



2024 Prices Privilège Contract

Shipments from
Metropolitan France



Colissimo On Demand

Only available for Colissimo's parcels collect and subject to eligibility.
These prices are also valid for customers who have a Ship From Store contract.

Number of parcels*	Prices excl. VAT (€)
1	3,30
2	4,40
3	5,50
4	6,60
5	7,70
6	8,80
7	9,90
8	11,00
9	12,10
10	13,20
11	14,30
12	15,40
13	16,50
14	17,60
15	18,70

* 15 parcels maximum per collection

The rates applicable to this service are broken down as follows:

- Rate per collect in respect of La Poste drop off: **2,20 €** excluding taxes
- Rate per Colissimo: **1,10 €** excluding taxes

Colissimo Collecte

Only available for Colissimo's parcels collect and subject to eligibility.

These prices are also valid for customers who have a Ship From Store contract.

Number of parcels (Annual commitment)	Prices excl. VAT (€)
From 0 to 756 parcels	0,72 €
From 757 to 1 008 parcels	0,69 €
From 1 009 to 1 260 parcels	0,66 €
From 1 261 to 1 512 parcels	0,63 €
From 1 513 to 1 764 parcels	0,60 €
From 1 765 to 2 016 parcels	0,57 €
From 2 017 to 2 268 parcels	0,55 €
From 2 269 to 2 520 parcels	0,53 €
From 2 521 to 2 772 parcels	0,51 €
From 2 773 to 3 024 parcels	0,50 €
From 3 025 to 3 276 parcels	0,48 €
From 3 277 to 3 528 parcels	0,47 €
From 3 529 to 3 780 parcels	0,46 €
From 3 781 to 4 032 parcels	0,45 €
From 4 033 to 4 284 parcels	0,44 €
From 4 285 to 4 536 parcels	0,43 €
From 4 537 to 4 788 parcels	0,42 €
From 4 789 to 5 040 parcels	0,41 €
From 5 041 to 5 544 parcels	0,40 €
From 5 545 to 6 048 parcels	0,38 €
From 6 049 to 6 552 parcels	0,37 €
From 6 553 to 7 056 parcels	0,36 €
From 7 057 to 7 560 parcels	0,35 €
From 7 561 to 8 064 parcels	0,34 €
From 8 065 to 9 072 parcels	0,33 €
From 9 073 to 10 080 parcels	0,32 €
From 10 081 to 11 088 parcels	0,31 €
From 11 089 to 12 600 parcels	0,30 €
From 12 601 to 13 860 parcels	0,29 €
From 13 861 to 17 640 parcels	0,28 €
From 17 641 to 21 420 parcels	0,27 €
From 21 421 to 27 720 parcels	0,26 €
From 27 721 to 37 800 parcels	0,25 €
From 37 801 to 60 480 parcels	0,24 €
From 60 481 to 196 300 parcels	0,23 €
From 196 301 to 201 600 parcels	0,22 €

France offer

Colissimo Domicile and Point Retrait

Home delivery: *without signature*⁽¹⁾ or *with signature* within **24/48h**⁽²⁾

Pickup and Delivery Points: *to post office, Pickup points* or *Pickup locker* within **48h**⁽²⁾

Delivery methods	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait(3) <i>to post office, Pickup points or Pickup locker</i>
Weights of up to	Prices excl. VAT (€)		
0.25kg	6,54 €	7,54 €	4,97 €
0.50kg	7,36 €	8,36 €	5,79 €
0.75kg	8,22 €	9,22 €	6,66 €
1.00kg	8,92 €	9,92 €	7,36 €
2.00kg	10,01 €	11,01 €	8,44 €
3.00kg	10,98 €	11,98 €	9,42 €
4.00kg	11,98 €	12,98 €	10,41 €
5.00kg	12,94 €	13,94 €	11,37 €
6.00kg	13,54 €	14,54 €	11,98 €
7.00kg	14,48 €	15,48 €	12,92 €
8.00kg	15,43 €	16,43 €	13,87 €
9.00kg	16,41 €	17,41 €	14,84 €
10.00kg	17,36 €	18,36 €	15,79 €
11.00kg	17,96 €	18,96 €	16,40 €
12.00kg	18,89 €	19,89 €	17,33 €
13.00kg	19,82 €	20,82 €	18,26 €
14.00kg	20,79 €	21,79 €	19,22 €
15.00kg	21,72 €	22,72 €	20,15 €
16.00kg	22,65 €	23,65 €	21,08 €
17.00kg	23,58 €	24,58 €	22,01 €
18.00kg	24,52 €	25,52 €	22,95 €
19.00kg	25,47 €	26,47 €	23,90 €
20.00kg	26,39 €	27,39 €	24,82 €

(1) Delivery directly to letter box if parcel size allows.

