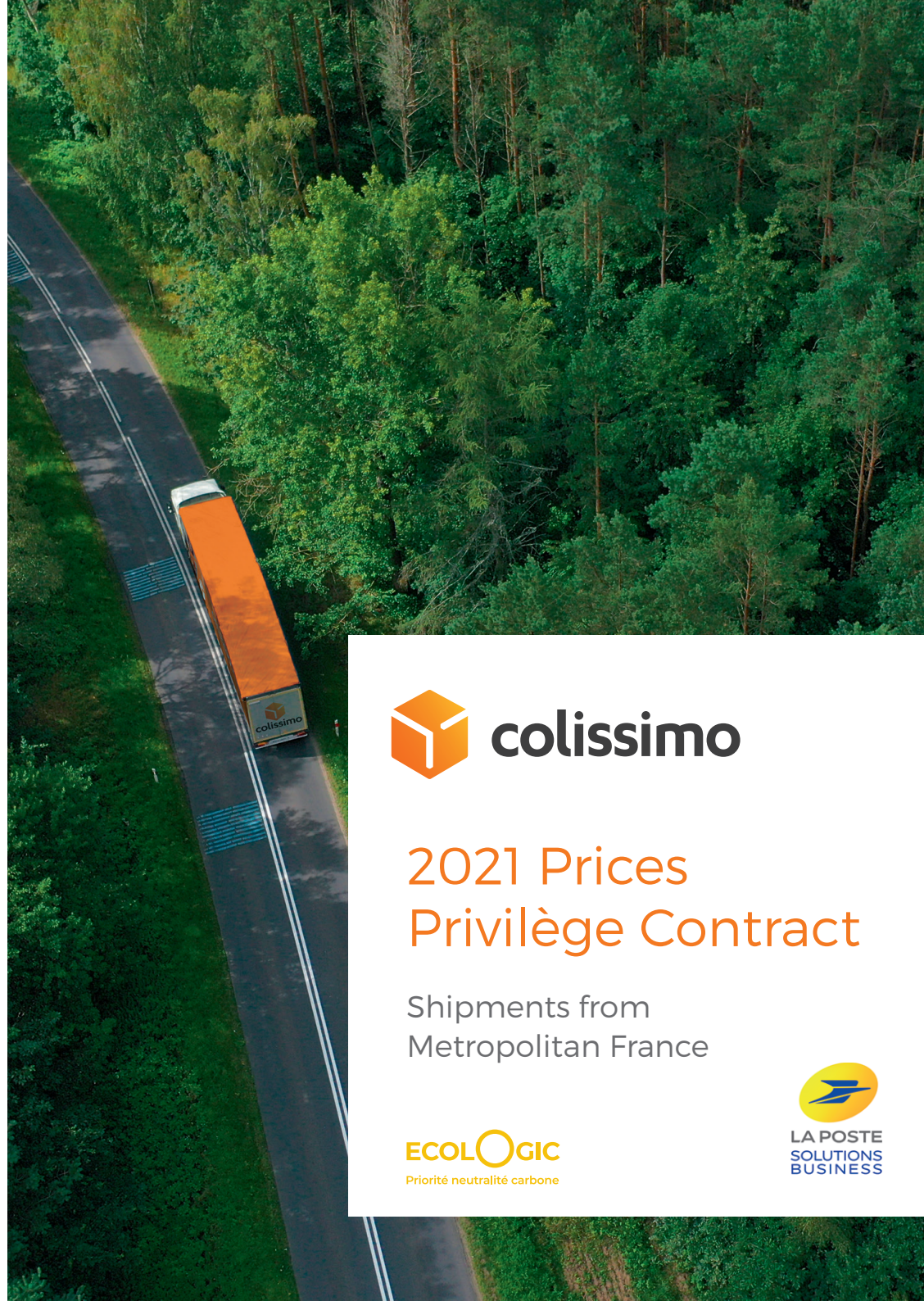




LA POSTE
BRANCHE SERVICES-COURRIER-COLIS
PÔLE COLIS
9 RUE DU COLONEL PIERRE AVIA
75757 PARIS CEDEX 15
www.laposte.fr/colissimo-entreprise



La Poste - SA au capital de 5364 051364 € - 356 000 000 RCS PARIS - Siège social : 9, rue du Colonel Pierre Avia 75015 Paris - Conception : Rumeur Publique - Photo de couverture : Adobe Stock / FSockluk - Date d'édition: janvier 2021



2021 Prices Privilège Contract

Shipments from
Metropolitan France

ECOLOGIC
Priorité neutralité carbone



Colissimo On Demand

Only available for Colissimo's parcels collect and subject to eligibility.

