,90 €** excluding VAT per parcel

United States surcharge[2] : **5,00 €** excluding VAT per parcel

China surcharge[3] : **6,00 €** excluding VAT per parcel

Package security surcharge : **0,15 €** excluding VAT per parcel

(1) Surcharge applicable to Great Britain (England, Scotland, Wales) and Northern Ireland (excluding packages shipped with the DDP option).
(2) This surcharge is applied due to a process of processing and control of goods set up by the U.S. government (excluding packages shipped with the DDP option).
(3) Due to air transport costs, a surcharge of €6.00 excluding VAT per parcel is applied to China (excluding parcels sent with the DDP option). This surcharge may vary upwards or downwards depending on the depending on the evolution of the situation. The current price list can be found at https://www.colissimo.entreprise.laposte.fr/offers-and-tariffs/international-offer/supplement-chine of the Colissimo Box.

Zoning : in blod, countries with a commitment time[1]

Zone 1 : **Germany, Belgium, Luxembourg, Netherlands**

Zone 2 : **Austria, Guernsey, Italy** (San Marino, Vatican, Livigno, Campione d'Italia), **Jersey, Portugal** (without specific territories), **Republic of Ireland, Spain** (without specific territories), **United-Kingdom**

Zone 3 : **Cezch republic, Denmark, Estonia, Faroe Islands, Greenland, Hungary, Latvia, Liechtenstein, Lithuania, Poland, Slovakia, Slovenia, Sweden, Switzerland**

Zone 4 : **Bulgaria, Cyprus, Croatia, Finland, Greece, Island,** Maghreb, **Malta, Norway, Portugal Specific territories (Madeira island, Azores)** and **Spain Specific territories (Balearic islands, Canary islands, Ceuta and Melilla), Romania,** other Eastern Europe and Central Europe countries

Zone 5 : **Australia, Canada, China, Hong-kong,** India, Israel, **Japan,** Russia, **Singapore, South Korea,** Taiwan, **Thailand, United States, Vietnam**

Zone 6 : Africa (excluding Maghreb), the Americas (excluding Canada & United States), Middle East, Oceania (excluding Australia), Other Asian countries

Main destination with tracking from drop-off to delivery

- European Union,
- Iceland, Norway, Switzerland,
- Ivory Coast, Israel, Morocco, Togo,
- Brazil, Canada, United-States,
- Australia, China, South Korea, Japan,
- Hong-Kong, Russia, Singapore

The maximum weight allowed may vary depending on the destination country.
For any additional information, consult **https://www.colissimo.entreprise.laposte.fr/offreset-tarifs/offre-international**

Find all destinations with full tracking on **https://www.colissimo.entreprise.laposte.fr/notre-expertise/notre-reseau#notre-reseau-international***

(1) The Post Office commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on https://www.colissimo.entreprise.laposte.fr/en/international/international-delivery-times

For any additional information requesst our terms and condition of sale
* Free consultation excluding connection and communication costs, depending on the chosen operator

INTERNATIONAL OFFER

COLISSIMO POINT RETRAIT

Delivery to over nearly 57 000 pick-up points,
1st European network
Indicative delivery times[1] : **As D+3**

Delivery methods	Colissimo Point Retrait Post office, pick-up points or lockers							
	Zone 1			Zone 2			Zone 3	Zone 4[2]
	Germany	Belgium	Other countries	Italy	Spain	Other countries	All countries	Other countries
Weight up to	Prices (excluding VAT)							
0,50 kg	7,28	7,1	7,33	8,5	8,45	8,72	9,94	11,99
1,00 kg	9,33	9,11	9,39	11,36	11,29	11,63	12,84	15,11
2,00 kg	10,13	9,89	10,19	12,94	12,87	13,24	14,6	16,84
3,00 kg	11,01	10,76	11,07	13,92	13,84	14,24	16,09	18,66
4,00 kg	11,9	11,61	11,97	14,79	14,71	15,12	17,91	21,10
5,00 kg	12,71	12,41	12,78	15,7	15,61	16,06	19,76	25,93
6,00 kg	13,52	13,21	13,6	16,56	16,46	16,93	26,66	29,6
7,00 kg	14,33	14,01	14,41	17,54	17,45	17,93	28,3	34
8,00 kg	15,15	14,81	15,23	18,39	18,29	18,81	29,82	39,35
9,00 kg	15,97	15,61	16,06	19,25	19,15	19,68	31,34	42,45
10,00 kg	16,79	16,41	16,88	20,13	20,02	20,56	32,86	46,24
15,00 kg	21,44	20,98	21,55	24,9	24,77	25,44	41,48	63,24
20,00 kg	26,10	25,54	26,24	29,55	29,39	30,18	49,98	74,54

The maximum weight allowed may vary depending on the destination country.
For any additional information, consult **https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international**

(1) Inidcative delay, in working days, depending on the destination.
(2) Available in 2025
(3) La Poste commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on https://www.colissimo.fr/entreprise/calculateur-de-delais/
Commitment deadlines are subject to change depending on international developments and our agreements.
Consult the updated list of eligible countries: https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international