(2) Indicative delivery time in working days for shipments within mainland France.

(3) Price over 20kg only for post offices.

(continued)

Delivery methods	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait(3) <i>to post office, Pickup points or Pickup locker</i>
Weights of up to	Prices excl. VAT (€)		
21.00kg	27,07 €	28,07 €	25,50 €
22.00kg	27,99 €	28,99 €	26,42 €
23.00kg	28,93 €	29,93 €	27,36 €
24.00kg	29,86 €	30,86 €	28,29 €
25.00kg	30,76 €	31,76 €	29,20 €
26.00kg	31,71 €	32,71 €	30,14 €
27.00kg	32,62 €	33,62 €	31,06 €
28.00kg	33,55 €	34,55 €	31,99 €
29.00kg	34,51 €	35,51 €	32,94 €
30.00kg	35,40 €	36,40 €	33,84 €

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT)	Products eligible
150.00 €	1,00 €	Only available on: • Colissimo Domicile with signature • Colissimo Point Retrait
300.00 €	2,00 €	
500.00 €	3.00 €	
1 000.00 €	6.00 €	
2 000.00 €	12.00 €	Only available on Colissimo Domicile with signature
5 000.00 €	30.00 €	

FTD/DDP Option	5,10 € excl.tax per parcel	Only for parcels sent from Andorra to Metropolitan France
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Cash on Delivery	Prices (excluding VAT)	Product eligible
Optic	5,25 €	Only available for a maximum amount of 1500€ on Colissimo Domicile with signature in Hexagonal France , Monaco et Andorre
Non optic	10,50 €	

* Non available on Colissimo Point Retrait.

For any additional information. request our terms and conditions of sale.

Colissimo Retour

Parcel return with 3 drop-off methods (letter box, post office or pickup points) within **2 days⁽¹⁾**.

Service offered⁽²⁾ : edition of return label at the post office.

Delivery methods	Colissimo Retour ⁽³⁾ <i>to letter box, post office or Pickup points</i>
Weights of up to	Prices excl. VAT (€)
0.25kg	6,48 €
0.50kg	7,29 €
0.75kg	8,15 €
1.00kg	8,84 €
2.00kg	9,92 €
3.00kg	10,88 €
4.00kg	11,86 €
5.00kg	12,81 €
6.00kg	13,41 €
7.00kg	14,35 €
8.00kg	15,29 €
9.00kg	16,25 €
10.00kg	17,19 €
11.00kg	17,79 €
12.00kg	18,71 €
13.00kg	19,63 €
14.00kg	20,59 €
15.00kg	21,51 €
16.00kg	22,43 €
17.00kg	23,35 €
18.00kg	24,28 €
19.00kg	25,22 €
20.00kg	26,13 €

(1) Indicative delivery time in working days for shipments within mainland France.

(2) Editing the return label at a post office is a free service. However, La Poste Colissimo reserves the right to invoice this service while respecting a notice period of one month, in accordance with the contractual conditions.

(3) Price over 20kg for post offices drop off.

(continued)	
Delivery methods	Colissimo Retour⁽³⁾ <i>to letter box, post office or Pickup points</i>
Weights of up to	Prices excl. VAT (€)
21.00kg	26,81 €
22.00kg	27,72 €
23.00kg	28,65 €
24.00kg	29,57 €
25.00kg	30,47 €
26.00kg	31,40 €
27.00kg	32,31 €
28.00kg	33,23 €
29.00kg	34,18 €
30.00kg	35,07 €

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT)
150.00 €	1,00 €
300.00 €	2,00 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

For any additional information, request our terms and conditions of sale.
 (3)Price over 20kg for post offices drop off.