Number of parcels*	Prices excl. VAT (€)
1	3.00
2	4.00
3	5.00
4	6.00
5	7.00
6	8.00
7	9.00
8	10.00
9	11.00
10	12.00
11	13.00
12	14.00
13	15.00
14	16.00
15	17.00

* 15 parcels maximum per collection

Colissimo On Demand

The rates applicable to this service are broken down as follows:

- rate per collect in respect of La Poste drop off: two euro excluding taxes
- rate per Colissimo: one euro excluding taxes

France offer

Colissimo Domicile and Point Retrait

Home delivery: *without signature*⁽¹⁾ or *with signature* within 48h⁽²⁾

Pickup and Delivery Points: *to post office, Pick-up Point or Pickup Station locker*

Delivery methods	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait ⁽³⁾ <i>to post office, Pickup point or Pickup Station locker</i>
Weights of up to	Prices excl. VAT (€)		
0.25kg	5.84	6.84	4.59
0.50kg	6.58	7.58	5.33
0.75kg	7.35	8.35	6.10
1.00kg	7.98	8.98	6.73
2.00kg	8.86	9.86	7.61
3.00kg	9.72	10.72	8.47
4.00kg	10.60	11.60	9.35
5.00kg	11.46	12.46	10.21
6.00kg	12.35	13.35	11.10
7.00kg	13.21	14.21	11.96
8.00kg	14.07	15.07	12.82
9.00kg	14.96	15.96	13.71
10.00kg	15.83	16.83	14.58
11.00kg	16.38	17.38	15.13
12.00kg	17.23	18.23	15.98
13.00kg	18.08	19.08	16.83
14.00kg	18.95	19.95	17.70
15.00kg	19.80	20.80	18.55
16.00kg	20.65	21.65	19.40
17.00kg	21.50	22.50	20.25
18.00kg	22.35	23.35	21.10
19.00kg	23.22	24.22	21.97
20.00kg	24.06	25.06	22.81
21.00kg	24.68	25.68	23.43

(continued)
Delivery methods

	Colissimo Domicile <i>without signature</i>	Colissimo Domicile <i>with signature</i>	Colissimo Point Retrait ⁽³⁾ <i>to post office, Pickup point or Pickup Station locker</i>
Weights of up to	Prices excl. VAT (€)		
22.00kg	25.52	26.52	24.27
23.00kg	26.37	27.37	25.12
24.00kg	27.22	28.22	25.97
25.00kg	28.05	29.05	26.80
26.00kg	28.91	29.91	27.66
27.00kg	29.75	30.75	28.50
28.00kg	30.60	31.60	29.35
29.00kg	31.46	32.46	30.21
30.00kg	32.28	33.28	31.03

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)	Products eligible
150.00 €	0.90 €	Only available on: • Colissimo Domicile with signature • Colissimo Point Retrait
300.00 €	1.80 €	
500.00 €	3.00 €	
1 000.00 €	6.00 €	
2 000.00 €	12.00 €	Only available on Colissimo Domicile with signature
5 000.00 €	30.00 €	

Cash on Delivery	Prices (excluding VAT)	Product eligible
Optic	4,73 €	Only available on Colissimo Domicile with signature
Non optic	9.45 €	

* Non available on Colissimo Point Retrait.

(1) Delivery directly to letter box if parcel size allows.
(2) Indicative delivery time in working days for shipments within mainland France.
(3) Price over 20kg only for post offices.

For any additional information, request our terms and conditions of sale.