OPTIONS

4 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150.00 €	1,10
300.00 €	2,20
500.00 €	3,30
1 000.00 €	6,60

Zoning : in bold, countries with a commitment time[3]

Zone 1 : **Germany, Belgium, Luxembourg, Netherlands.**

Zone 2 : **Austria, Italy, Portugal (excluding specific territories), Republic of Ireland, Spain (excluding specific territories)**

Zone 3 : **Cezch republic, Denmark, Estonia, Hungary, Latvia[2], Lithuania, Poland, Slovakia, Slovenia, Sweden**

Zone 4 : **Finland[2], Norway[2]**

List likely to change in 2025

Package security surcharge : **0,15 €** excluding VAT per parcel

For any additional information requesst our terms and condition of sale
(2) Available in 2025
(3) La Poste commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on https://www.colissimo.fr/entreprise/calculateur-de-delais/
Commitment deadlines are subject to change depending on international developments and our agreements. Consult the updated list of eligible countries: https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international

INTERNATIONAL OFFER

COLISSIMO RETOUR

Delivery against signature
Indicative delivery time[1]:
From **D+3** for returns from the main European economic centers
and **D+5** from the rest of the world
Returns available via one of 75,000 drop-off points (post offices, pickup points - postal network).

Drop-off methods	Colissimo Retour from worldwide to France and from France to the European Union countries[3]						
	Zone 1			Zone 2			
	Germany	Belgium	Other countries	United Kingdom	Italy	Spain	Other countries
Weight up to	Prices (excluding VAT)						
0.50 kg	9,28	9,1	9,33	10,67	10,5	10,45	10,72
1.00 kg	11,33	11,11	11,39	13,56	13,36	13,29	13,63
2.00 kg	12,13	11,89	12,19	15,17	14,94	14,87	15,24
3.00 kg	13,01	12,76	13,07	16,16	15,92	15,84	16,24
4.00 kg	13,9	13,61	13,97	17,04	16,79	16,71	17,12
5.00 kg	14,71	14,41	14,78	17,97	17,7	17,61	18,06
6.00 kg	15,52	15,21	15,6	18,84	18,56	18,46	18,93
7.00 kg	16,33	16,01	16,41	19,84	19,54	19,45	19,93
8.00 kg	17,15	16,81	17,23	20,71	20,39	20,29	20,81
9.00 kg	17,97	17,61	18,06	21,57	21,25	21,15	21,68
10.00 kg	18,79	18,41	18,88	22,46	22,13	22,02	22,56
15.00 kg	23,44	22,98	23,55	27,3	26,9	26,77	27,44
20.00 kg	28,1	27,54	28,24	32,03	31,55	31,39	32,18
25.00 kg	32,77	32,13	32,94	36,73	36,19	36,01	36,91
30.00 kg	37,44	36,70	37,63	41,47	40,85	40,65	41,67

(1) Delivery time. in working days depending on the destination and excluding time spent in customs
(2) Rates apply to countries eligible for the Colissimo Retour International offer from International to France (except USA and China).
(3) To find out about the terms and conditions of the Colissimo International Return service from France to the European Union, contact your sales representative or log on www.laposte.fr/colissimo-entreprise**

Zone 3		Zone 4	Zone 5[2]
Switzerland	Other countries	All countries	All countries
11,88	11,94	27,53	31,57
14,77	14,84	30,44	37,14
16,51	16,6	41,74	50,99
18	18,09	53,02	65,13
19,82	19,91	60,78	78,99
21,66	21,76	64,87	90,82
28,52	28,66	82,93	104,33
30,15	30,3	96,01	117,97
31,66	31,82	106,36	131,5
33,19	33,34	110,85	145,34
34,68	34,86	116,37	158,87
43,27	43,48	170,4	220,12
51,72	51,98	186,62	282,72
60,23	60,51	239,54	343,96
62,63	62,94	276,05	405,23

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150.00 €	1,10
300.00 €	2,20
500.00 €	3,30
1 000.00 €	6,60
2 000.00 €	13,20
5 000.00 €	33,00

A surcharge of €4.40 excluding VAT per parcel applies to the return of parcels from Great Britain (England, Scotland, Wales) and Northern Ireland.

Zoning : Countries covered by Colissimo Retour

Zone 1 : **Germany, Belgium, Luxembourg, Netherlands**

Zone 2 : **Austria, Italy, Republic of Ireland, Portugal** (excluding specific territories), **Spain** (excluding specific territories), **United-Kingdom**

Zone 3 : **Cezch republic, Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Slovenia, Sweden[1], Switzerland**

Zone 4 : **Croatia, Finland, Greece, Malta, Norway[1], Romania**

Zone 5 : **Australia**.

List likely to change in 2025

For any additional information, request our terms and conditions of sale.

(1) Available in 2025

(2) Free consultation, excluding connection and communication costs, depending on the chosen operator.

The maximum weight allowed may vary depending on the destination country. For any additional information, consult https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international

PRICING SURCHARGES

1. Quality of Information Provided

To ensure that you and your consignees benefit from a quality home delivery, you must provide Colissimo with all the necessary useful and accurate information for a successful delivery.
The reliability of customer information and its transmission is essential for the delivery and your customer satisfaction. Indeed, incorrect or missing information has direct impacts on the delivery service that we provide and on communication with the shopper (e.g.: phone call for a large package, confidential code for delivery with signature or in a locker...).