French Overseas Territories Offer

Colissimo Domicile

Delivery *without signature*⁽¹⁾ or *with signature* and parcel Returns

Indicative delivery time⁽²⁾:

From 5 days to the OM1 zone, excluding Mayotte and St-Pierre-et-Miquelon

From 7 days to the OM2 zone, excluding Mayotte and St-Pierre-et-Miquelon

Delivery methods	Colissimo Domicile <i>without signature</i> Colissimo Retour ⁽³⁾		Colissimo Domicile <i>with signature</i>	
	OM1	OM2	OM1	OM2
Weights of up to	Prices excl. VAT (€)			
0.50kg	10,78	12,80	14,71	21,58
1.00kg	16,35	19,89	18,86	26,70
2.00kg	22,27	35,35	25,43	41,54
3.00kg	28,22	50,78	32,00	58,49
4.00kg	34,15	63,37	37,18	70,66
5.00kg	38,34	78,14	43,14	85,39
6.00kg	46,05	97,18	51,71	104,70
7.00kg	51,95	112,63	58,28	117,83
8.00kg	56,57	124,70	62,01	129,57
9.00kg	62,21	137,28	68,30	144,30
10.00kg	68,96	152,06	74,58	159,01
15.00kg	96,63	232,36	105,99	239,48
20.00kg	124,35	295,48	132,15	302,28
25.00kg	155,56	365,12	161,31	371,86
30.00kg	187,97	437,64	191,78	444,38

(1) Delivery directly to letter box if parcel size allows.
 (2) Delivery time in working days and excluding time spent in customs.
 (3) The Colissimo Retour offer is only available in the OM1 zone.

Zoning

OM1 Zone: Guadeloupe (including St-Barthélemy and St-Martin), Martinique, Réunion, French Guiana, Mayotte and St-Pierre-et-Miquelon.
OM2 Zone: New Caledonia and its dependencies, French Polynesia, the Wallis and Futuna Islands and the French Southern and Antarctic Territories.

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)	Products eligible
150,00 €	1,00 €	Only available on: • Colissimo Domicile with signature
300,00 €	2,00 €	
500,00 €	3,00 €	
1 000,00 €	6,00 €	
2 000,00 €	12,00 €	
5 000,00 €	30,00 €	
FTD/DDP option	5,10 € excl. tax per parcel	Only available on: • Colissimo Domicile with signature • Colissimo Domicile without signature to zone OM1 (except Saint-Pierre-et-Miquelon)
Overseas surcharge: 1,50€ excl.tax per parcel**		
Customs announcement quality: 15€ excl.tax per parcel***		

**Due to the decrease in air traffic and the increase in transport costs, we will apply a surcharge for all parcels to overseas destinations. Non applicable for the return.

***Applicable to all parcels sent to Guadeloupe, Martinique, Reunion Island, French Guyana and Mayotte, in case of non-conformity of the customs declaration.

- From drop-off to delivery for shipments to Guadeloupe (including St-Barthélemy and St-Martin), Martinique, La Réunion, French Guiana, Mayotte, New Caledonia and French Polynesia.
- Up until departure from mainland France for shipments to destinations in the OM2 zone (excluding New Caledonia and French Polynesia) and St-Pierre-et-Miquelon.

Colissimo Eco

Delivery *without signature*⁽¹⁾
Indicative delivery time⁽²⁾:
From 18 days to the OM1 Zone⁽³⁾.

Delivery methods	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
0,25 kg	7,29
0,50 kg	8,37
0,75 kg	9,44
1,00 kg	10,54
2,00 kg	14,74
3,00 kg	18,62
4,00 kg	22,97
5,00 kg	26,49
6,00 kg	31,07
7,00 kg	35,09
8,00 kg	36,54
9,00 kg	39,44
10,00 kg	41,95

(1) Delivery directly to letter box if parcel size allows.
(2) Delivery time in working days and excluding time spent in customs.
(3) The Colissimo Eco service is only available for Guadeloupe, French Guyana, Martinique, Réunion Island and Mayotte.

(continued)	
Delivery methods	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
11,00 kg	51,64
12,00 kg	56,42
13,00 kg	60,69
14,00 kg	64,93
15,00 kg	73,66
20,00 kg	76,24
25,00 kg	80,08
30,00 kg	96,07

OPTIONS

FTD/DDP option	5,10 € excluding VAT per parcel	To zone OM1 (Guadeloupe, French Guyana, Martinique, Réunion Island and Mayotte)
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Customs announcement quality: 15,00€ excl.tax per parcel*

* Applicable to all parcels sent to Guadeloupe, Martinique, Reunion Island, French Guyana and Mayotte, in case of non-conformity of the customs declaration

International Offer

Colissimo Domicile

Home delivery : **without signature** ⁽¹⁾ or **with signature**
 Indicative delivery time ⁽²⁾ :
 From **D+3** for nearby European destinations and **D+5** for longer distance to the main economic centers