Colissimo Retour

Parcel return with 3 drop-off methods within 48h⁽¹⁾

Delivery methods	Colissimo Retour <i>to letter box, post office or Pickup point</i>
Weights of up to	Prices excl. VAT (€)
0.25kg	5.84
0.50kg	6.58
0.75kg	7.35
1.00kg	7.98
2.00kg	8.86
3.00kg	9.72
4.00kg	10.60
5.00kg	11.46
6.00kg	12.35
7.00kg	13.21
8.00kg	14.07
9.00kg	14.96
10.00kg	15.83
11.00kg	16.38
12.00kg	17.23
13.00kg	18.08
14.00kg	18.95
15.00kg	19.80
16.00kg	20.65
17.00kg	21.50
18.00kg	22.35
19.00kg	23.22
20.00kg	24.06

(continued) Delivery methods	Colissimo Retour <i>to letter box, post office or Pickup point</i>
Weights of up to	Prices excl. VAT (€)
21.00kg	24.68
22.00kg	25.52
23.00kg	26.37
24.00kg	27.22
25.00kg	28.05
26.00kg	28.91
27.00kg	29.75
28.00kg	30.60
29.00kg	31.46
30.00kg	32.28

Price over 20kg only for post offices.

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

(1) Indicative delivery time in working days for shipments within mainland France.

For any additional information, request our terms and conditions of sale.

French Overseas Territories Offer

Colissimo Domicile

Delivery *without signature*⁽¹⁾ or *with signature* and parcel Returns

Indicative delivery time⁽²⁾:

From 5 days to the OM1 zone, excluding Mayotte and St-Pierre-et-Miquelon

From 7 days to the OM2 zone, excluding Mayotte and St-Pierre-et-Miquelon

Delivery methods	Colissimo Domicile <i>without signature</i> Colissimo Retour ⁽³⁾		Colissimo Domicile <i>with signature</i>	
	OM1	OM2	OM1	OM2
Weights of up to	Prices excl. VAT (€)			
0.50kg	9.44	11.22	12.88	18.91
1.00kg	14.32	17.42	16.52	23.39
2.00kg	19.51	30.96	22.27	36.39
3.00kg	24.71	44.49	28.03	51.24
4.00kg	29.92	55.51	32.57	61.90
5.00kg	33.58	68.45	37.80	74.80
6.00kg	40.33	85.13	45.30	91.71
7.00kg	45.51	98.66	51.05	103.22
8.00kg	49.56	109.23	54.32	113.50
9.00kg	54.50	120.26	59.82	126.40
10.00kg	60.41	133.20	65.33	139.29
15.00kg	86.00	206.80	94.33	213.13
20.00kg	110.67	262.97	117.61	269.03
25.00kg	138.44	324.95	143.57	330.95
30.00kg	167.29	389.50	170.68	395.50

(1) Delivery directly to letter box if parcel size allows.

(2) Delivery time in working days.

(3) The Colissimo Retour offer is only available in the OM1 zone.

*Free consultation, excluding connection and communication costs, depending on the chosen operator.

Zoning

OM1 Zone: Guadeloupe (including St Barthélemy and St Martin), Martinique, Réunion, French Guiana, Mayotte and St-Pierre-et-Miquelon.

OM2 Zone: New Caledonia and its dependencies, French Polynesia, the Wallis and Futuna Islands and the French Southern and Antarctic Territories.

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)	Products eligible
150.00 €	0.90 €	Only available on: • Colissimo Domicile with signature
300.00 €	1.80 €	
500.00 €	3.00 €	
1 000.00 €	6.00 €	
2 000.00 €	12.00 €	
5 000.00 €	30.00 €	

FTD/DDP option	7.00 €	Only available on: • Colissimo Domicile with signature • Colissimo Domicile without signature to zone OM1 (except Saint-Pierre-et-Miquelon)
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Advice of Delivery	1.30 €	Only available on Colissimo Domicile with signature for all shipment without full tracking (Wallis et Futuna and French Southern and Antarctic Territories)
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Overseas surcharge: 5 € excl.tax per parcel**

Customs announcement quality: 15€ excl.tax per parcel***

**Due to the decrease in air traffic and the increase in transport costs, we will apply a surcharge for all parcels to overseas destinations. Non applicable for the return.

***Applicable from 1st October on parcels sent to Guadeloupe, Martinique, Guyana, Reunion Island and Mayotte in case of non-compliance of the customs declaration.

- From drop-off to delivery for shipments to Guadeloupe (including St Barthélemy and St Martin), Martinique, La Réunion, French Guiana, Mayotte, New Caledonia and French Polynesia.
- Up until departure from mainland France for shipments to destinations in the OM2 zone (excluding New Caledonia and French Polynesia) and St-Pierre-et-Miquelon.

For any additional information, request our terms and conditions of sale.