As such, a notice quality surcharge may be applied should the information provided not be compliant:

Surcharge	Definition	Ex VAT prices per parcel
No EDI received before midnight on day of shipment*	EDI not received or received after midnight on day of collection	0,45 €
Address not provided	No address	0,45 €
Postcode/City problem	Postcode and City/Town not matching	3,00 €
No e-mail/telephone number	No e-mail or telephone number (e-mail or telephone number must be provided)	0,45 €

NB: You can monitor and optimise the quality of the information provided via your Outil de Suivi Colis tool in the Colissimo Box on: www.laposte.fr/colissimo-entreprise**.
The correct use of the labelling solutions provided by Colissimo will also optimise the quality of your addresses.

* This surcharge does not apply to customers using the ColiShip online franking system.
** Free consultation, excluding connection and communication costs of the chosen operator.

2. SURCHARGES AND ADJUSTMENTS

Surcharges on Colissimo France, Colissimo Outre-mer and Colissimo International service charges		Prices excl. VAT/ parcel
Non-machineable parcel	Any parcel that does not comply with one of the standard parcel specifications set out in our terms and conditions of sale will require special handling.	€6.50
Unacceptable parcel	In theory unacceptable parcels must not be dropped off at La Poste. For all delivery methods, shipments that do not comply with the conditions for machineable or non-machineable parcels, as set out in the terms and conditions, will not be accepted into the postal network. Parcels will be considered unacceptable for the following reasons: weight / packaging / dimensions / conditioning.	€65.00
Increase in the minimum wage	In the event of a change in the minimum wage (SMIC) after January 1st, La Poste applies an adjustment calculated on the basis of the change in the net hourly minimum wage as published monthly on the INSEE website | Insee (hypertext link to: https://www.insee.fr/fr/statistiques/1375188#figure1_radio1). The adjustment is applied to the amount of the invoice before VAT, after any discount (optional services, surcharges, miscellaneous expenses, duties and taxes excluded) calculated as a variable percentage per month. The compensation grid relating to changes in the minimum wage is available on the website https://www.colissimo.entreprise.laposte.fr	Variable percentage, monthly, if change

CSR adjustments on Colissimo France, Colissimo Outre-mer and Colissimo International service offers		Prices excl. VAT/ parcel
Energy Adjustment Factor (EAF)*	The EAF is a surcharge linked to energy prices. Depending on the mode of transport used to deliver the parcel, the customer will be charged either the road energy adjustment factor for road transport or the air fuel price adjustment factor for air transport. The air fuel price adjustment factor for air transport is indexed to the price of kerosene. The road energy adjustment coefficient is based on the Colissimo transport energy mix and indexed to three types of energy: diesel/biofuel, biogas and electricity. This coefficient is applied to the billed amount excl. VAT after any modifications (optional services, pricing surcharges, miscellaneous costs, and excluding duties and taxes) as a percentage.	The percentage may vary each month.
Contribution to Decarboniza-tion	The contribution to decarbonization is linked to the ecological transition, in particular enabling the decarbonization of Colissimo's transport and delivery activities.	€0.03

*This surcharge does not apply to the Colissimo Eco Outre-mer service offer.

2. SURCHARGES AND ADJUSTMENTS

Surcharge on Colissimo France and Colissimo International service offers		Prices excl. VAT/ parcel
Non-respect of the drop-off location	In the event of failure by the Customer to comply with the drop-off location stated in the Special Conditions, a surcharge will be applied to each parcel.	€3

Surcharge on Colissimo France and Colissimo International service offers		Prices excl. VAT/ parcel
Volumetric weight*	The volumetric weight is applied to parcels to be shipped internationally and to French Overseas Territories by air. La Poste will apply the price for volumetric weight if the latter is greater than the real weight of the parcel.	L x W x H (in cm)/ 5,000

Surcharges on Colissimo International service offers		Prices excl. VAT/ parcel
SDR exchange rate hedging in Euro	Delivery costs in the country of destination are paid to foreign postal operators in SDR. This hedging system, linked to changes in the SDR to Euro exchange rate, is applied as a percentage each month to the amount of postage costs, excluding options and after delivery of international parcels to the countries concerned. The SDR to Euro exchange rate hedging grid and the list of countries concerned can be consulted at https://www.colissimo.entreprise.laposte.fr	Variable percentage, monthly
Security surcharge	In compliance with international regulations concerning embargoes and international economic and financial sanctions intended to combat, among other things, terrorism, fraud, money laundering, arms and drug trafficking, La Poste inspects shipments abroad in order to detect parcels which should be blocked.	€0.15 / parcel for all shipments abroad

*This surcharge does not apply to the Colissimo Eco Outre-mer service offer.

LA POSTE
SOLUTIONS
BUSINESS

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Siège social : 9, rue du Colonel Pierre Avia. 75015 Paris – Crédit photo : Adobe Stock – date 15/11/2024 – Acapulco