Delivery Methods	Colissimo Domicile without signature ⁽¹⁾						
	Zone 1	Zone 3	Zone 1			Zone 2	
	Belgium	Switzerland	Germany	Belgium	Other countries	United Kingdom	Italy
Weight up to							
0.50 kg	8,51	11,26	9,19	9,01	9,19	10,56	10,40
1.00 kg	10,50	14,12	11,22	11,00	11,22	13,43	13,23
2.00 kg	11,27	15,85	12,01	11,77	12,01	15,02	14,79
3.00 kg	12,13	17,32	12,88	12,63	12,88	16,00	15,76
4.00 kg	12,98	19,12	13,76	13,48	13,76	16,87	16,62
5.00 kg	13,77	20,95	14,56	14,27	14,56	17,79	17,52
6.00 kg	14,56	27,74	15,37	15,06	15,37	18,65	18,38
7.00 kg	15,35	29,35	16,17	15,85	16,17	19,64	19,35
8.00 kg	16,14	30,85	16,98	16,64	16,98	20,50	20,19
9.00 kg	16,94	32,36	17,79	17,44	17,79	21,36	21,04
10.00 kg	17,73	33,84	18,60	18,23	18,60	22,24	21,91
15.00 kg	22,25	42,34	23,21	22,75	23,20	27,03	26,63
20.00 kg	26,77	50,71	27,82	27,27	27,82	31,71	31,24
25.00 kg	31,31	59,13	32,45	31,81	32,45	36,37	35,83
30.00 kg	35,84	61,51	37,07	36,34	37,07	41,06	40,45

(1) Delivery directly to letterbox if parcels size allows. Available only in Belgium and Switzerland (for any goods worth less than 65CHF). List likely to evolve during 2024
 (2) Delivery time, in working days depending on the destination and excluding time spent in customs

Colissimo Domicile
with signature

		Zone 3		Zone 4	Zone 5			Zone 6
Spain	Other countries	Switzerland	Other countries	All countries	United States	China	Other countries	All countries
Prices (excluding VAT)								
10,35	10,56	11,76	11,76	13,78	26,32	26,58	27,12	31,10
13,16	13,43	14,62	14,62	16,86	29,10	29,40	29,99	36,59
14,72	15,01	16,35	16,35	18,56	39,91	40,31	41,12	50,24
15,68	16,00	17,82	17,82	20,35	50,70	51,21	52,24	64,17
16,54	16,87	19,62	19,62	22,76	58,10	58,70	59,88	77,82
17,44	17,79	21,45	21,44	27,52	62,02	62,65	63,91	89,48
18,28	18,65	28,24	28,24	31,13	79,28	80,09	81,70	102,79
19,26	19,64	29,85	29,85	35,47	91,79	92,72	94,59	116,23
20,09	20,50	31,35	31,35	40,74	101,69	102,73	104,79	129,56
20,94	21,36	32,86	32,85	43,79	105,97	107,05	109,21	143,19
21,80	22,23	34,34	34,34	47,53	111,26	112,39	114,65	156,52
26,50	27,03	42,84	42,84	64,28	162,91	164,57	167,88	216,87
31,08	31,70	51,21	51,21	75,41	178,41	180,23	183,86	278,54
35,65	36,36	59,63	59,62	89,32	229,01	231,35	236,00	338,88
40,25	41,05	62,01	62,01	103,63	263,92	266,61	271,97	399,24

For any additional information request our terms and condition of sale

Colissimo Domicile

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150,00 €	1,00 €
300,00 €	2,00 €
500,00 €	3,00 €
1 000,00 €	6,00 €
2 000,00 €	12,00 €
5 000,00 €	30,00 €

FTD/DDP Option	Only available on Colissimo Domicile with signature The rate is changing by country according to the commitment of volume within the limit of €18 (excluding VAT) per parcel Check the eligible destinations on https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international/formalites-douanieres/colissimo-international-option-ftdddp or with your sales contact.
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Postal partners option (Germany, Austria, Italy, Luxembourg)	2,00 € (excluding VAT) per parcel
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United Kingdom surcharge* : 4,90 € excluding VAT per parcel

United States surcharge** : 5,00 € excluding VAT per parcel

China surcharge*** : 6,00 € excluding VAT per parcel
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Package security surcharge : 0,10 € excluding VAT per parcel
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* Surcharge applicable to Great Britain (England, Scotland, Wales) and Northern Ireland.