French Overseas Territories Offer

Colissimo Eco

Delivery, (whether exclusively by Colissimo Eco for French Overseas Territories or not), may only be performed directly via a Parcel Sorting Center, subject to the conditions applicable for this type of depot (in particular the loading bays of a parcel sorting centre may only be accessed by semi-trailers)* or by means of collection.

Delivery without signature⁽¹⁾

Indicative delivery time⁽²⁾:

From 18 days to the OM1 zone, excluding St-Pierre-et-Miquelon, St-Barthelemy and St-Martin.

Delivery methods	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
0.25kg	6.39
0.50kg	7.33
0.75kg	8.28
1.00kg	9.23
2.00kg	12.91
3.00kg	16.32
4.00kg	20.12
5.00kg	23.21
6.00kg	27.21
7.00kg	30.74
8.00kg	32.01
9.00kg	34.55
10.00kg	36.75

(continued) Delivery methods	Colissimo Eco
	OM1 ⁽³⁾
Weights of up to	Prices excl. VAT (€)
11.00kg	45.96
12.00kg	50.22
13.00kg	54.01
14.00kg	57.78
15.00kg	65.56
20.00kg	67.85
25.00kg	71.27
30.00kg	85.50

OPTIONS

FTD/DDP option	7.00 € excluding VAT	To zone OM1 (Excluding St-Pierre-et-Miquelon, St-Barthelemy and St-Martin)
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Customs announcement quality: 15€ excl.tax per parcel*

*Applicable as from 1st October 2021.

(1) Delivery directly to letter box if parcel size allows.

(2) Delivery time in working days.

(3) The Colissimo Eco service is only available for Guadeloupe, French Guyana, Martinique, Réunion Island and Mayotte.

*For details, customers can contact their sales advisor.

For any additional information, request our terms and conditions of sale.

Europe Offer

Colissimo Domicile et Point Retrait

Home delivery: *with signature*⁽¹⁾ or *without signature*⁽²⁾

Pickup and Delivery Points: to post office or pick-up point.

Indicative delivery time⁽²⁾:

3 days for nearby European destinations and **3 to 7 days** for longer distance destinations.

Service available to 30 European countries.

Delivery methods	Colissimo Domicile <i>without signature</i> ⁽¹⁾		Colissimo Domicile <i>with signature</i> ⁽²⁾			
	Zone 1	Zone 3	Zone 1	Zone 2	Zone 3	Zone 4
Weights of up to	Prices excl. VAT (€)					
0.50kg	8.09	10.50	8.62	9.90	11.03	12.68
1.00kg	9.97	13.17	10.52	12.59	13.71	15.51
2.00kg	10.72	14.79	11.26	14.08	15.33	17.07
3.00kg	11.55	16.17	12.08	15.00	16.71	18.72
4.00kg	12.35	17.85	12.90	15.82	18.40	20.94
5.00kg	13.11	19.57	13.65	16.68	20.11	25.32
6.00kg	13.86	25.94	14.41	17.49	26.48	28.64
7.00kg	14.63	27.44	15.16	18.42	27.99	32.63
8.00kg	15.38	28.85	15.92	19.22	29.40	37.48
9.00kg	16.14	30.26	16.68	20.03	30.81	40.28
10.00kg	16.90	31.66	17.44	20.85	32.20	43.72
15.00kg	21.23	39.62	21.76	25.35	40.17	59.13
20.00kg	25.55	47.47	26.09	29.73	48.02	69.37
25.00kg	29.88	55.36	30.43	34.10	55.91	82.17
30.00kg	34.22	57.62	34.76	38.50	58.15	95.33

Delivery methods	Colissimo Point Retrait <i>to post office or pick-up point</i> ⁽³⁾			
	Zone 1	Zone 2	Zone 3	Zone 4
Weights of up to	Prices excl. VAT (€)			
0.50kg	8.09	9.36	10.50	12.14
1.00kg	9.97	12.05	13.17	14.97
2.00kg	10.72	13.55	14.79	16.52
3.00kg	11.55	14.46	16.17	18.17
4.00kg	12.35	15.27	17.85	20.39
5.00kg	13.11	16.14	19.57	24.77
6.00kg	13.86	16.96	25.94	28.11
7.00kg	14.63	17.87	27.44	32.09
8.00kg	15.38	18.68	28.85	36.94
9.00kg	16.14	19.49	30.26	39.75
10.00kg	16.90	20.31	31.66	43.19
15.00kg	21.23	24.80	39.62	58.60
20.00kg	25.55	29.19	47.47	68.82

FTD/DDP surcharge	18€ excl. tax per parcel	Available on Colissimo Domicile with signature in Switzerland
FTD/DDP surcharge	10€ excl. tax per parcel	Available on Colissimo Domicile with signature in United-Kingdom

Maximum weight allowed may vary depending on destination country. For more information, visit www.laposte.fr/fiches-pays-colis*

Zoning

Zone 1: Germany, Belgium, Luxembourg, Netherlands.

