

Where can I view and track my claims and requests sent to Customer Service?



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		CollShip >		Collection >		Tracking too		
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## Then click on « Search for a request »

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### 🗁 Submit a request

if you wish to make several claims from an excel file with the Colissimo template

### Q Search for a request

if you wish to search for a specific request or several requests already sent to Colissimo Customer Service

# ☆ Pinned requests

if you want to find certain requests more easily



# 🔇 CONTACT US



### IT support and assistance For all your technical queries:

integration, labeling and tracking solutions

### 0 241 742 088 Free service + price call

Monday to Friday (excluding public holidays) 8am to 6pm

### **Customer service**

For all your **post-shipment queries** 

#### 0 825 878 888 Service 0,20 € / min + price call

Monday to Friday (excluding public holidays) 8am to 6pm



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