** This surcharge is applied following a new process of processing and control of goods set up by the U.S. government.

*** The sharp increase in air transport costs forced us to introduce a surcharge on China. This surcharge is likely to vary upwards or downwards depending on the evolution of the situation. Find the current rate on the link <https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international/supplément-chine> de la Colissimo Box.

Zoning : in bold, countries with a commitment time⁽¹⁾

Zone 1: Germany, Belgium, Luxembourg, Netherlands
Zone 2: Austria, Guernsey, Italy (San Marino, Vatican, Livigno, Campione d'Italia), Jersey, Portugal (without specific territories), Republic of Ireland, Spain (without specific territories), United-Kingdom
Zone 3: Czech republic, Denmark, Estonia, Faroe Islands, Greenland, Hungary, Latvia, Liechtenstein, Lithuania, Poland, Slovakia, Slovenia, Sweden, Switzerland
Zone 4: Bulgaria, Cyprus, Croatia, Finland, Greece, Island, Maghreb, Malta, Norway, Portugal Specific territories (Madeira island, Azores) and Spain Specific territories (Balearic islands, Canary islands, Ceuta and Melilla), Romania, other Eastern Europe and Central Europe countries
Zone 5: Australia, Canada, China, Hong-kong, India, Israel, Japan, Russia, Singapore, South Korea, Taiwan, Thailand, United States, Vietnam
Zone 6: Africa (excluding Maghreb), the Americas (excluding Canada & United States), Middle East, Oceania (excluding Australia), Other Asian countries

Main destination with tracking from drop-off to delivery	
- European Union,	- Brazil, Canada, United-States,
- Iceland, Norway, Switzerland,	- Australia, China, South Korea, Japan,
- Ivory Coast, Israel, Morocco, Togo,	- Hong-Kong, Russia, Singapore

The maximum weight allowed may vary depending on the destination country.
For any additional information, consult <https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international>
Find all destinations with full tracking on <https://www.colissimo.entreprise.laposte.fr/notre-expertise/notre-reseau#notre-reseau-international>*

(1) The Post Office commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on <https://www.colissimo.entreprise.laposte.fr/en/international/international-delivery-times>
For any additional information request our terms and condition of sale
* Free consultation excluding connection and communication costs, depending on the chosen operator

International offer

Colissimo Point Retrait

Delivery to over nearly 52 000 pick-up points (Relay/ Pickup points and post offices),
1st European network
Indicative delivery times ⁽¹⁾ :
As D+3

Delivery methods	Colissimo Point Retrait							
	Post office, pick-up points or lockers							
	Zone 1			Zone 2			Zone 3	Zone 4 ⁽²⁾
	Germany	Belgium	Other countries	Italy	Spain	Other countries	All countries	Other countries
Weight up to	Prices (excluding VAT)							
0,50 kg	7,19	7,01	7,19	8,40	8,35	8,56	9,76	11,78
1,00 kg	9,22	9,00	9,22	11,23	11,16	11,43	12,62	14,86
2,00 kg	10,01	9,77	10,01	12,79	12,72	13,01	14,35	16,56
3,00 kg	10,88	10,63	10,88	13,76	13,68	14,00	15,82	18,35
4,00 kg	11,76	11,48	11,76	14,62	14,54	14,87	17,62	20,76
5,00 kg	12,56	12,27	12,56	15,52	15,44	15,79	19,44	25,52
6,00 kg	13,37	13,06	13,37	16,38	16,28	16,65	26,24	29,13
7,00 kg	14,17	13,85	14,17	17,35	17,26	17,64	27,85	33,47
8,00 kg	14,98	14,64	14,98	18,19	18,09	18,50	29,35	38,74
9,00 kg	15,79	15,44	15,79	19,04	18,94	19,36	30,85	41,79
10,00 kg	16,60	16,23	16,60	19,91	19,80	20,23	32,34	45,53
15,00 kg	21,21	20,75	21,20	24,63	24,50	25,03	40,84	62,28
20,00 kg	25,82	25,27	25,82	29,24	29,08	29,70	49,21	73,41

The maximum weight allowed may vary depending on the destination country.
For any additional information, consult <https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international>

(1) Indicative delay, in working days, depending on the destination.
(2) Available in 2024
(3) La Poste commits to a delivery date, calculated according to the postal code of the place of deposit and that of delivery, accessible on <https://www.colissimo.fr/entreprise/calculateur-de-delaix/>