Zone 2: Austria, Spain (excluding specific territories), Portugal (excluding specific territories), United Kingdom, Ireland, Italy.

Zone 3: Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Czech Republic, Slovakia, Slovenia, Sweden, Switzerland.

Zone 4: Specific territories of Spain (Balearic Islands, Canary Islands, Ceuta, Melilla), Bulgaria, Cyprus, Croatia, Finland, Greece, Iceland, Malta, Norway, Romania.

(1) Delivery directly to letter box if parcel size allows. Only available in Belgium and Switzerland.

(2) Indicative delivery time in working days according to destination.

(3) Shipping methods are not available in all countries.

(4) When announcing the exit of Great Britain (England, Scotland, Wales) and Northern Ireland from the European Community, a supplement of 4,90€HT per parcel will be applied.

(5) On 1 January, all flows to the UK will be temporarily switched to Parcel Force. The pickup point service will temporarily no longer be eligible for this destination.

For any additional information, request our terms and conditions of sale.

* Free consultation, excluding connection and communication costs, depending on the chosen operator.

Colissimo Expert and Colissimo Retour

Delivery with signature

Indicative delivery time: **from 3 days⁽¹⁾**

Guaranteed delivery times to **40 destinations⁽²⁾** with the Colissimo Expert offer

Returns available from 22 countries via one of 55,000 drop-off points.

Delivery methods	Colissimo Expert & Colissimo Retour to post office					
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Weights of up to	Prices excl. VAT (€)					
0.50kg	11.01	12.32	12.37	15.17	24.95	28.61
1.00kg	12.95	15.08	15.12	18.06	27.59	33.66
2.00kg	13.72	16.60	16.78	19.64	37.83	46.22
3.00kg	14.56	17.55	18.19	21.34	48.06	59.03
4.00kg	15.37	18.36	19.91	23.60	55.08	71.59
5.00kg	16.16	19.26	21.66	28.08	58.79	82.31
6.00kg	16.94	20.09	28.18	31.50	75.16	94.56
7.00kg	17.70	21.03	29.72	35.57	87.01	106.92
8.00kg	18.48	21.86	31.14	40.53	96.40	119.18
9.00kg	19.26	22.68	32.60	43.40	100.46	131.72
10.00kg	20.03	23.52	34.02	46.91	105.47	143.98
15.00kg	24.45	28.11	42.17	62.66	154.43	199.50
20.00kg	28.89	32.60	50.20	73.12	169.13	256.23
25.00kg	33.31	37.08	58.25	86.22	217.10	311.74
30.00kg	37.73	41.56	60.57	99.67	250.19	367.26

Maximum weight allowed may vary depending on destination country and the country in which the parcel is dropped off.

For more information, visit www.laposte.fr/fiches-pays-colis*

Zoning

Countries covered by Colissimo Retour appear in bold

Zone 1: Germany, Belgium, Luxembourg, Netherlands.

Zone 2: Austria, Spain**, Ireland, Italy, Portugal**, United Kingdom.

Zone 3: Denmark, Estonia, Hungary, Latvia, Lithuania, Poland, Czech Republic, Slovakia, Slovenia, Sweden, Switzerland.

Zone 4: Croatia, Finland, Greece, Iceland, Maghreb, Malta, Norway, Romania, Turkey, specific territories of Spain and Portugal and other Eastern European countries.

Zone 5: Australia, Canada, China, South Korea, United States, Hong Kong, India, Israel, Japan, Russia, Singapore, Thailand, Vietnam.

Zone 6: Africa (excluding Maghreb), the Americas (excluding United States and Canada), Middle East, other Asian countries, Oceania (excluding Australia).