OPTIONS

4 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150,00 €	1,00 €
300,00 €	2,00 €
500,00 €	3,00 €
1 000,00 €	6,00 €

Zoning : in bold, countries with a commitment time⁽³⁾

Zone 1: Germany, Belgium, Luxembourg, Netherlands
Zone 2: Austria, Italy, Portugal (excluding specific territories), Republic of Ireland, Spain (excluding specific territories)
Zone 3: Czech republic, Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Slovenia, Sweden
Zone 4: Finland ⁽²⁾ , Norway ⁽²⁾

List likely to change in 2024

Package security surcharge : 0,10 € excluding VAT per parcel
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International offer

Colissimo Retour

Delivery against signature

Indicative delivery time ⁽¹⁾:

From **D+3** for returns from the main European economic centers
and **D+5** from the rest of the world

Returns available via one of 75,000 drop-off points.

Drop-off methods	Colissimo Retour from worldwide to France and from France to the European Union countries ⁽³⁾						
	Zone 1			Zone 2			
	Germany	Belgium	Other countries	United Kingdom	Italy	Spain	Other countries
Weight up to	Prices (excluding VAT)						
0.50 kg	9,19	9,01	9,19	10,56	10,40	10,35	10,56
1.00 kg	11,22	11,00	11,22	13,43	13,23	13,16	13,43
2.00 kg	12,01	11,77	12,01	15,02	14,79	14,72	15,01
3.00 kg	12,88	12,63	12,88	16,00	15,76	15,68	16,00
4.00 kg	13,76	13,48	13,76	16,87	16,62	16,54	16,87
5.00 kg	14,56	14,27	14,56	17,79	17,52	17,44	17,79
6.00 kg	15,37	15,06	15,37	18,65	18,38	18,28	18,65
7.00 kg	16,17	15,85	16,17	19,64	19,35	19,26	19,64
8.00 kg	16,98	16,64	16,98	20,50	20,19	20,09	20,50
9.00 kg	17,79	17,44	17,79	21,36	21,04	20,94	21,36
10.00 kg	18,60	18,23	18,60	22,24	21,91	21,80	22,23
15.00 kg	23,21	22,75	23,20	27,03	26,63	26,50	27,03
20.00 kg	27,82	27,27	27,82	31,71	31,24	31,08	31,70
25.00 kg	32,45	31,81	32,45	36,37	35,83	35,65	36,36
30.00 kg	37,07	36,34	37,07	41,06	40,45	40,25	41,05

(1) Delivery time. in working days depending on the destination and excluding time spent in customs
 (2) Rates apply to countries eligible for the Colissimo Retour International offer from International to France (except USA and China).
 (3) To find out about the terms and conditions of the Colissimo International Return service from France to the European Union, contact your sales representative or log on www.laposte.fr/colissimo-entreprise**

Zone 3		Zone 4	Zone 5 ⁽²⁾
Switzerland	Other countries	All countries	All countries
11,76	11,76	13,78	27,12
14,62	14,62	16,86	29,99
16,35	16,35	18,56	41,12
17,82	17,82	20,35	52,24
19,62	19,62	22,76	59,88
21,45	21,44	27,52	63,91
28,24	28,24	31,13	81,70
29,85	29,85	35,47	94,59
31,35	31,35	40,74	104,79
32,86	32,85	43,79	109,21
34,34	34,34	47,53	114,65
42,84	42,84	64,28	167,88
51,21	51,21	75,41	183,86
59,63	59,62	89,32	236,00
62,01	62,01	103,63	271,97

OPTIONS

6 levels of optional insurance Ad Valorem	Prices (excluding VAT per parcel)
150,00 €	1,00 €
300,00 €	2,00 €
500,00 €	3,00 €
1 000,00 €	6,00 €
2 000,00 €	12,00 €
5 000,00 €	30,00 €

Zoning: Countries covered by Colissimo Retour

Zone 1: Germany, Belgium, Luxembourg, Netherlands

Zone 2: Austria, Italy, Republic of Ireland, Portugal (excluding specific territories), Spain (excluding specific territories), United-Kingdom

Zone 3: Czech republic, Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia, Slovenia, Sweden*, Switzerland

Zone 4: Croatia, Finland, Greece, Malta, Norway*, Romania

Zone 5: Australia

List likely to change in 2024

For any additional information, request our terms and conditions of sale.

* Available in 2024

** Free consultation, excluding connection and communication costs, depending on the chosen operator.

The maximum weight allowed may vary depending on the destination country. For any additional information, consult <https://www.colissimo.entreprise.laposte.fr/offres-et-tarifs/offre-international>

Prices surcharges

1. Quality of Information Provided

To ensure that you and your consignees benefit from a quality home delivery, you must provide Colissimo with all the necessary useful and accurate information for a successful delivery.

The reliability of customer information and its transmission is essential for the delivery and your customer satisfaction. Indeed, incorrect or missing information has direct impacts on the delivery service that we provide and on communication with the shopper (e.g.: phone call for a large package, confidential code for delivery with signature or in a locker...).

As such, a notice quality surcharge may be applied should the information provided not be compliant:

Surcharge	Definition	Ex VAT prices per parcel
No EDI received before midnight on day of shipment*	EDI not received or received after midnight on day of collection	0,45 €
Address not provided	No address	0,45 €
Postcode/City problem	Postcode and City/Town not matching	3,00 €
No e-mail/telephone number	No e-mail or telephone number (e-mail or telephone number must be provided)	0,45 €

NB: You can monitor and optimise the quality of the information provided via your Outil de Suivi Colis tool in the Colissimo Box on:

www.laposte.fr/colissimo-entreprise**.

The correct use of the labelling solutions provided by Colissimo will also optimise the quality of your addresses.

* This surcharge does not apply to customers using the ColiShip online franking system.

** Free consultation, excluding connection and communication costs of the chosen operator.

2. Standard Surcharges

		Ex VAT prices per parcel
Non-machineable parcels	Any parcel that does not comply with one of the standard parcel specifications set out in our terms and conditions of sale requires special handling.	6,50 €
Unacceptable parcels	As a matter of course, unacceptable parcels must not be dropped off at La Poste. For all delivery methods, shipments that do not comply with the conditions for machineable or non-machineable parcels, as set out in the terms and conditions, will not be accepted into the postal network. Parcels will be considered unacceptable for the following reasons: weight, wrapping, size, packaging	65,00 €
		Mode de calcul
Fuel Surcharge (FS)	The Fuel Surcharge is a surcharge linked to fuel prices. Depending on the routing method used to ship the parcel, the customer will be charged a fuel price adjustment for routing by road or plane. This coefficient is applied to the billed amount excl. VAT, after discount (optional services, pricing surcharges, miscellaneous costs, duties and taxes excluded) as a percentage which changes every month. The FS is available on https://www.colissimo.entreprise.laposte.fr	Percentage variable on a monthly basis
Volumetric weight	The volumetric weight is applied to parcels to be shipped internationally (list of applicable countries on https://www.colissimo.entreprise.laposte.fr) and to French Overseas Territories by air. La Poste will apply the price for volumetric weight if the latter is greater than the dead weight of the parcel.	$L \times W \times H$ (in cm) / 5000
Compensation in relation to changes in the minimum wage (SMIC)	In case of a change in the minimum wage (SMIC) since January 1 st , La Poste applies compensation calculated on the basis of the change in the net hourly minimum wage published monthly on the INSEE website Minimum wage INSEE (lien hypertexte renvoie sur : https://www.insee.fr/fr/statistiques/1375188#figureL_radiol). The compensation is applied to the amount of the invoice before VAT, after any discount (optional services, surcharges, miscellaneous expenses, duties and taxes excluded) calculated as a variable percentage per month. The compensation grid relating to changes in the minimum wage is available on the website https://www.colissimo.entreprise.laposte.fr	Percentage may evolve on a monthly basis depending on the evolution of the minimum wage (SMIC)
SDR to Euro exchange rate hedging	Delivery costs in the country of destination are paid to foreign postal operators in SDR. This hedging system, linked to the change of the SDR to Euro exchange rate, is applied as a percentage each month to the amount of postage costs, excluding options and after delivery of international parcels to the countries concerned. The SDR to Euro exchange rate hedging grid and the list of countries concerned can be consulted at https://www.colissimo.entreprise.laposte.fr	Percentage variable on a monthly basis
Security of international parcels	Within the framework of compliance with international regulations on embargoes and international economic and financial sanctions aimed at combating, among other things, terrorism, fraud, money laundering, arms and drugs trafficking, La Poste is required to carry out checks on its international shipments in order to detect parcels that should be blocked.	0,10 €



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