OPTIONS

6 levels of optional insurance	Prices (excluding VAT)
150.00 €	0.90 €
300.00 €	1.80 €
500.00 €	3.00 €
1 000.00 €	6.00 €
2 000.00 €	12.00 €
5 000.00 €	30.00 €

Advice of Delivery	1.30 €	Only available on Colissimo Expert
FTD/DDP surcharge	18€ excl.tax per parcel	Check the eligible destinations on www.laposte.fr/colissimo-entreprise or with your sales contact.
FTD/DDP surcharge	10€ excl.tax per parcel	Available on Colissimo Domicile with signature in United-Kingdom only

Main destinations with tracking from drop-off to delivery

- European Union
- Iceland, Norway, Switzerland
- Ivory Coast, Israel, Morocco, Togo
- Brazil, Canada, United States
- Australia, China, South Korea, Japan, Hong Kong, Russia, Singapore

See www.laposte.fr/delai-inter-colis* for a list of all destinations with door-to-door tracking

(1) Delivery time in working days depending on destination

(2) La Poste guarantees a delivery date, calculated using the postal codes of the drop-off location and delivery location, which can be found at www.laposte.fr/delai-inter-colis. Countries with guaranteed delivery for Colissimo Expert products: Australia, Austria, Belgium, Bulgaria, Canada, China, Cyprus, Croatia, Czech Republic, Denmark, Spain, Estonia, Finland, Germany, Greece, Hong Kong, Hungary, Iceland, Italy, Japan, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Singapore, Slovakia, Slovenia, South Korea, Sweden, Switzerland, Thailand, United Kingdom, United States and Vietnam.

* Free consultation, excluding connection and communication costs, depending on the chosen operator.

**Excluding specific territories.

For any additional information, request our terms and conditions of sale.

(3) When announcing the exit of Great Britain (England, Scotland, Wales) and Northern Ireland from the European Community, a supplement of 4.90€HT per parcel will be applied.

(4) A surcharge of €5.00 excl. VAT per parcel to the United States is maintained in order to follow the implementation of import controls by the American government.

Prices surcharges

1. Quality of Information Provided

To ensure that you and your consignees benefit from a quality home delivery, you must provide Colissimo with all the necessary useful and accurate information for a successful delivery.

The information sent in notifications and printed on shipping labels are therefore essential for the delivery of your parcels. Any incorrect or missing information will directly impact the delivery service we provide, and the information provided to the consignee.

As such, a notice quality surcharge may be applied should the information provided not be compliant:

Surcharge	Definition	Ex VAT prices per parcel
No EDI received before midnight on day of shipment*	EDI not received or received after midnight on day of collection	€ 0.30
Address not provided	No address	€ 0.30
Postcode/City problem	Postcode and City/Town not matching	€ 2.00
No e-mail/telephone number	No e-mail or telephone number (e-mail or telephone number must be provided)	€ 0.30

NB: You can monitor and optimise the quality of the information provided via your ColiView tool in the Colissimo Box on: www.laposte.fr/colissimo-entreprise**.
The correct use of the labelling solutions provided by Colissimo will also optimise the quality of your addresses.

*This surcharge does not apply to online I-NET customers or customers using the ColiShip online franking system.

** Free consultation, excluding connection and communication costs of the chosen operator.

2. Standard Surcharges

		Ex VAT prices per parcel
Non-machineable parcels	Any parcel that does not comply with one of the standard parcel specifications set out in our terms and conditions of sale requires special handling.	€ 6
Unacceptable parcels	As a matter of course, unacceptable parcels must not be dropped off at La Poste. For all delivery methods, shipments that do not comply with the conditions for machineable or non-machineable parcels, as set out in the terms and conditions, will not be accepted into the postal network. Parcels will be considered unacceptable for the following reasons: - weight - wrapping - size - packaging	€ 50

		Mode de calcul
Fuel Surcharge (FS)	The Fuel Surcharge is a surcharge linked to fuel prices. Depending on the routing method used to ship the parcel, the customer will be charged a fuel price adjustment for routing by road or plane. This coefficient is applied to the billed amount excl. VAT, after discount (optional services, pricing surcharges, miscellaneous costs, duties and taxes excluded) as a percentage which changes every month. The FS is available on www.laposte.fr/colissimo-entreprise**	Percentage variable on a monthly basis
Volumetric weight	The volumetric weight is applied to parcels to be shipped internationally (list of applicable countries at www.laposte.fr/fiches-pays-colis**) and to French Overseas Territories by air. La Poste will apply the price for volumetric weight if the latter is greater than the dead weight of the parcel.	LxWxH (in cm)/5000